

WOMEN'S REFUGE

Ngā Whare Whakaruruhau o Aotearoa



Anniversary

1973 - 2023

NATIONAL COLLECTIVE OF INDEPENDENT WOMEN'S REFUGES INC
NGĀ WHARE WHAKARURUHAU O AOTEAROA

ANNUAL REPORT 2022-23

**With grateful
thanks to our
key partners &
supporters
this year**

ANZ

Contact Energy

Eighty One

Friends of Women's Refuge Trust

Judy Bailey

Ministry of Housing and Urban Development

Ministry of Justice

Ministry of Social Development

Miranda Harcourt

New Zealand Lottery Grants Board

Share my Super

The Warehouse Group

Trade Me

Whakarongorau Aotearoa

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Auckland Sky Tower lit up in Refuge colours

Another year has passed, and happily it's been a little less eventful!

While Covid has receded, Mother Nature has stepped in to make sure we don't get complacent, with alarming weather events hammering large parts of the country. And through all the drama and tragedy Women's Refuge has sailed on, providing critical help to women and children, and finally reaching our 50th birthday. Yes, it's been 50 years since the first refuge opened its doors in Otautahi. We've come a tremendous distance in this time and watched the domestic violence world transform along with us. We now have world-class legislation and Te Aorerekura. Refuges are almost adequately resourced, and most people don't cringe and turn away when intimate partner violence is mentioned.

Yet for all that has changed, so much remains the same. Aotearoa continues to hold the shameful position of leading the OECD in family violence prevention and Police continue to respond to always escalating numbers of family violence callouts. Our news feeds still offer up frightening numbers of harrowing accounts of beatings, injuries, and deaths. And our refuges remain as busy as ever with referral rates continuing to trudge upwards.

And running alongside these we see poverty, inadequate housing, a creaking mental health system, and methamphetamine making the lives of the women, children and whānau accessing our services ever more difficult.

All this doom aside though, 2023 hasn't been all bad. Out fundraising efforts remain strong, albeit a little weakened by the present economic situation and the inevitable uncertainty of an election year. We have secured an historically long-term outcome agreement and strategic partnership with MSD, the budget extended our Kokiri Nga Rito pilot programme, our exciting long-term corporate partnership with Contact Energy goes from strength to strength, media coverage is positive, and our refuges get stronger every day!

The big challenge of the past year has continued to be staff and managing workload, for both National Office and refuges, with record levels of kaimahi vacancies across the country. It is hoped that the recent pay equity extension agreement may eventually make us more attractive employers. This, along with the overwhelmingly posi-

tive feedback from the first cohort of Wahine Ki Toa graduates gives me encouragement that we're on the right path towards building a sustainable workforce.

Our government relationships remain strong, a highlight of which is completing a new long-term contract with MSD. This is the result of many years of relationship building and gives all parties confidence for the future.

Additionally, we have had constructive engagement across a range of state sector agencies, especially Te Puna Aonui and The Ministry of Justice. While we may not agree with what they're doing, and frequently we don't, at the very least a strong refuge voice is at the table!

To my wonderful team at National Office, you are all truly amazing! Thank you for your unwavering professionalism and support in what has been a tough year for me. You make me proud in ways I can't describe. I would like to thank Te Taumata O Te Kōwhai Core Group, for their hard work and support over the past year and offer them a hugely well-deserved thank you on behalf of all of us. Your commitment to the kaupapa is beyond question!

To everyone out there doing the everyday mahi, advocates, managers, and volunteers,

paid and unpaid – a huge thank you! Yet again I acknowledge how much I and the National Office team ask of you. This has been another year of change which has been unquestionably challenging – so thank you again!

A very special thank you also goes to the sponsors and donors who have supported us so generously over the past year. Special mention must go to Contact Energy, The Warehouse, Eighty-One, and the committed and amazing women of the Friends of Women's Refuge Trust.

In closing, the past year has been a mix of incredible achievement and unexpected setbacks but viewed against a backdrop of 50 years of history and considering where we began, it's been a pleasing result. I am even more confident that we are more than prepared for whatever challenges come to us in 2024.

Kia kaha wāhine ma!



Dr Ang Jury ONZM
Chief Executive



Te Taumata O Te Kōwhai

**“Ko taku reo taku ohooho, ko taku reo taku
mapihi mauria.”**

*My language is my awakening, my language is the
window to my soul.*



Back row left to right:

Jynine Berryman, Rachel Black, Kay Walshaw, Terri Leveille

Front row left to right:

Genevieve Sang-Yum, Martina Cziharz, Naomi Ogg, Zona May Heta

He honore, he korōria, he maunga rongu ki te whenua, he whakaaro pai ki ngā tangata katoa. He mihi ki a Ihowa, he korōria tapu ki tōna ingoa. Hokinga mahara o rātou kua haere ki ngā mātua tūpuna, haere mai, haere kia okioki ai i tērā taha o te Arai. E ngā iwi o te motu nei. Tēnei te mihi atu ki a tātou katoa kua whakarauika mai i roto i ngā rarangi maunga e tū, tū haere nei i runga i te takiwā o Ngati Toa Rangatira. E mihi atu ana kia koutou, me te tumanako, te ngakau, kia tomairangitia ngā manaakitanga o tō tātou matua nui i te rangi, ki runga i te tiini ki runga i a koutou katoa ngā Rangatira ma o ia rohe o Aotearoa. Nō reira, tēnā koutou, tēnā koutou, tēnā tātou katoa.

This year, we proudly mark the significant milestone of 50 years since the inception of the National Collective of Independent Women’s Refuges (NCIWR). This achievement serves as a testament to our enduring commitment to the safety and wellbeing of our whānau across Aotearoa. In an ever-changing landscape, we continue to evolve our support to meet the increasing challenges faced by our whānau.

