



WOMEN'S REFUGE

ANNUAL REPORT 2023-24

NATIONAL COLLECTIVE OF INDEPENDENT WOMEN'S REFUGES INC
NGĀ WHARE WHAKARURUHAU O AOTEAROA



With grateful
thanks to our key
partners &
supporters this
year

ANZ

Contact Energy

EightyOne

Friends of Women's Refuge Trust

Dame Miranda Harcourt

Judy Bailey

Ministry of Housing and Urban Development

Ministry of Justice

Ministry of Social Development

New Zealand Lottery Grants Board

Share my Super

The Warehouse Group

Trade Me

Whakarongorau Aotearoa

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Chief Executive's Report

And yet another year is behind us!

While it's been a challenging year, at least Mother Nature hasn't been quite so harsh through 2024. After the excitement leading up to our 50th Birthday last year, this has been a much quieter time. Here at National Office, we've been concentrating on consolidating our gains over the past few years while keeping an eye out for any new opportunities.

As I've said in previous reports, we have yet to see much in the way of positive change across the family violence environment. As a nation we continue to maintain our position at the top of the OECD league table for family violence. Police callouts have reached the point where Police are pulling back from routine attendance. We still routinely see harrowing court reports and women and children continue to die at the hands of those supposed to love and protect them. And our refuges remain as busy as ever – something unlikely to change while the country grapples with rising rates of poverty, housing insecurity, an overstretched mental health system, and methamphetamine use

continuing to devastate communities.

For all this, 2024 has been positive in many ways. Our fundraising efforts have bucked the trend reported by many charities across the country, despite the gloomy economic conditions. We navigated our way through the historic Pay Equity Extension process. Our long-term partnership with MSD remains in good heart, and we recently renewed our partnership with Contact Energy for another three years. Media coverage has been mixed – some good and some less so, but our overall reputation as providers of quality services for women, children and whanau remains strong! Most refuges are enjoying a stable financial outlook, allowing them to focus on their critical mahi with women and children without worrying about where the cash for the next payroll is coming from.

Staffing and managing workload have continued to pose a significant challenge for many refuges, and National Office. We are beginning to see the benefits of the pay equity settlement creeping through, but it is becoming increasingly clear that workforce shortages will be with us for some time to come. That said, with competitive rates of



pay, and other initiatives such as Wahine ki Toa, I believe we're setting ourselves up well for the future. Our key government relationships remain strong, with constructive engagement a feature across a range of state sector agencies, especially MSD. While there has been significant personnel change since the election, this hasn't created serious barrier to engagement. We continue to engage positively with Te Puna Aonui, supporting the development of the next Action Plan in light of changed Ministerial priorities.

To my amazing team at National Office, you are all truly wonderful! Thank you for your professionalism and support. You make me proud in ways I can't describe. I would like to thank Te Taumata O Te Kōwhai Core Group, for their hard work and support over the past year and offer them a hugely well-deserved thank you on behalf of all of us.

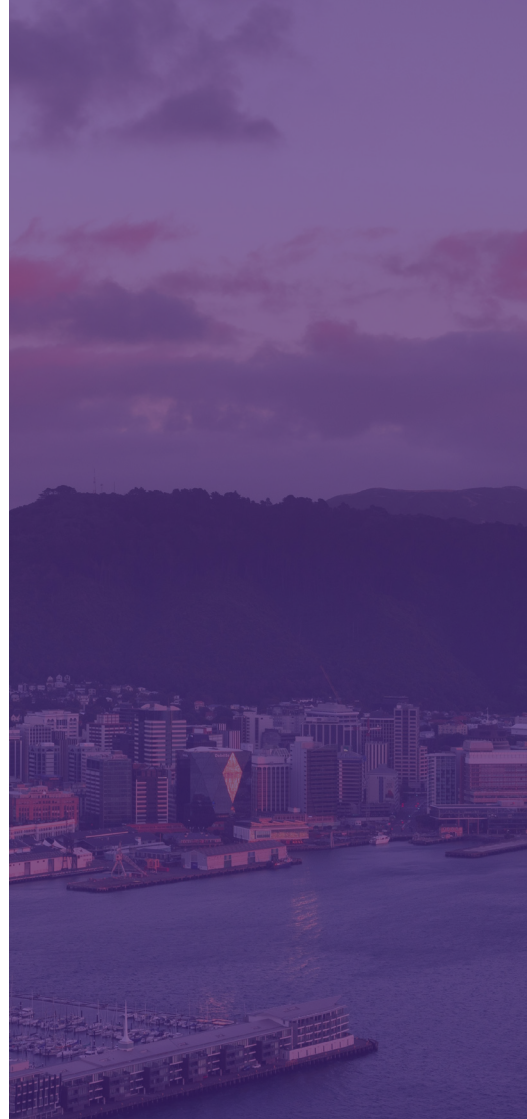
To everyone out there doing the everyday mahi, advocates, managers, and volunteers, paid and unpaid – a huge thank you! Yet again I acknowledge how much I and the National Office team ask of you. Thank you again!

A very special thank you also goes to the many donors and sponsors who have supported us so generously over the past year. Special mention must go to Contact Energy, with the renewal of our partnership for another three years being one of the highlights of the year. Thanks too to The Warehouse, Eighty-One, and the committed and amazing women of the Friends of Women's Refuge Trust. Your support is hugely appreciated!

Kia kaha wāhine ma!



Dr Ang Jury ONZM
Chief Executive



Te Taumata O Te Kōwhai



Left to right:

Ashleigh Olsen, Martina Cziharz, Hana Kakoi, Terri Leveillee, Zona May Heta, Rachel Black, Naomi Ogg

Tēnā koutou katoa, e te whānau whānui o te kaupapa.

Firstly, we want to express our gratitude to everyone for their support over the past year. Thank you to all our kaimahi and sisters for the incredible mahi you do and for the unwavering support you provide to your representatives. We could not achieve what we do without the contributions from each and every one of you.

A special thanks to Ang and the team at National Office for their dedication and hard work in supporting our efforts, and a huge thank you to our secretariat support, Marlene. We would also like to acknowledge the generosity and support from our communities and both long standing and new corporate relationships. We are extremely grateful to all who have contributed and look forward to growing these relationships into the future. On behalf of the entire Core Group, we acknowledge that while this year has brought its challenges, we have been a strong and cohesive team, striving to represent you all to the best of our ability.

Reflecting on the past year, it has been a time of both introspection and future

planning. Our 50th anniversary was a significant milestone, and it was wonderful to see so many of us come together to celebrate and reminisce. For the Gore Group, it was an opportunity to ask ourselves some important questions: "Is our role the same as it was 50 years ago?", "Are we aligned in what it means to be part of a movement?", and "What steps are we taking to ensure strong succession planning for the future?" We took these conversations back to our regions and, based on what you all shared we made immediate changes. We introduced 'Core Group Comms' to create a direct line of communication from the Core Group and established a dedicated 'planning hui' at the start of the year, involving both current and outgoing Core Group representatives. This ensures a smooth transition of tasks and responsibilities. Additionally, we asked Whaea Te Inupo Farrar to be our kuia to support the work of Te Taumata o Te Kōwhai Core Group.