This year saw the launch of the Wahine Ki Toa Programme for emerging leaders within our organisation. This initiative underscores our dedication to succession planning, ensuring a vibrant and capable leadership pipeline for refuges nationally. We are heartened by the positive feedback and the transformative impact this programme has had on emerging leaders within our organisation.

Core Group also had the privilege of gaining valuable insights into the exceptional refuge members situated throughout the motu. These dedicated individuals

demonstrated their commitment to personal growth and learning by successfully securing the Kiwa Hutchens Scholarship. This scholarship not only allows them to continue their vital work within refuge but also provides them with an opportunity to further their development and knowledge. Their achievements serve as an inspiring example of the dedication and passion that define our refuge members, and we are immensely proud of their accomplishments. We look forward to witnessing their continued growth and contributions to our mission.

Core Group had the privilege of attending the Better Boards Conference held in Australia. This experience provided us with valuable insights and perspectives. It became evident that, while we acknowledge that racism still exists in Aotearoa against Tangata Whenua, the struggles faced by indigenous – First Nation people in Australia are deeply troubling. This experience underscored the continued relevance and importance of our Women's Refuge cornerstones, particularly the Parallel Development Cornerstone. These principles are not only integral to the work we do but also inform our philosophy and perspectives, shaping our approach to addressing racism and promoting equity within our organisation and beyond.

In the face of Cyclone Gabrielle's devastating impact on parts of our country, we took proactive measures to provide immediate sup-

port to the affected areas. This action highlighted our unwavering commitment to assist communities and refugees in times of crisis.

We would like to extend our heartfelt gratitude and recognition to CEO, Dr Ang Jury and her dedicated team at the National Office for their consistent support and exceptional efforts in upholding the reputation of NCIWR as a specialist in family violence. Throughout the year, their commitment has been nothing short of outstanding, providing invaluable support to our refugees and ensuring our organisation continues to make a significant impact in addressing family violence. Their contributions are deeply appreciated, and we are profoundly grateful for their tireless work. Their commitment has been instrumental in advancing our mission and vision, and we look forward to continuing our collaborative efforts in the year ahead.

Te Taumata o Te Kowhai would also like to extend our heartfelt appreciation to the communities we serve, and our longstanding and newly formed corporate partnerships. Your generosity and determined support over the past year have been crucial in advancing our mission. We are profoundly grateful for your contributions, which have allowed us to make a positive impact on the lives of those affected by family violence.

Our partnership with Contact Energy continues to bring substantial benefits to our movement, for example providing safe houses with

the essential resource of free power and broadband. We deeply appreciate the continued support of Contact Energy, which empowers us to carry out our mission effectively. As we reflect on the past year, we recognise the immense value of these relationships. We look forward to nurturing and expanding these partnerships in the future, as they are pivotal to the continued success and growth of our organisation. Together, we will continue to work towards a safer and more supportive environment for all individuals and families affected by family violence.

**“Kua tawhiti kē tō
haerenga mai kia
kore e haere tonu.
He nui rawa ō mahi
kia kore e mah
tonu”**

- Tā Himi Henare (Sir James Henare)

**“You have come
too far not to go
further, you have
done too much
not to do more.”**

Te Taumata O Te Kowhai.

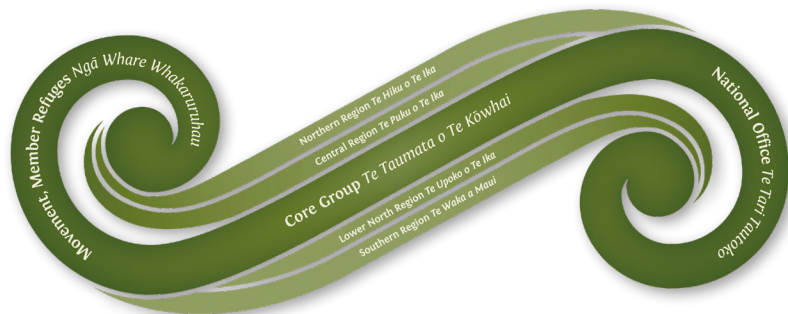
Genevieve Sang-Yum
Tuiwi
Co-Chair

Zona May Heta
Tangata Whenua
Co-Chair

Our Structure

The National Collective of Independent Women's Refuges (NCIWR) is the umbrella organisation for 40 affiliated refuges located throughout Aotearoa.

The governing body for organisation is Te Taumata O Te Kōwhai Core Group. For the 2022-23 financial period the four regions were represented by the following women.



Northern

Māori – Zona May Heta

Tauīwi – Genevieve Sang-Yum

Central

Māori – Kay Walshaw

Tauīwi – Terri Leveille

Lower North

Māori – Naomi Ogg

Tauīwi – Martina Cziharz

Southern

Māori – Jynine Berryman

Tauīwi – Rachel Black

Four cornerstones underpin our values

Parallel Development: A model based on partnership consistent with Te Tiriti o Waitangi, promoting services by Māori for Māori. Tangata whenua and Tauīwi working in partnership and supporting development side-by-side.

Takatāpui Nurturing Diversity: Supporting women's choices around sexuality and identity, working to eliminate all forms of discrimination against women.

Feminism: We oppose all forms of oppression against women, acknowledge the existence of gender-based violence and celebrate women's contribution to society.

Collectivism: Maintaining the values of collectivism within the organisations via shared responsibilities, encouraging all to have a voice, working as a group and supporting others.

Our Vision

Leadership that influences the prevention and elimination of domestic violence.

Our Purpose

To liberate women, children, families and whānau from family violence by providing quality services and social commentary.

Our Values

Whakapapa: Relationships built on kinship and reciprocity.

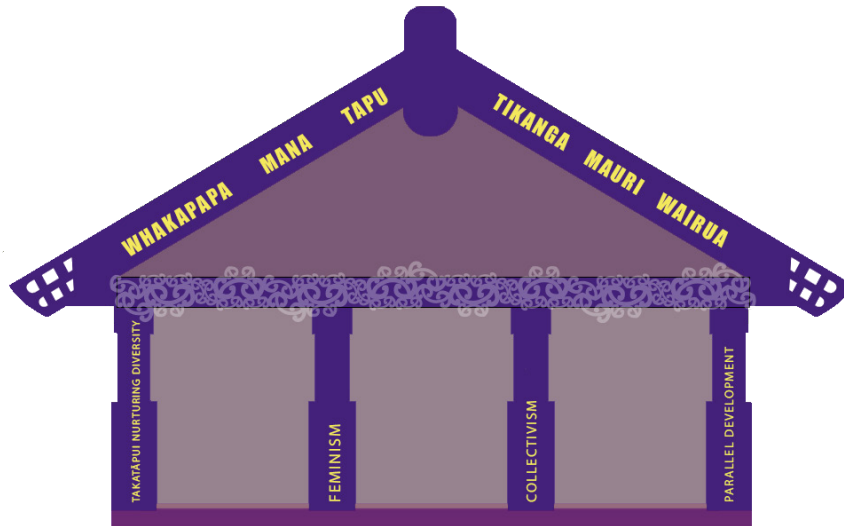
Tikanga: Practising with integrity.

Wairua: Honouring diversity.

Tapu: Promoting self-understanding and development.

Mauri: Maintenance of the individual identity and values within a collective.

Mana: Inspirational leadership.





Anniversary

1973 - 2023

50 years of Refuge

This year represents a huge milestone for the Refuge movement as we celebrate our 50 year anniversary.

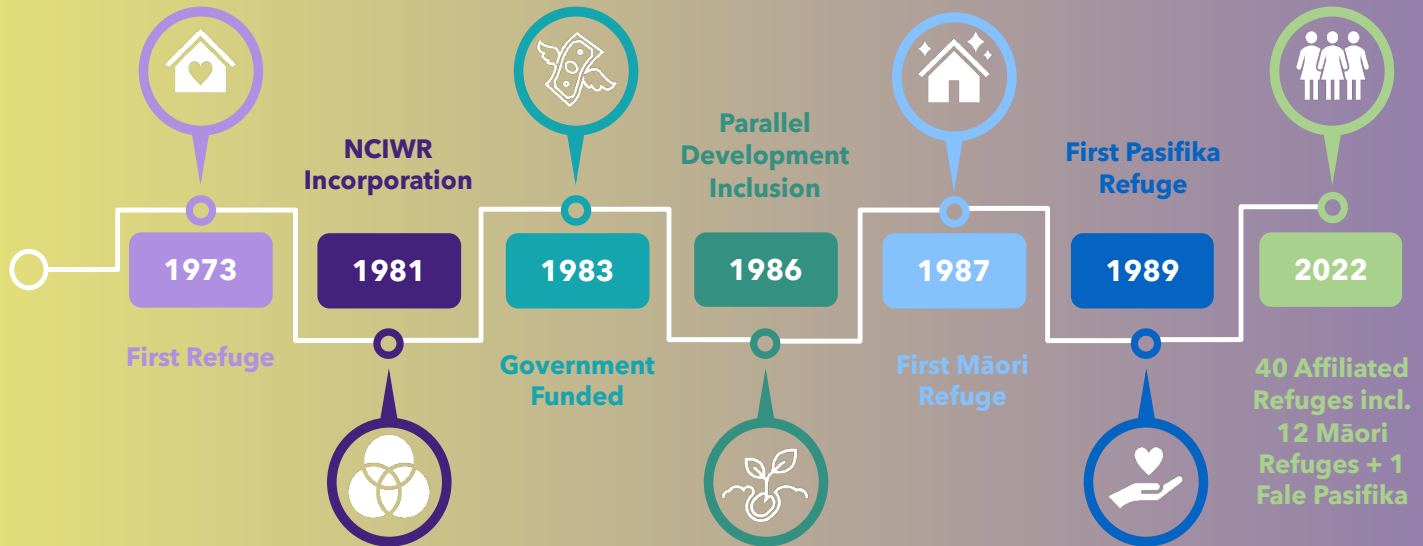
Aotearoa's first Women's Refuge opened in Ōtautahi Christchurch in 1973 and by 1981, the National Collective of Independent Women's Refuges (NCI-WR) was established. Today we have 40 member Refuges across the motu from Kaitaia to Invercargill.

Family violence is no longer an unmentionable topic that is better not raised. We have been heard and Aotearoa's unacceptable rates of family violence are known.

We have worked to have all forms of violence recognised including psychological, emotional, financial, digital, sexual, reproductive, and spiritual abuse. Using evidence-based research we have developed ways of assisting those who have experienced abuse more effectively. No matter where a whānau is in Aotearoa, there is help nearby. We have also achieved recognition of our mahi from Government and with this, significant funding of our essential services.

As long as there is a need, we will be here advocating for and meeting the needs of the whānau we serve.

Women's Refuge Herstory



The 17,680 Nights of July

The Longest-ever July

In any given month hundreds of women and children need our help in finding somewhere safe to begin building lives free from violence. On average, each whānau who comes to us for help stays for 26 days, some for much longer.

A Safe Night is just the beginning for our clients – a crucial start to a long process that involves numerous nights with us and is so much more than just a safe place to sleep. When a woman and her children enter our service, we support them in whatever they need to begin their healing journey.

For this year's winter appeal, we started with an ambitious goal. We created a giant online calendar, with help from our incredible partner Eighty One, and asked New Zealanders to help us book out all the required Safe Nights. We aimed to raise 17,680 nights of safety for all the women and children wanting to escape family violence in July.