This has also been a year of intense focus on policy and procedure. As many of you are aware, the changes to the Incorporated Societies Act will affect us, and we've been working closely with lawyers to ensure our constitution complies with the new regulations. The proposed amendments will be presented at this year's AGM. We have also been

reviewing our existing policies, and while this process is ongoing, many updated policies are now available on Kowhai Connect.

We've also been working on a number of projects, in alignment with the changes to the Incorporated Societies Act, we've updated our constitution checklist and created a new one for Trusts, which is available on Kowhai Connect. We've also revised our funding application forms to provide clearer guidance and increased the available funding per application to better meet the needs we've seen in the applications we have been receiving. Furthermore, we've initiated the Her Story Project, aimed at capturing and honouring the stories of the kaimahi who have paved the way for us. A big thank you to Caroline Herewini and her team at this year's Tangata Whenua Hui for beginning this important work—stay tuned as we hope this project becomes a regular part of one's journey with Refuge.

We would like to close this report with a heartfelt request. Being part of this movement is something truly special. While we can all acknowledge that there are challenges and areas we want to improve, at the core of our mahi is people. Please don't let our cornerstones gather dust. Let's ensure our

values are not something we just skim over. See the good in those around you, allow yourself to grow and learn from others, listen to understand rather than to respond, and be kind to each other. The heart of our mahi is people, so let's keep people at the heart of everything we do.

**"Ehara taku toa i te toa takitahi,
engari he toa takitini."**

**"My success is not mine alone, but it is
the strength of many."**



Zona May Heta

Te Taumata o Te Kōwhai Core Group
Māori Co-Chair



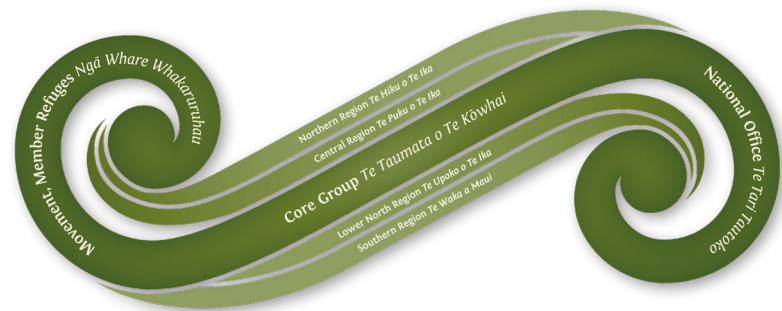
Terri Leveillee

Te Taumata o Te Kōwhai Core Group
Tauīwi Co-Chair

Our Structure

The National Collective of Independent Women’s Refuges (NCIWR) is the umbrella organisation for 41 affiliated refuges located throughout Aotearoa.

The governing body of our organisation is Te Taumata O Te Kōwhai Core Group. For the 2023-24 financial period the four regions were represented by the following women.



NORTHERN

Māori – Zona May Heta
Tauīwi – Opal Moir



CENTRAL

Māori – Ashleigh Olsen
Tauīwi – Terri Leveillee



LOWER NORTH

Māori – Naomi Ogg
Tauīwi – Martina Cziharz



SOUTHERN

Māori – Hana Kakoi
Tauīwi – Rachel Black

Our Vision, Purpose & Values

Four cornerstones underpin our values

Parallel Development

A model based on partnership consistent with Te Tiriti o Waitangi, promoting services by Māori for Māori. Tangata whenua and Tauiwi working in partnership and supporting development side-by-side.

Feminism

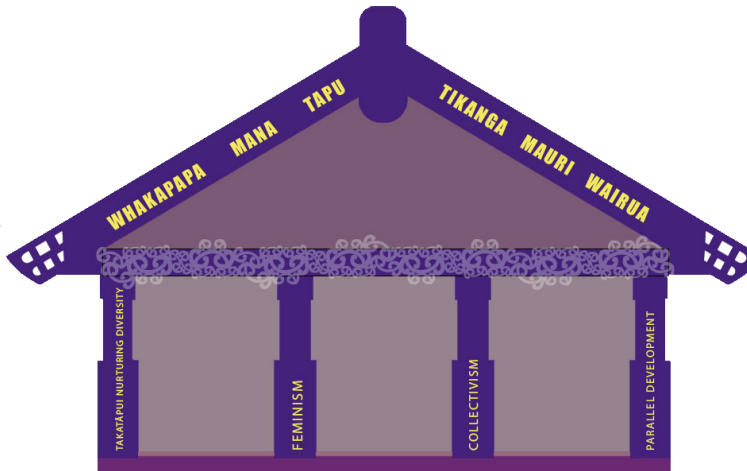
We oppose all forms of oppression against women, acknowledge the existence of gender-based violence and celebrate women's contribution to society.

Takatāpui Nurturing Diversity

Supporting women's choices around sexuality and identity, working to eliminate all forms of discrimination against women.

Collectivism

Maintaining the values of collectivism within the organisations via shared responsibilities, encouraging all to have a voice, working as an organisation and supporting others.



Our Vision

Leadership that influences the prevention and elimination of domestic violence.

Our Purpose

To liberate women, children, families and whānau from family violence by providing quality services and social commentary.

Our Values

Whakapapa: Relationships built on kinship and reciprocity.

Tikanga: Practising with integrity.

Wairua: Honouring diversity.

Tapu: Promoting self-understanding and development.

Mauri: Maintenance of the individual identity and values within a collective.

Mana: Inspirational leadership.

Safe Night Beds

New Zealand's most supportive mattress

This past July and August Women's Refuge called on New Zealanders to support women and children experiencing family violence through our Safe Night Beds campaign.

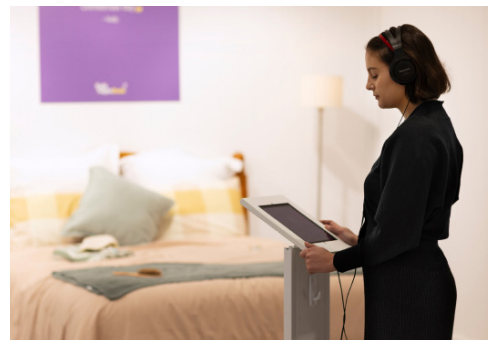
To illustrate the many ways in which Women's Refuge helps women and children across Aotearoa, a one-of-a-kind, pop-up bed shop was created: Safe Night Beds.

Located in the Wellington CBD, the shop looked like just another retail outlet with large format signage, window decals and bed shop collateral. Inside, it features five bedroom set ups. While experiencing these recreated bedrooms, visitors were able to listen to stories of resilience, bravery and hope, told by well-known New Zealand actors such as Thomasin McKenzie through headsets, placed at the end of each bed.

The installation allowed everyday New Zealanders to experience an inside view of our mahi through the words of those who have used our services.

The shop also represented the need for service. Unfortunately, last year, thousands of women and children needed the services of Women's Refuge.