And together we did it. In fact, with our kind partner Contact Energy matching 10,000 nights, we reached a truly life-changing 26,219 nights.

We are incredibly grateful to all our supporters and partners who purchased a Safe Night and gave a woman and her children a chance to begin building a life that does not revolve around anxiety and fear.

The
17680
Nights
of July

At **17,680**
nights, this July
is a little longer
than most

The **17,680** Nights of July

10000

nights matched by



The
17680
Nights
of July

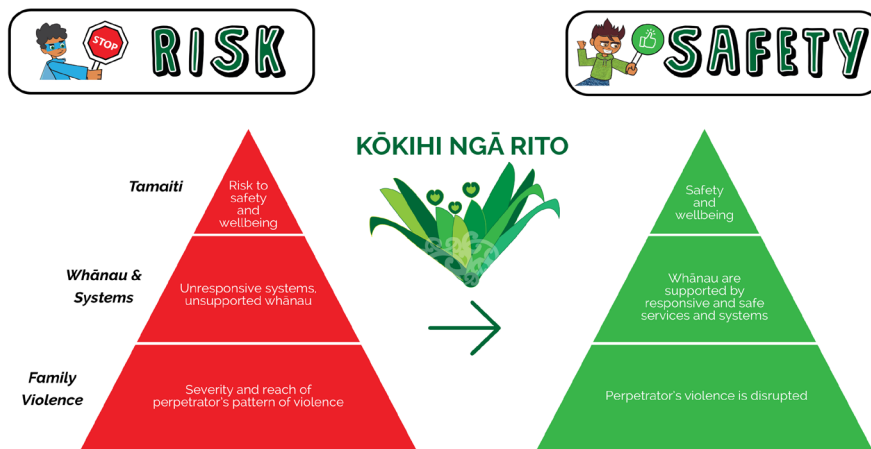


Gift a Safe Night this
month, and **Contact**
will match it

up to 10,000 nights



Kōkihi Ngā Rito



The first half of 2023 saw the announcement of four more years of funding for Kōkihi Ngā Rito, our child advocacy pilot, which provides intensive support to tamariki aged 5 -12 years old. In its first 18 months, 126 tamariki victims of family violence took part in Kōkihi Ngā Rito and had individualised, safety-focused support for as long as they needed it. For most of them, this spanned several months, with some engaging for the full 18 months and counting.

Tamariki experienced a wide range of risks from the family violence – including risks to their physical safety, risks of further exposure to abuse, risks to their wellbeing and connectedness with others, risks to their household stability, risks to their Mums' material and parenting capacity, and risks to kids' trust and faith in helping services. Just as these family violence risks traverse many parts of each child's life, the advocacy for them needed to be adaptable to address every one of these risks.

Our evaluation of the pilot focused on whether and how Kōkihi Ngā Rito made tamariki clients safer, and was based on the voices and experiences of the tamariki themselves. We found both statistical and qualitative evidence of safety outcomes relating to every kind of family violence risk. Children's feedback on how Kōkihi Ngā Rito could be improved involved, quite simply, 'more'.

They wanted more of what Kaiārahi Tamariki [child advocates] could do for them, they wanted more Kaiārahi Tamariki at every refuge, and they wanted many, many more tamariki to get the same support they got.

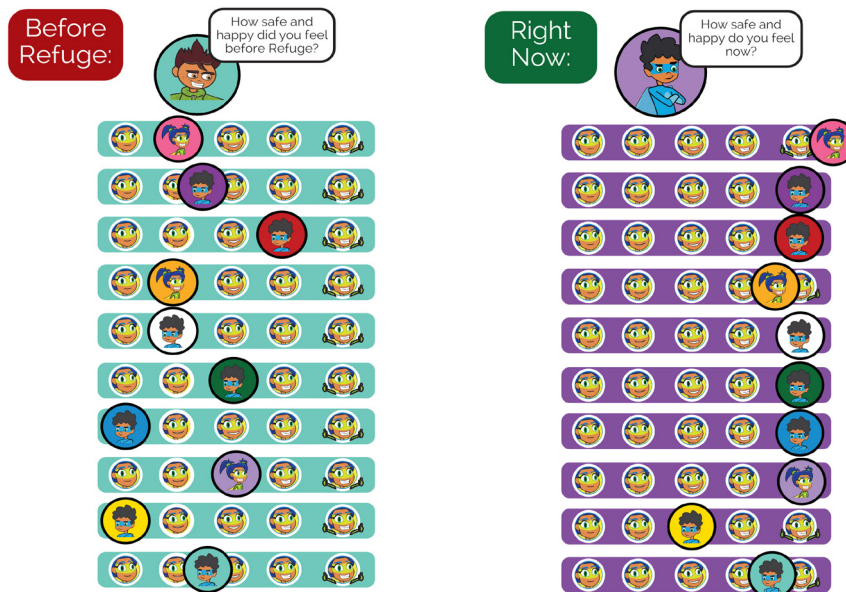
The children who took part in the evaluation research said plainly and consistently that Kōkihi Ngā Rito made them safer and made their lives better. Both they and their mums explained the point of difference between KNR and other services for kids:




- It is child-led and specific to their experiences as tamariki – the smallest components of their whānau and the ones with the least social power
- It keeps family violence at the centre and evolved to respond to every risk they faced with safety-promoting actions, and
- It supported their mums and whānau as a crucial component of supporting them.

The Kōkihi Ngā Rito focus on risk and safety redefines what family violence advocacy for tamariki looks like. It fills a crucial gap in what is otherwise available to children: support that was both for tamariki and about safety from family violence. Importantly, it was proven effective across all age groups within the five to twelve range: intensive, individual, face-to-face support, as well as intervention within the systems

they are part of, was provided to tamariki of every age cohort within the pilot.

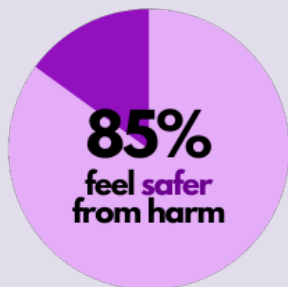
Kōkihi Ngā Rito currently has funding for a full-time Kaiārahi Tamariki for seven refuges across the motu. We are excited to see how Kōkihi Ngā Rito continues to grow and create safety for tamariki at Women's Refuge.



 <p>Tamariki say:</p> <p>It was helpful but also enjoyable.</p> <p>[KT] is my safe person; [KT] just listens and understands.</p>	 <p>Mums say:</p> <p>[KNR] has been the most continual support we have had through all organisations.</p> <p>I couldn't have done it on my own. I genuinely think we couldn't have done it without KNR because it is a different programme that no one else offers. No one else offers what we had through here</p>	 <p>Refuge says:</p> <p>Kids voices are being heard.</p> <p>There has been such a huge shift in how tamariki are valued. It has been massive.</p>
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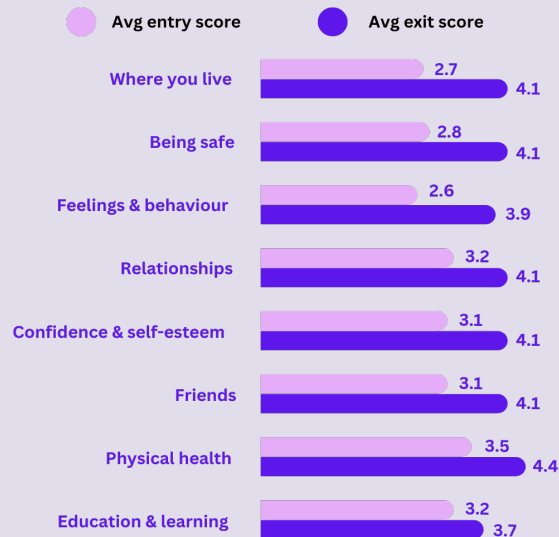
Reflections on the role Kōkihi ngā Rito played in what safety was possible for tamariki, their Mums, and their whānau.

Upon exist from service, children report that...



Average score change during service

FOR THOSE WHO EXITED SERVICE



The ratings tamariki assigned to each domain of the Outcomes Star™ reflect the immense gains to both a.) their safety from family violence and b.) their thoughts, feelings, and relationships.

Health and Family Violence Risk



Family violence is a health issue – not just a social one. Healthcare services are considered a vital referral pathway for victims of family violence, as almost everyone has some interaction with them. Traditionally practitioners have seen their role as recognising family violence and referring patients to social services, yet <1% of referrals to Women’s Refuge are from the health sector.

Currently we are working with professional health bodies to educate on the potential role of health intervention in lowering the rates and health-specific impacts of family violence. As part of this, we recently devel-

oped a resource for health professionals to highlight the role of health practitioners in treating family violence.

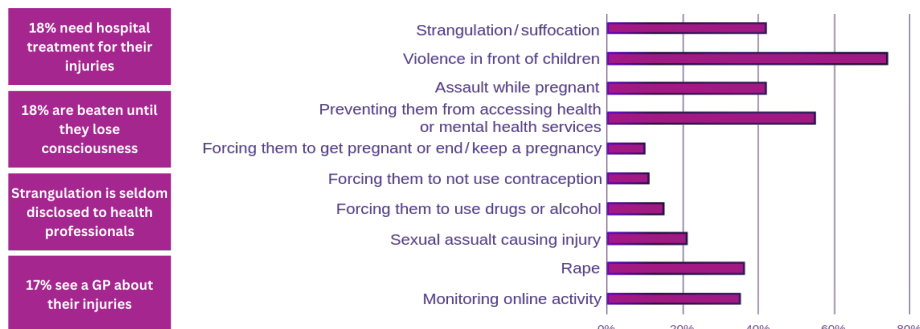
In July we presented our findings about health coercion from our 2021 research with Te Whatu Ora and from our first 500 risk assessment data at the National General Practitioner’s conference. Our presentation drew from real-life examples, including casenotes and stories of women who had died because of family violence. For these women, their deaths were never the first time that the violence had severely impacted their health. They had a lot of health concerns, most of them relating in some way to the violence. They had chronic conditions, many experienced chronic pain, some had suspected brain injuries

that were never treated, and most had mental health complaints as consequence of the family violence and living with this risk. All of these women had families. Many of them had young children. All of them had friends who had been worried about them and afraid for their safety. All of them had seen a doctor within the last few months of their lives.

Clients’ stories and experiences of health coercion highlighted the role that health professionals play in responding to family violence risk. Ultimately, the social sector can’t treat the health impacts of family violence – but the health sector can. Health practitioners have the power to change the health outcomes of family violence for victims and their children.

Risk statistics - what surprised you the most?

*based on a sample of 500 refuge clients



- 18% need hospital treatment for their injuries
- 18% are beaten until they lose consciousness
- Strangulation is seldom disclosed to health professionals
- 17% see a GP about their injuries

Risk Assessment



Women's Refuge is re-thinking how we approach family violence risk. In 2022, we introduced a new risk assessment tool that captures a wider range of risk for clients entering our service.