Thank you to everyone who donated, including our amazing partner Contact Energy, to our Winter Appeal and ensured that women and children experiencing family violence have somewhere to turn when in crisis.



Safe NightBeds



11,300

Safe Night Beds donated





Research partnership with Contact Energy

With the generous support of Contact Energy, earlier this year we conducted a survey with a random sample of over 2,000 people in Aotearoa about their experiences of and comfort with supporting women who are being abused by a partner. This survey was part of a broader research and policy project 'Safer When, Safer How,' and was the first in Aotearoa to measure how comfortable and confident victims' communities are to hear about the violence and offer different kinds of support. The research highlighted both the community's commitment to helping, and the beliefs that sometimes get in the way of that.

We found that people's willingness to help was remarkably high, and nearly half had already supported a woman being abused by a partner. The results showed that people were most comfortable supporting someone by listening to them and referring them to services, and were less comfortable with asking about the abuse directly or with continuing to support someone when they stayed in the relationship.

As part of the 'Safer When, Safer How,' project, we have focused on getting information about family violence risks out to people and services to further their understanding of how to help people be safer. Our infographics have supported our submissions to select committees, and have been used to show more of victims' realities at inter-agency hui, and public addresses, and have been instrumental in highlighting the prevalence of the more subtle and hidden forms of violence. Similarly, our resource booklets on specific kinds of risks associated with family violence have been helpful to a range of services and people supporting victims.

What Refuge Risk Data Tells Us About the Spread of Family Violence in Clients' Lives



Our Risk Infographic visualises Refuge risk data, showing the spread of family violence risk in the lives of over 5000 Refuge clients.



Our two recent booklets **Family Violence and Suicide** and **Family Violence and Technology** share research insights and practical tips for advocates on these specific kinds of risk.

Rethinking Risk at Refuge

One of the outcomes of the research and policy project is a new risk tool, replacing the standard risk assessment Refuge used. The new risk tool captures a wider range of risks, including often missed risks like traumatic brain injury. Unlike most risk assessments, which focus mainly on lethality, the new tool focuses on both the risk to life and the risks to the capacity, resources, and freedom that enable women to live their lives and raise their children the way they want to. We now talk about two kinds of risk: the risk ‘of’ family violence and the risk ‘from’ family violence.

The risk **of** family violence - all the ways someone might choose to harm someone else in the future



The risk from family violence - all the potential losses, hardships, or impacts that wouldn't exist in a victim's life if the violence never happened

A new practice toolkit, comprising three resource booklets (‘Refuge and ‘Risk’, ‘Asking About Risk’, and ‘Acting on Risk Information’) explains how the new tool steps beyond the prediction of likely harm and toward the use of risk information to create long-lasting safety.

Projects & Policy

Tamariki advocacy resources:

Tamariki face a wide range of risks in the aftermath of family violence – how services and professionals choose to respond to these risks can make them a lot safer or a lot more at risk. Tamariki often leave systems and services without getting the outcomes that they want, and sometimes end up worse off. A lot of the advocacy work of Kaiārahi Tamariki (child advocates) therefore involves helping tamariki and Mums get better system responses.

We created a 4-page handout for family justice and child protection professionals to help them better support tamariki safety. The handout also shares key findings from our recent **2023 Kōihi ngā Rito Evaluation Research Report** including what tamariki said what they want and need in the aftermath of family violence. In addition to this handout, there are handouts specifically tailored for Oranga Tamariki Social Workers and Lawyers for Children.

These resources have been shared widely including with relevant government agencies, and are available on our website and for our own kaimahi to share with professionals they work with in their communities.

Professionals can use and build on what children tell them by:



- Accessing other sources of information from FV services and others trusted by the family or whānau, and Police, as well as the offender's criminal history.
- Identifying and explaining risks to the child caused by the parent using violence.
- Ideally, seeking a family violence specialist to make meaning of family violence information for decision-makers

Policy advocacy

Women's Refuge is proud to elevate the voices of victims within systems that have the power to make things better for them.

Our policy highlights from this year include:

Opposing the repeal of section 7AA from the Oranga Tamariki Act which requires Oranga Tamariki to improve outcomes for Tamariki Māori and report annually on progress towards reducing disparities in outcomes. We argued that if Government want to make children safer, they need to focus instead on reforming the family justice system, so children are not forced to have contact with perpetrators who pose ongoing risk to them.

*Submission on Oranga Tamariki (Repeal of Section 7AA)
Amendment Bill 2024*

Being invited to speak at the public hand over of the stalking petition at Government – over 20,000 people signed the petition leading to the Justice Minister committing to introduce a bill to make stalking illegal by the end of 2024.

Stalking Petition 2024

Highlighting that family violence is a health issue not just a social one, during a 101 Family Violence training to Wellington-based GP registrars.



Speaking at the Te Pūtake The Te Kupenga National Family Violence Conference on Refuge's new approach to risk, co-presenting on mental health, substance use and family violence with Dr Debbie Hagar, and facilitating a panel session of family violence and sexual violence restorative justice practitioners.



Projects & Policy

Briefing incoming ministers about the current landscape of family violence in Aotearoa and sharing our hopes for government agencies working together for a safer future.

Briefing for Incoming Ministers 2024



Presenting at the Ministry of Justice about our children's advocacy pilot Kōkihi ngā Rito and informing them about what tamariki and their Mums say they need from the justice system to keep them safe.

Highlighting to government agencies how prevalent digital abuse is for victims of family violence.

At the online launch of The Classification's Office report on violent extremism online.



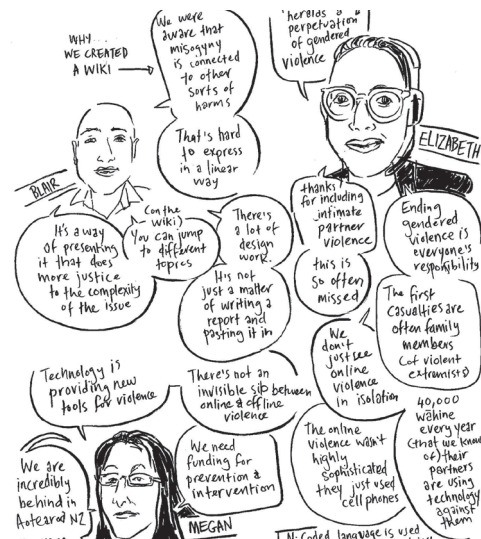
Requesting that family violence be made a core focus to ensure the mental health needs of victims are met.

Submission on Pae Ora (Healthy Futures) (Improving Mental Health Outcomes) Amendment Bill 2024



Opposing the Ram Raid bill – the proposed changes impinge on the rights of children and focus on the wrong type of crime.

Submission on Ram Raid Offending and Related Measures Amendment Bill 2023



Transitional Housing

The Transitional Housing Programme, funded by the Ministry of Housing and Urban development enables providers to provide short term accommodation with wrap around support, to whānau experiencing homelessness.