Our new approach is radically different to how family violence risk has been approached in the past. Usually, risk assessment is designed to estimate the likelihood of family violence injury or death. Most agencies ask questions relating to how likely the perpetrator is to use violence and how serious it is – questions focused on indicators of serious harm for use in mainstream settings. The knowledge about which indicators predict future violence is constantly evolving and our risk assessments need to evolve too. Number based rating systems constrain what risks can be documented which can be misleading. We recognized that a narrow focus did

not consider the full spectrum of risk and the full implications on the lives of those experiencing family violence, and developed it to capture more of what advocates see as risks to the viability of clients' lives.

Our new approach aims to show how the whole picture of risk extends to every part of victims' and their children's lives. It shows how risks of physical harm sit alongside more insidious risks that are not always seen as linked to family violence but act as barriers to their safety and recovery longer-term. Classifying the extent of 'risk' is now assigned based on a perpetrator's total pattern of violence, changes to that pattern over time, and the reach and severity of their violence in the client's life (and her children's lives) in the present.

The new risk assessment was introduced in affiliated refuges at the end of 2022 and has now been conducted with over 2,000 refuge clients. The data from our client risk assessments has revealed the prevalence and severity of family violence risks to victims' (and their children's) health, reputation, credibility, financial stability, dignity, connectedness, and life prospects. Family violence also impacted their access to health or other services, use of technology, and the means they have (like housing and income) to live, parent, and make decisions for themselves.

Assessing a wider range of risks enables a wider range of safety responses. These findings show how every person in every role has a part to play in making victims safer, and the wider range of safety actions that advocacy can involve to facilitate longer-lasting and sustainable safety for victims.

Transitional Housing

The Transitional Housing programme is funded by the Ministry of Housing and Urban Development. Providers like us are contracted to provide short term accommodation for an average of 12 weeks to people in need, along with assistance to secure longer-term, more sustainable accommodation, and tailored social support.

Once families move into a more permanent housing situation (whether social housing or a private rental), they can still receive 12 weeks of support from their support worker to help with the transition.

Because people experiencing homelessness often experience other forms of hardship such as poverty, health issues, and experiences of trauma. Advocates support clients beyond house searches and often includes referrals to other services for support around finances, mental health, family violence, and so on.

We take referrals from WINZ, other local organisations and safehouses. Where we have standalone houses, we can work with families including men, or we may work with men and their children.

However, we do not work with single men as other housing providers have services better suited for this cohort.

Highlights from this past year:

Two new refuges have started delivering Transitional Housing in their regions: One is South Auckland Family Refuge in South Auckland, the other is Hutt City Women's Refuge in Lower Hutt. With these additions, there are now 159 Transitional Housing places managed by 13 refuges across the country. A total of **1130** clients have been supported this past financial year with **29%** of them accessing social housing, and **33%** obtaining a private rental.

The team at NCIWR released an interactive training module for all advocates starting as a transitional housing support worker. This module came to fruition after many months of consultation with the research and policy team, and Te Roopū Whakawhanake Māori internally, as well as the Drug Foundation.

Te Roopū Whakawhanake Māori

Te Ara ki Hawaiki Roa wānanga



This year, Te Roopū Whakawhanake Māori has rolled out six Te Ara ki Hawaiki Roa wānanga. This has included two in the Northern Region, two in the Central Region and two wānanga delivered to wāhine in Porirua marking the beginning of a journey of healing and hauora.

The achievements of this initiative have been numerous and highlights Ngā Tuarā Tōtara Whakamarumarū in action. Feedback from participants so far has been extremely positive and it has resulted in an uplifting feeling for many being immersed in Te Ao Māori.

Wetewetea ngā tāmitanga,
(Remove the limitations upon)

Kia oho te ngākau,
(The spirit that it be awakened)

Kia wātea te hinengaro,
(The mind that it be free)

Kia takatū te kikokiko,
(The physical being that it be ready)

Celebrating Matariki



Matariki celebrations at National Office were a highlight of the year! Matariki is the name for the cluster of stars also known as the Pleiades and is a time of connection and celebration. The team at National Office celebrated with many fun activities! Activities included poi making, waiata and Māori quizzes. The day ended with a fabulous hākari where everyone shared kai and connected around the aspirations for the New Year.

This year has been a big step forward in seeing the practices and learnings of tikanga Māori taking place at National Office and everyone is keen to keep the momentum going.

Wall Walk



This year staff at National Office participated in the The Wall Walk® workshop which is designed to raise collective awareness of key events in the history of New Zealand.

The workshop is designed to teach people some of the patterns in the history of bicultural relations in Aotearoa. The experience was a great way for the team to connect and very entertaining through homework assignments that resulted in some incredible re-enactments of past events. More importantly it was an engaging and informative day where much was learned, and insights were gained.

This powerful experience led to important kōrero about the past, and how we need to open our eyes to misconceptions and injustices to work towards a better future.

Safe Nights Club

For the past several years our Safe Nights initiative has allowed New Zealanders to purchase a \$20 Safe Night which helps keep a woman and her children safe, while providing them with a safe bed, hot meals, and 24/7 support.

At the beginning of 2023 we kicked off the Safe Nights Club. The club is designed to allow regularly purchase nights of safe, secure accommodation for women and children who need to escape family violence.

Since the launch of the club, we have seen a steady increase in kind donors and partners providing regular safe nights to those who need them. We are so grateful to those who have purchased a safe night and to those who are able to support safe nights regularly through joining the Safe Nights Club. Your generosity means giving women and children the opportunity to build a life that does not include violence or fear. Ngā mihi nui ki a koe!



A heartfelt thank you to Contact Energy



This year we have collaborated with our incredible partner Contact Energy on several projects. Not only is Contact Energy supporting the energy and broadband needs of our refuges, but they are also committed to creating real change in Aotearoa.

Recent analysis of data from Women's Refuge client information provides unsettling insight into the lives of the many New Zealand women and children accessing our services.

Working with Contact Energy, we are progressing an ambitious research programme aiming to get New Zealanders on the same page about family violence, equipping them to safely support victims, and providing a robust evidence base for stronger, safer family violence practices, legislation and systems.