While the change of government has brought change to the context in which we work, our teams are focusing their efforts on bringing positive outcomes for whānau coming into our service.

In the past financial year, 13 affiliated Refuges across the country have supported 1167 clients, with 31.4% successfully moving into private rentals, and 40.2% to social housing.

Highlights from this past year:

Our national office team organised a hui for all Transitional Housing advocates across the country. This in-person hui held over 2 days in Te Whanganui a Tara helped build relationships, discuss what works and what may not work so well, and appreciate regional differences. The feedback from attendees was very positive and our National Office team is

taking the thoughts shared into account when planning for the future of Transitional Housing within Women's Refuge. This includes re-designing the training process and creating more spaces for Transitional Housing frontline workers to engage with each other.

On another note, our National Office team has worked with the Data and Development team to create a data dashboard that allows us to see how things are going at the regional level, as well as nationally. This dashboard highlights some of the positive outcomes for clients in Transitional Housing at Women's Refuge, which are in part, measured by Home Star readings. The first reading of the Home Star is done when clients enter service, and then review readings are done every 12 weeks, or on exit. The data collected is crucial in seeing where our clients are feeling the most positive impact. For example, while we expect to see positive change in their living situation as whānau secure long-term housing, we have also noticed that overall, there is a clear increase in how well people manage their money and how they feel.

Transitional Housing



Weaving tukutuku panels: an opportunity to build relationships (Th Hui – March 2024)



Group photo from Th Hui – March 2024



Representatives from HUD, MSD and KO during the housing panel (Th Hui – March 2024)

Whānau
PROTECT
NATIONAL HOME SAFETY SERVICE

For the period 1 July 2023 to 30 June 2024

40 affiliated Refuges
and
8 non-affiliated Refuges

across the country 1387 clients have been referred to this service.

The Whānau Protect Programme, funded by the Ministry of Justice, plays a key role in providing support and resources for family violence victims and their children to remain free from violence while remaining in their own homes. This service is for high-risk victims who are currently experiencing repeat family violence that is likely to cause serious injury or death.

Whānau Protect is a six-month service that includes a monitored safety alarm and a home safety improvement. When the alarm is triggered, the police are notified and the unit activates an audio recording. The recording may be used by police for the purpose of investigation and prosecution against the perpetrator.

The home safety improvement involves a safety assessment of the property to identify areas of weak security that the perpetrator may use to quickly gain entry to the property. The security of these areas is then improved by a Whānau Protect contractor and a safe room is established. This room is intended as a place for the victim to shelter while waiting for the police to arrive in the event the offender attempts to gain entry to the property.



Te Ara ki Hawaiki Roa wānanga

The team at National Office delivered 4 wānanga over the year. This includes one wānanga with Te Rau Āwhina - Tokoroa Women's Refuge, one with Northern Region - combined Tangata Whenua and Taiwi, and two whānau wānanga in Taupō and Takapuwahia.

This initiative continues to grow and immerse participants in Te Ao Māori, from the gathering of knowledge to the healing toward mauri ora. It is a seed in one's journey that encompasses the beauty of tikanga Māori that supports the advancement of Māori practice and Māori development.

“E kore au e ngaro he kakano i ruia mai i Rangiātea”

“I shall never be lost for I am a seed scattered from Rangiātea”

Te Roopū Whakawhanake Māori

Celebrating Matariki

Another year of celebrations for Matariki at the National Office. Lots of bright and fun activities included poi making and making tokotoko panels. The day ended with a fabulous hākari where everyone shared kai and connected around their aspirations for the New Year.

Another year going forward in the practices and learnings of tikanga Māori at National Office, and everyone is keen to keep the momentum going.

“Ka mahuta a Matariki i te pae, ka mahuta ō tātou tūmanako ki te tau.”

“When Matariki rises above the horizon, our aspirations rise to the year ahead.”



Kōkihi Ngā Rito (KNR)

KNR continues its unique delivery, providing child advocates (Kaiārahi Tamariki) to tamariki in refuge in 7 of our Refuges. This is our fourth year going into KNR, with new and enthusiastic Kaiārahi Tamariki onboard. It was great to see them all at the recent KNR hui/workshop held at National Office in September.

“Te mana o te tamaiti.”
“Each child expresses strength in their own ways.”

Keeping our clients safe, warm and connected

This year, Contact Energy have once again provided incredible support to Women's Refuge gifting 13,000 nights of safe, secure accommodation to women and children escaping family violence and providing free power and broadband to our refuges and safe houses. This has gone a long way in keeping our clients safe, warm and connected to their support networks.

Contact Energy have also continued to fund our ambitious research project, Safer When, Safer How, that aims to get New Zealanders on the same page about family violence, equip them to safely support victims, and provide a robust evidence base for stronger, safer family violence practices, legislation and systems.

The first phase of 'Safer When, Safer How', provided critical insights into the severity of abuse women experienced and the varied ways that family violence perpetrators use coercion to get what they want. Most go unseen by others, but seriously impact how safe women and children can be, how healthy they can be, and what resources they can have even long after the violence stops. These insights have already begun to change

how we work with women coming to us for assistance and have also had a meaningful impact on the practices of other key agencies.

Phase two of 'Safer When, Safer How' is currently underway and looks at how any person in any role, formal or informal, can be part of addressing family violence risks and responding in ways that make a genuine and sustainable difference to women's and children's safety.

Speaking of the long-standing partnership, Contact CEO Mike Fuge said the energy company was proud to play a part in helping.

"Kiwi homes should be warm, connected and most importantly safe. Through our long-standing partnership with Women's Refuge, we recognise that is not a reality for all whānau in New Zealand. Our support for Women's Refuge means they can focus on their core services without having to worry about how they'll keep the lights on, or their safe houses warm"

Contact Energy CEO, Mike Fuge



We are so grateful to our kind partner Contact Energy for making such a huge difference for the women and children we work with by not only meeting the immediate needs of our clients but are also generously funding research never undertaken in Aotearoa New Zealand.



Dr Ang Jury and Contact Energy CEO Mike Fuge at the 50th birthday Celebration of Women's Refuge



Kärcher

On International Women's Day this year, we were delighted to receive a generous and heartfelt gesture from Kärcher. To celebrate the occasion, their team sent delicious cupcakes to some of our local refuges as a special treat for our hardworking staff. This thoughtful surprise was a wonderful way to recognise and appreciate the dedication and efforts of our team members who tirelessly support women and children in need.

As well as providing a lovely morning tea of cupcakes to six of our refuges, Kärcher also donated 3 of their Puzzi 10/1 spray extraction cleaners to help with the cleaning and maintaining of safehouses on a regular basis.

Kärcher's support exemplifies how businesses can make a meaningful impact through both small acts of kindness and practical donations."

Caroline Eve

Caroline Eve, a womenswear retailer with 37 stores nationwide decided to give back to women and children experiencing family violence.

Last winter, they ran a promotion where for every coat or jacket purchased, they would donate \$10 to Women's Refuge.

Jemma- Mundy-Hermann, Development Manager & Buyer says:

"We enjoy creating incentives like this to benefit New Zealand charities and organisations that support New Zealand women. We believed this initiative was a wonderful way to show our appreciation for your service. Our customers were delighted to purchase a coat or jacket for winter, knowing that part of their purchase directly contributed to helping other women stay safe and warm."

An amazing \$15,500 was raised for Women's Refuge!

This contribution will go a long way towards our goal of supporting women and whānau to escape from and live free from family violence.



Mahi Ngātahi



GoGenerosity

We are delighted to spotlight GoGenerosity, a remarkable initiative that has made a significant impact on our work at Women's Refuge. By partnering with various businesses, GoGenerosity allows customers to add a small donation at checkout, which accumulates and is then donated to us.

This year we have been lucky enough to receive so many amazing goodies for our clients like warm, woolly beanies for our tamariki, skin care products and period undies.

We are looking forward to working with Go Generosity in the year ahead to provide essential items that are out of reach for many of the women and children we work with.

Share My Super offers financial support for Kiwi kids extracurriculars

Share My Super (SMS) is an initiative set up by Liz Grieve to give superannuants in Aotearoa the option to donate some or all of their superannuation to help Kiwi kids in need. This initiative supports the Women’s Refuge Super Kids Fund which provides financial aid for tamariki and rangatahi’s childcare, schooling and extracurricular activities.

A recent recipient of this fund has been extended the opportunity to test out a new sport. After relocating to a new town earlier this

year, a young boy decided he wanted to try out a jujitsu class after some encouragement from a family member. With the help of the Super Kids Fund, this rangatahi was able to enrol in jujitsu for the year and purchase a uniform.

Women’s Refuge are incredibly grateful for the support of these donations. These funds go a long way in helping Kiwi kids enhance their skills, develop confidence and most importantly have fun.



Feeling good is also about doing good



This year our partner The Warehouse has provided incredible support to those experiencing family violence.

For the 9th year in a row The Warehouse and their customers made the holidays a magical time through the Be the Joy initiative which aims to provide every child engaging in refuge services with a Christmas gift.

With 5,840 gifts donated to our refuges no child missed out on something special underneath the Christmas tree!

In addition, earlier this year The Warehouse launched its first private label health and body brand Good One, a new cruelty-free body and hair care range, locally made with natural ingredients and designed for everybody.

Feeling good is also about doing good, so The Warehouse has made sure Good One gives back providing products to women and children using our services.

Body and hair care is the last thing someone is thinking about when they leave an unsafe situation. In most cases, women come to us with very little and the more of the small things we can sort out for them the less stress they feel.

Not only will this donation of Good One give a little something extra to these extraordinary women who are looking to start over, it will send a message that they are valued and deserving of products that many of us take for granted.

NZ Sculpture OnShore raises record sum



This year Friends of Women's Refuges Trust donated a record breaking \$350,000 from the proceeds of the NZ Sculpture OnShore 2023 exhibition!

This donation exceeded all expectations and is a testament to the hard work of the Trust, the event's sponsors, patrons, artists, trustees, small management team, 370+ volunteers, and everyone who came to the event.

The donation will support the women and children we work with through providing linen packs to each of our 40 refuges; essential personal care items; and counselling support.

The exhibition is the biggest fundraising event for Women's Refuge and the largest outdoor sculpture event in the country.

A huge nga mihi to the dedicated members of the Trust who not only put on a spectacular event but support the many women and children experiencing family violence.

Mahi Ngātahi

Uber Eats teams up with Women's Refuge to combat period poverty



You might have heard that you can get almost anything on Uber Eats. And while a period romance is not an option, you can find your essential period supplies.

Unfortunately, though, many people struggle to afford these necessities. Women's Refuge clients are no exception.

For every pad, tampon or liner purchased on the Uber Eats app purchased between 13 May 2024 and 31 August 2024, a period product was donated to Women's Refuge. On top of this, Uber Eats have generously given us an additional \$15,000 in credits to assist our clients with getting to essential appointments and to receive much-needed food and grocery items.

We are so incredibly grateful to partner with Uber to combat period poverty. Many of the women who come to us face extreme economic pressures and not having to worry about period products is a huge relief.

He Tangata | Our People



Holly Carrington & Dr. Natalie Thorburn delivering oral submission



Core Group Hui at National Office



Maria Burgess, Daine Woodhouse, Patrick Salmon and Jahneal Chapman at the 50th Birthday Celebration



Basketball with the Policy and Research team



Matariki Celebrations in National Office with Jahneal Chapman



Jynine Berryman, Trish McMurtie and Rachel Black at the 50th Birthday Celebration



Dr. Ang Jury receiving donation from Brent at Hitachi



Taumaranui Women's Refuge 'Ride For Refuge' fundraising event



Activities at the Tauwi Hui in Te Kuiti



Be the Joy campaign at The Warehouse Rangiora



Cleo Arathoon, Elizabeth Ashby, Susan Barker & David Russell-Jones at Government House



Pottery exhibition fundraiser with Genevieve, Janet and Nadine from The Clay Centre



Whanau Wānanga - Whanau Whaiora Porirua



Marketing & Fundraising Team with Wellington Mayor Tory Whanau



Exploring Waitomo Caves at Tauwiwi



Whangarei Hiko

Statement of Service Performance

July 1, 2023 through June 30, 2024



399,447

Bednights delivered across safe house, whānau protect and transitional housing



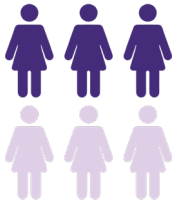
9,664

Women and Children
supported



2,282

Women and Children
supported in our
residential services



4,828

Women supported in
our **community services**



We supported

31,803

Police referrals



1,387

Women supported in
our **whānau protect**
services



We recieved

21,708

Crisis line calls

*Referrals for services that are now closed are included in figures to include all as delivered services