If all of this weren't enough, Contact Energy matched Safe Night donations up to 10,000 nights during July playing an integral role in making our Nights of July campaign successful.

A huge thank you to our partner Contact Energy!

If they need to talk to a loved one, they can always connect



If it helps them feel safe, they can keep a light on all night





Coming together with Michael Hill Jeweller

This year, we joined forces with Michael Hill Jeweller for the first time to raise funds for women and children experiencing family violence.

As part of their sustainability commitment and 2030 goals, Michael Hill is dedicated to uplifting women in our communities and supporting organisations that help women in need.

For every purchase of their \$35 cultured freshwater pearl stud earrings in sterling silver \$15 is donated to Women's Refuge. To purchase a pair of these beautiful earrings please visit www.michaelhill.co.nz/discover/empowering-women.

A huge thank you to Michael Hill for choosing to support Women's Refuge.



Be the Joy Bringing joy to our tamariki at Christmas

Thanks to the generosity of The Warehouse Group and their customers the Be the Joy initiative has been running for nine years. It has gone from strength to strength, not in just collecting toys for our refuges, but also continuing to establish great relationships between Warehouse stores and local refuges. Our goal is to provide a gift for every child who has engaged in our services. In total refuges received over 5,500 brand new gifts which made what could be a very distressing and traumatic time much brighter for the whānau we work with.

In December of 2022, over 5,254 women and children were referred to our services. Without Be the Joy we would not be able to provide gifts to all the families we assist.



The Trade Me Kindness Store has once again provided many much-needed Safe Nights for women and children who need to escape family violence. Women's Refuge is so lucky to be a chosen charity again this year and 1,450 Safe Nights were purchased by Trade Me's very generous customers.

Sally Feinson Marketing, Brand and Communications Director, Trade Me says:

"The Trade Me Kindness Store was founded in 2019, from a desire to use our platform for the good of Aotearoa. It's one small way that we, along with our generous members, give back to the community that we're proudly part of. It has been an honour to partner with the team at Women's Refuge and support their incredible mahi."

A big ngā mihi to Trade Me and their amazing customers!



Share my Super

Share My Super allows us to provide the Children's Super Fund to whānau we support. Since its inception, we have been able to support numerous children and their families to enjoy normal day to day activities.

The fund can be used for things like school uniforms, sports registration, extracurricular activities including swimming lessons, music and dance classes, a family day out, bicycles to get children to and from school, stationary and much more.

Through enabling tamariki and their families to participate in activities and extra-curricular programmes they can start creating safe relationships with their peers and grow in confidence.



"I feel so much better going to school now with a brand-new uniform that fits. I am comfortable and fit in with my friends."
- Keira

"I always wanted to play football but the club fees were too much for Mum. Now I can and I am so excited to be playing with my friends in my new kit."
- Theo



Helping women access services safely

The dōTERRA Healing Hands Foundation® continues to be an amazing partner of Women's Refuge! The Foundation works to empower people and communities worldwide to make a positive change and it is through their support we are able to keep Shielded Site going.

Shielded site works through easily allowing any website to add the shielded icon. Through adding the icon, any website can be a place of refuge. It allows those experiencing family violence to reach out safely, especially those who are worried about repercussions from a controlling or abusive partner.

Through clicking on the icon users are taken to the shielded portal through which they can contact us, find out how to make a plan to safely get out of a dangerous situation, learn how to stay safe online and get answers to questions about what comes next – all without fear of it showing up in their browser history for anyone else to find. To date the shielded icon is being used by around 1400 websites nationwide and growing.

If this weren't enough the The dōTERRA Healing Hands Foundation® regularly donates beautiful essential oils that are a special treat for our clients.

A huge thanks to the dōTERRA Healing Hands Foundation® for helping us create another way for women to access our services safely and thinking of the women and children who use our services.



Love
Grace

Love Grace

786 handbags donated through appeal

The Aotearoa version of the Love Grace Handbag Appeal has been running since 2020. The Love Grace Handbag Appeal started in the UK in the memory of Grace Millane who was murdered while travelling in New Zealand in 2018. Friends and family of Grace, wanted to help those experiencing domestic violence in honour of Grace and create light from an incomprehensible tragedy.

Early in the year, with the amazing help of BNZ, 786 bags were donated across the motu and distributed to women using Women's Refuge services. Many women coming to refuge leave with very little and these bags filled with essential items like shampoo, soap, make-up, toothbrushes, toothpaste and period products. They are gratefully received by our clients.

A huge thank you to BNZ, who coordinate the appeal including getting the word out to New Zealanders and providing drop off points at all their branches.

Fonterra Doing Good Together

Fonterra

Providing essentials to Refuges

Milk is a staple for most homes and our safe houses are no different. Earlier this year Fonterra contacted us with the generous offer of donating boxes of UHT milk and baby formula to all 40 of our refuges.

We were beyond thrilled!

With around 52,000 referrals to our services last year and 59,000 bed nights provided in our safe houses, we know that milk and formula are necessities - they are among the most requested and needed items in our refuges.

This is not the first time Fonterra has helped the women and children in our care. During one of the many lockdowns of 2021, they were more than happy to provide formula and milk to some of our most vulnerable areas.

We would like to give a massive thank you to Fonterra and the wonderful delivery drivers for getting an incredible amount of milk and formula across the motu for our women and children!