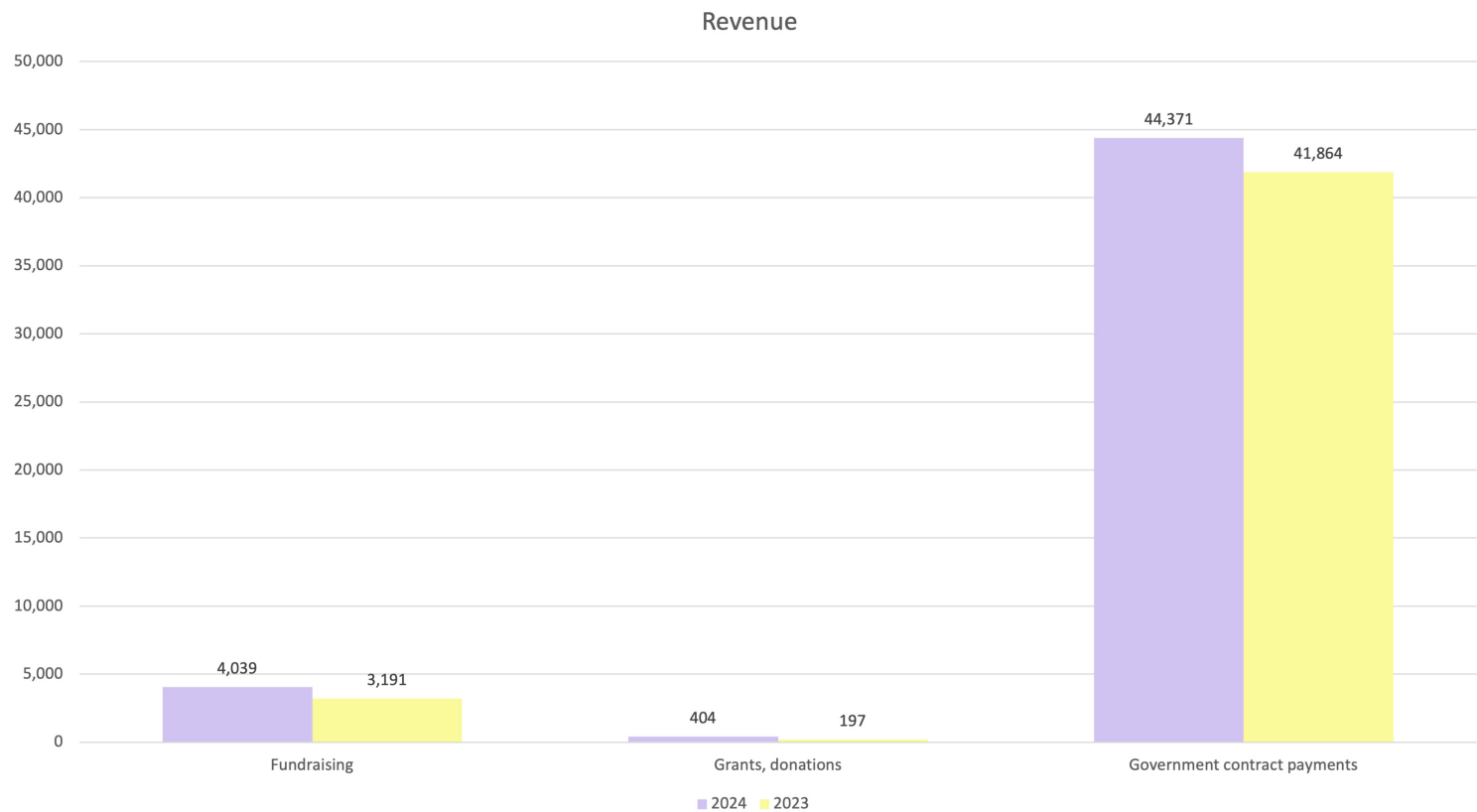
*Crisis Call volumes increased due to new data set: calls recieved by after-hours external triaging service

Summary Financial Reports



Income Statement | As at 30 June 2024

	2024 \$(000'S)	2023 \$(000'S)
REVENUE		
Revenue from non-exchange transactions		
Fundraising	4,039	3,191
Grants, Donations	404	197
Government contract payments	44,371	41,864
Total revenue from non-exchange transactions	48,814	45,252
Revenue from exchange transactions		
Dividend income	60	54
Interest income	1,387	609
Other revenue	1,526	855
Total revenue from exchange transactions	2,973	1,518
TOTAL REVENUE	51,787	46,770



Summary Financial Reports

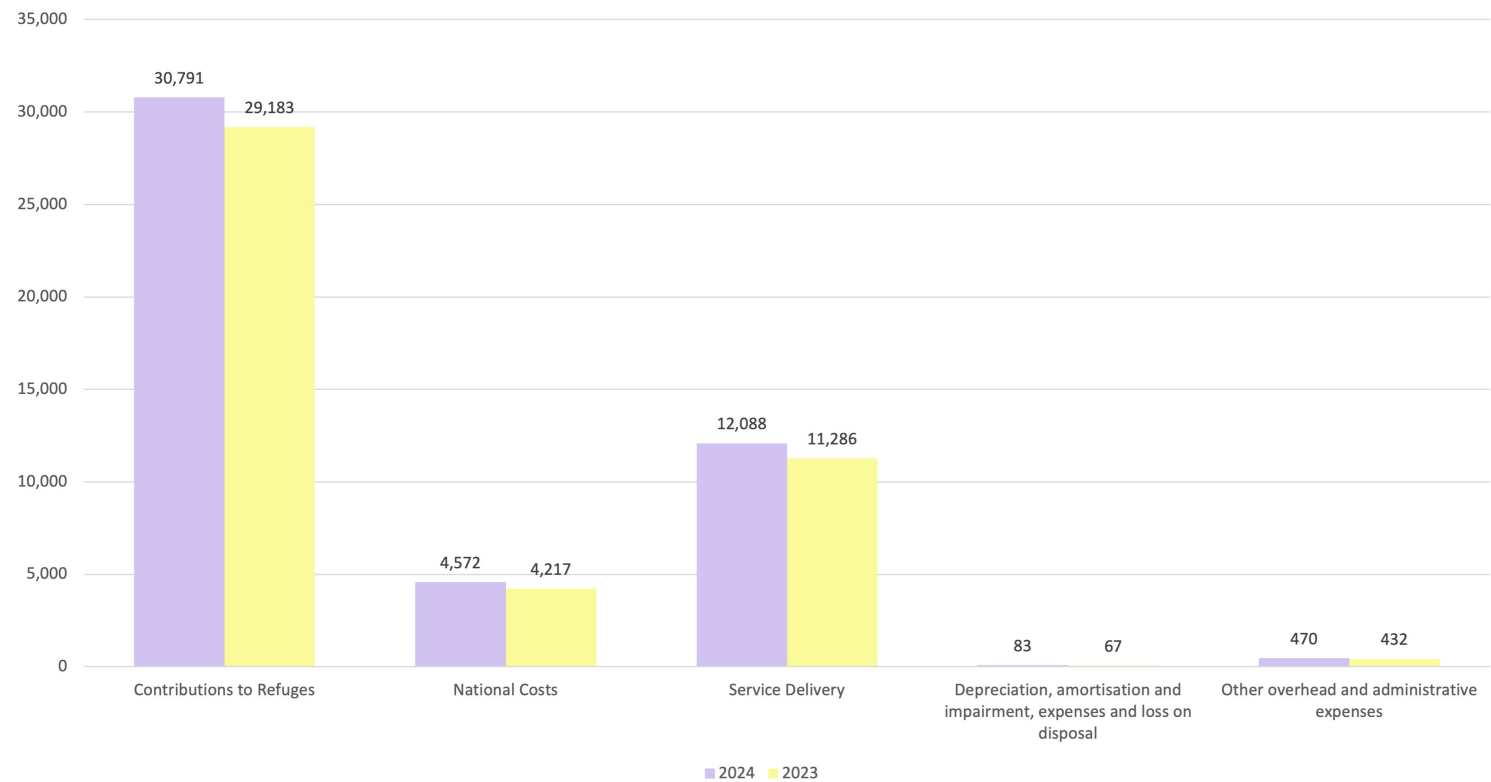


Income Statement | As at 30 June 2024

	2024 \$(000'S)	2023 \$(000'S)
EXPENSES		
Contributions to Refuges	30,791	29,183
National Costs	4,572	4,217
Service Delivery	12,088	11,286
Depreciation, amortisation and impairment expenses and loss on disposal	83	67
Other overhead and administrative expenses	470	432
TOTAL EXPENSES	48,004	45,185
SURPLUS/(DEFICIT) FOR THE YEAR	3,783	1,585
Gain/(loss) on revaluation of investments		
- Current year fair value gain/(loss)	46	47
TOTAL COMPREHENSIVE REVENUE AND EXPENSES FOR THE YEAR	3,829	1,632



Expenditure



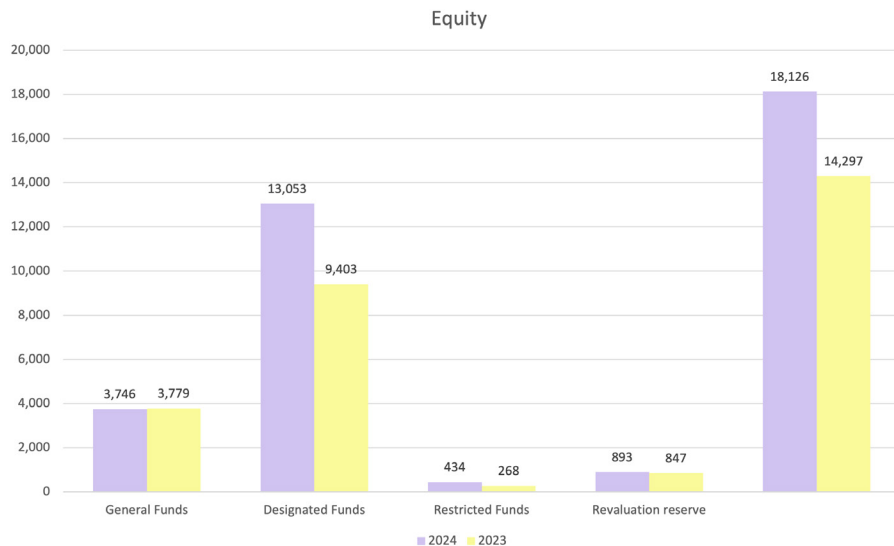
Summary Financial Reports



Statement of Financial Position | As at 30 June 2024

	2024 \$(000's)	2023 \$(000's)
ASSETS		
Current		
Cash and cash equivalents	10,683	10,810
Term Deposits	9,500	5,000
Receivables from exchange transactions	507	158
Receivables from non-exchange transactions	470	577
GST receivable	634	174
Prepayments	15	62
Total current assets	21,809	16,781
Non-current		
Property, plant and equipment	151	201
Intangible assets	1	1
Other non-current financial assets	893	847
Total non-current assets	1,045	1,049
TOTAL ASSETS	22,584	17,830
LIABILITIES		
Current		
Payables under exchange transactions	4,187	3,022
Employee entitlements	321	287
Deferred revenue	220	224
Total current liabilities	4,728	3,533
TOTAL LIABILITIES	4,728	3,533
NET ASSETS	18,126	14,297

	2024 \$(000'S)	2023 \$(000'S)
EQUITY		
General funds	3,746	3,779
Designated funds	13,053	9,403
Restricted funds	434	268
Revaluation reserve	893	847
TOTAL EQUITY	18,126	14,297



These financial statements have been authorised by the Core Group on 25th September 2024



Zona May Heta
Chairperson



Terri Leveillee
Chairperson



Dr Ang Jury
Chief Executive

Summary Financial Reports

Statement of Changes in Net Assets | As at 30 June 2024



	\$(000's) General Funds	\$(000's) Designated Funds	\$(000's) Restricted Funds	\$(000's) Revaluation Reserve	\$(000's) Total equity
Balance 1 July 2023	3,779	9,403	268	847	14,297
Opening balance	3,779	9,403	268	847	14,297
Surplus/(deficit) for the year	3,783	-	- -		3,783
Other comprehensive revenue and expenses	-	-	-	46	46
Total comprehensive revenue and expenses	3,783	-	-	46	3,829
Transfer to/(from) equity reserves in the year	(3,816)	3,651	165	-	-
BALANCE 30 JUNE 2024	3,746	13,054	433	893	18,126

Statement of Cashflows | As at 30 June 2024



	2024 \$(000'S)	2023 \$(000'S)
Cash flow from operating activities		
<i>Cash was provided from/(applied to):</i>		
Fundraising, donations, grants and bequests	4,584	3,388
Government contracts	44,332	40,238
Receipts from goods and services provided, exchange transactions	1,585	955
Payments to refugees and suppliers	(43,165)	(41,255)
Payments to employees	(3,623)	(3,275)
Net GST paid	(346)	(13)
Net cash from/(used in) operating activities	3,367	64
Cash flow from investing activities		
<i>Cash was provided from/(applied to):</i>		
Investment in term deposits (maturity exceeds 3 months)	(4,500)	(5,000)
Purchase of property, plant and equipment	(32)	(214)
Net cash from/(used in) investing activities	(4,532)	(5,214)
Cash flow from financing activities		
<i>Cash was provided from/(applied to):</i>		
Interest and dividends received	1,038	663
Net cash from/(used in) financing activities	1,038	663
Net increase/(decrease) in cash and cash equivalents	(127)	(4,487)
Cash and cash equivalents, beginning of the year	10,810	15,297
Cash and cash equivalents at end of the year	10,683	10,810

Summary Financial Reports



Summary Extract for the Statement of Accounting Policies | As at 30 June 2024

Reporting Entity & Basis of preparation

These are summary financial statements of the Ngā Whare Whakaruruhau O Aotearoa National Collective of Independent Women's Refuges Incorporated for the year ended 30 June 2024.

These financial statements contain summary financial information and specific disclosures that have been extracted from the full financial statements which were authorised for issue by the Core Group on 25th September 2024.

Summary financial statements do not include all of the information and disclosures that are included in the full financial statements and therefore cannot be expected to provide as complete an understanding as would be gained from reading the full financial statements.

Full financial statements (which have been audited) are available upon request from Society's National office.

Presentation Currency and Rounding

The summary financial statements have been present in NZD\$ and have been rounded to the nearest thousand. They have been presented on a going concern basis.

Comparatives

Comparative amounts have been reclassified to conform to the current year's presentation

Statements of Compliance – full financial statements

The full financial statements have been prepared in accordance with Tier 1 Public Benefit Entity (PBE) reporting standards as issued by the New Zealand external reporting Board (XRB). They comply with New Zealand equivalents to International Public Sector Accounting Standards (NZ IPSAS) and other applicable Financial Reporting Standards as appropriate to Public Benefit Entities.

Summary Financial Reports

The following specific disclosures have been extracted from the full financial statements:

	2024 \$(000'S)	2023 \$(000'S)
Expenses		
The following amounts were expensed in the surplus/(deficit) for the year:		
Audit fees	26	23
Rent of premises	247	201
Other equity reserves		
Designated funds	13,053	9,403
Restricted funds	434	268
Investment Revaluation Reserve	893	847
TOTAL	14,380	10,518

Designated funds

Designated funds are funds that have been set aside by the Core Group and NCIWR for specific purposes.



Restricted funds

Restricted funds are funds that have been set aside for specific expenditure criteria.

Investment Revaluation Reserve

This reserve records the movements in fair value of available-for-sale financial assets. Upon sale of available-for-sale financial instruments, the accumulative balance of fair value gains/(losses) related to that asset are reclassified to the surplus or deficit for the year.

Commitments

There are no material commitments as at balance date.

Contingent assets and contingent liabilities

There are no other contingent assets or liabilities at balance date.

Summary Financial Reports



	2024 \$(000'S)	2023 \$(000'S)
Operating leases are held for premises used for office space, motor vehicle, photocopier lease		
<i>Non-cancellable operating leases are payable as follows</i>		
Less than one year	283	270
Between one and five years	882	1,068
More than five years	-	67
TOTAL	1,165	1,405
Operating leases are held for premises used for transitional housing lease commitments		
<i>Non-cancellable operating leases are payable as follows</i>		
Less than one year	3,282	3,145
Between one and five years	3,234	2,034
More than five years	-	-
TOTAL	6,516	5,179

Related party transactions

Related party transactions arise when an entity or person(s) has the ability to significantly influence the financial and operating policies of the entity. The Society has a related party relationship with the 40 affiliated members together with its Core Group members and other key management personnel. Related party disclosures have not been made for transactions with related parties that are within a normal supplier relationship on terms and condition no more or less favourable than those that it is reasonable to expect the entity would have adopted in dealing with the party at arm's length in the same circumstances.

Transactions with related parties

The following transactions were carried out with related parties:

Key management compensation

The Society has a related party relationship with its key management personnel. Key management personnel includes the Core Group members and senior management.



Key management personnel includes the following expenses:

	2024 \$(000'S)	2023 \$(000'S)
Salaries and other short-term benefits	1,248	1,059
Core group meeting fees	31	26
Total remuneration paid	1,279	1,085
Number of FTEs recognised as key management personnel	10	8

Close family members of key management personnel are employed by the Society on normal employment terms. The total aggregate remuneration paid to close family members of key management personnel was \$68,041 (2023: \$0)

Transactions with affiliated members

The Society has a related party relationship with its 40 affiliated members who are contracted to deliver services from time to time on behalf of the Society.

Transactions with affiliated members is as follows:

	2024 \$(000'S)	2023 \$(000'S)
Payments to the affiliated members for delivery of contracted services of behalf of the Society	29,276	27,273
Payments to the affiliated members of fundraising receipts	1,732	1,760
Payments to the affiliated members for EHC contract services	4,432	3,545
Payments to the affiliated members for Whānau Protect contract services	919	867
Total value of services provided by affiliates	36,359	33,445
Receipts from the affiliated members for registration fees	19	12
Receipts from the affiliated members for affiliation fee	60	58
Total value of services provided by the Society of affiliates	79	70

Summary Financial Reports



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Report of the Independent Auditor on Summary Financial Statements

To the Members of National Collective of Independent Women's Refuges Incorporated

Opinion

The summary financial statements, which comprise the summary statement of financial position as at 30 June 2024, the summary statement of comprehensive income, summary statement of service performance, summary statement of changes in net assets and summary statement of cash flows for the year then ended, and related notes, are derived from the audited financial statements of National Collective of Independent Women's Refuges Incorporated (the "Society") for the year ended 30 June 2024.

In our opinion, the accompanying summary financial statements are consistent, in all material respects, with the audited financial statements, in accordance with PBE FRS 43 *Summary Financial Statements* issued by the New Zealand Accounting Standards Board.

Summary Financial Statements

The summary financial statements do not contain all the disclosures required by New Zealand Equivalents to International Public Sector Accounting Standards (NZ IPSAS). Reading the summary financial statements and the auditor's report thereon, therefore, is not a substitute for reading the audited financial statements and the auditor's report thereon. The summary financial statements and the audited financial statements do not reflect the effects of events that occurred subsequent to the date of our report on the audited financial statements.

Other Information

The Core Group are responsible for the other information. Our opinion on the summary financial statements does not cover the other information included in the annual report and we do not and will not express any form of assurance conclusion on the other information. At the time of our audit, there was no other information available to us.

In connection with our audit of the summary financial statements, if other information is included in the annual report, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the summary financial statements or our knowledge obtained in the audit, or otherwise appears to be materially misstated. If, based on the work we have performed on the other information that we obtained prior to the date of our auditors' report, we concluded that there is a material misstatement of this other information, we are required to report that fact.

The Audited Financial Statements and Our Report Thereon

We expressed an unmodified audit opinion on the audited financial statements in our report dated 25 September 2024.

The Core Group's Responsibility for the Summary Financial Statements

The Core Group are responsible on behalf of the Society for the preparation of the summary financial statements in accordance with PBE FRS 43 *Summary Financial Statements*.



Auditor's Responsibility

Our responsibility is to express an opinion on whether the summary financial statements are consistent, in all material respects, with the audited financial statements based on our procedures, which were conducted in accordance with International Standard on Auditing (New Zealand) (ISA (NZ)) 810 (Revised) *Engagements to Report on Summary Financial Statements*.

An associated entity of the firm provides software consultancy services to the Society. Other than in this capacity, and our capacity as auditor, the firm has no other relationship with, or interests in, the Society.



Crowe New Zealand Audit Partnership

CHARTERED ACCOUNTANTS

30 September 2024

The title "Partner" conveys that the person is a senior member within their respective division, and is among the group of persons who hold an equity interest (shareholder) in its parent entity, Findex Group Limited. The only professional service offering which is conducted by a partnership is the Crowe Australasia external audit division. All other professional services offered by Findex Group Limited are conducted by a privately owned organisation and/or its subsidiaries.

Businesses, charities, government agencies and individuals who support us

AMP	ASB	Base.IT	Beautyspot
BNZ	Captain James Cook Charitable Trust	Chorus	Crowe
Datastory	dōTERRA Healing Hands Foundation	Dynamix Recruitment	Findex
Fix & Fogg	Fonterra	Kids Can	Kintyre Trust
KPMG	La Petite Chocolat	Latitude Financial	Michael Hill Jewellers
Millane Charitable Trust	Monsoon Creative	National Council of Women	Nikau Foundation
Netsafe	Outward Bound	Pet Refuge	Purely Baby
Polly Gillespie	Robyn & Leo Lonergan	Rotary Wellington	Somar Web Design & Development
Spark	Simplicity Trust	Tindall Foundation	Trustees for the Helen Stewart Royle Fund
Uber	Wild Bamboo	West Georgia Trust	Xero
Zonta			



WOMEN'S REFUGE

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