He Tangata | Our People



**TRACY SKEAD +
JAHNEAL CHAPMAN**



**CENTRAL
TANGATA WHENUA**



**WOMEN'S REFUGE TĀIRĀWHITI
CONFERENCE 2023**



**ŌTEPOTI-DUNEDIN
WHĀNAU REFUGE**



**FALE PASIFIKA OFFICE
OPENING**



**HESTIA WOMEN'S REFUGE
RECEIVING FONTERRA
DONATION**



EQUINE THERAPY AT TĀIRĀWHITI



**MĀORI LANGUAGE WEEK
AT NATIONAL OFFICE**

He Tangata | Our People



**DAVID RUSSELL-JONES,
ELIZABETH ASHBY, HON MARAMA
DAVIDSON + EILISH DRAPER**



**ANU SINGH +
JUDITH EWENS-BELIN**



**TE ARA KI HAWAIKI ROA
WĀNANGA, PORIRUA
WHĀNAU WĀNANGA**



**NATIONAL OFFICE
CHRISTMAS FUNCTION 2022**



**NATIONAL OFFICE MATARIKI
CELEBRATION 2023**



**COLLECTING AT
NZ WOMEN'S HOCKEY**



**TE WAHI WHAKAORA
ROTURUA + DISTRICT
WOMEN'S REFUGE**



**NATIONAL OFFICE
CULTURAL POTLUCK**



July 1, 2022 through June 30, 2023



396,001

bednights delivered across safe house and transitional housing services

10,711



women and children
supported



2,631

women and children
supported in our **residential**
services



5,530



women supported in our
community services

we supported

31,427



police referrals



1,425

women supported in our
whānau protect services

we received

13,867



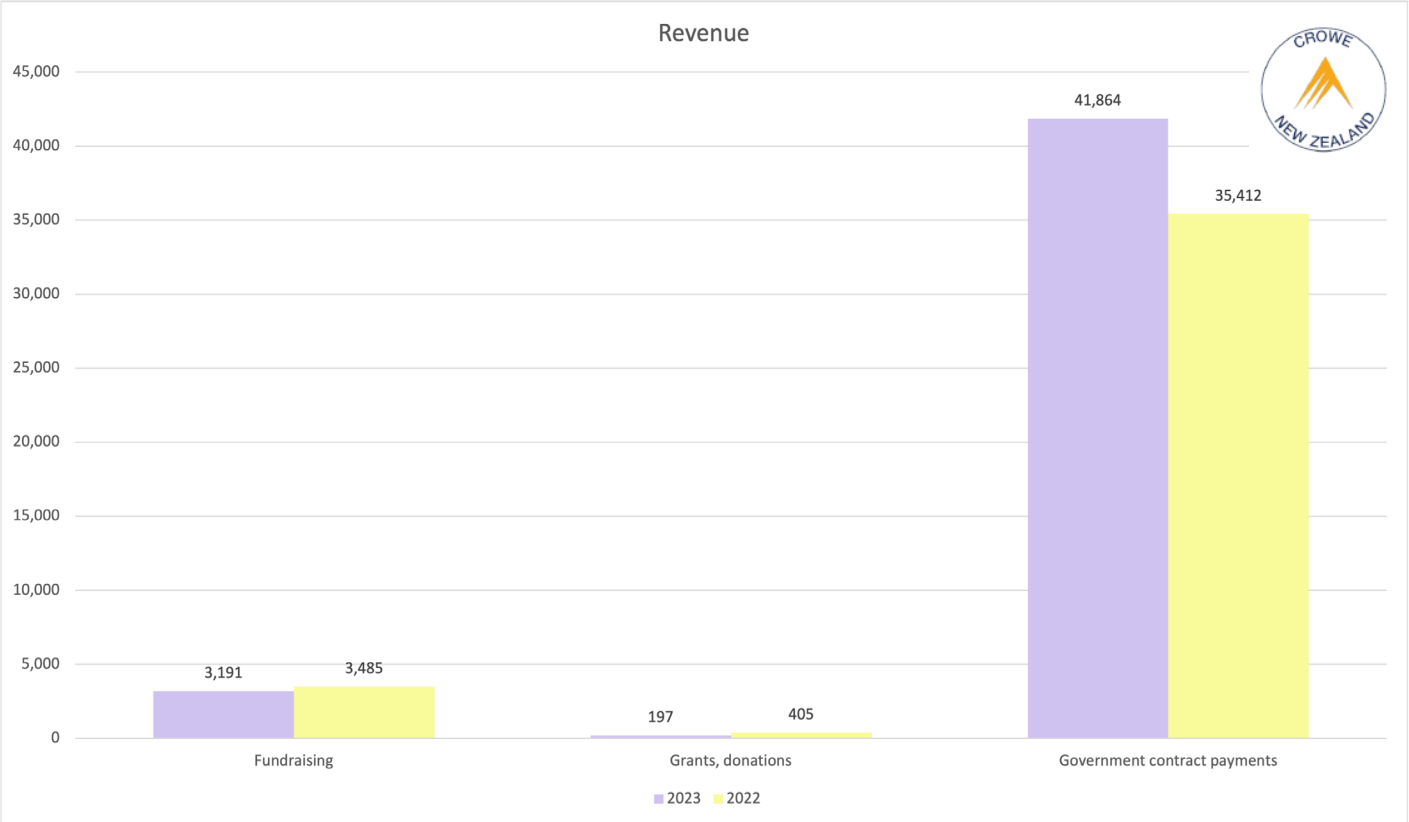
crisis line calls

Summary Financial Reports

Income Statement | As at 30 June 2023

	2023 \$(000'S)	2022 \$(000'S)
REVENUE		
Revenue from non-exchange transactions		
Fundraising	3,191	3,485
Grants, donations	197	405
Government contract payments	41,864	35,412
Total revenue from non-exchange transactions	45,252	39,302
Revenue from exchange transactions		
Dividend income	54	45
Interest income	609	137
Other revenue	855	1,123
Total revenue from exchange transactions	1,518	1,305
TOTAL REVENUE	46,770	40,607



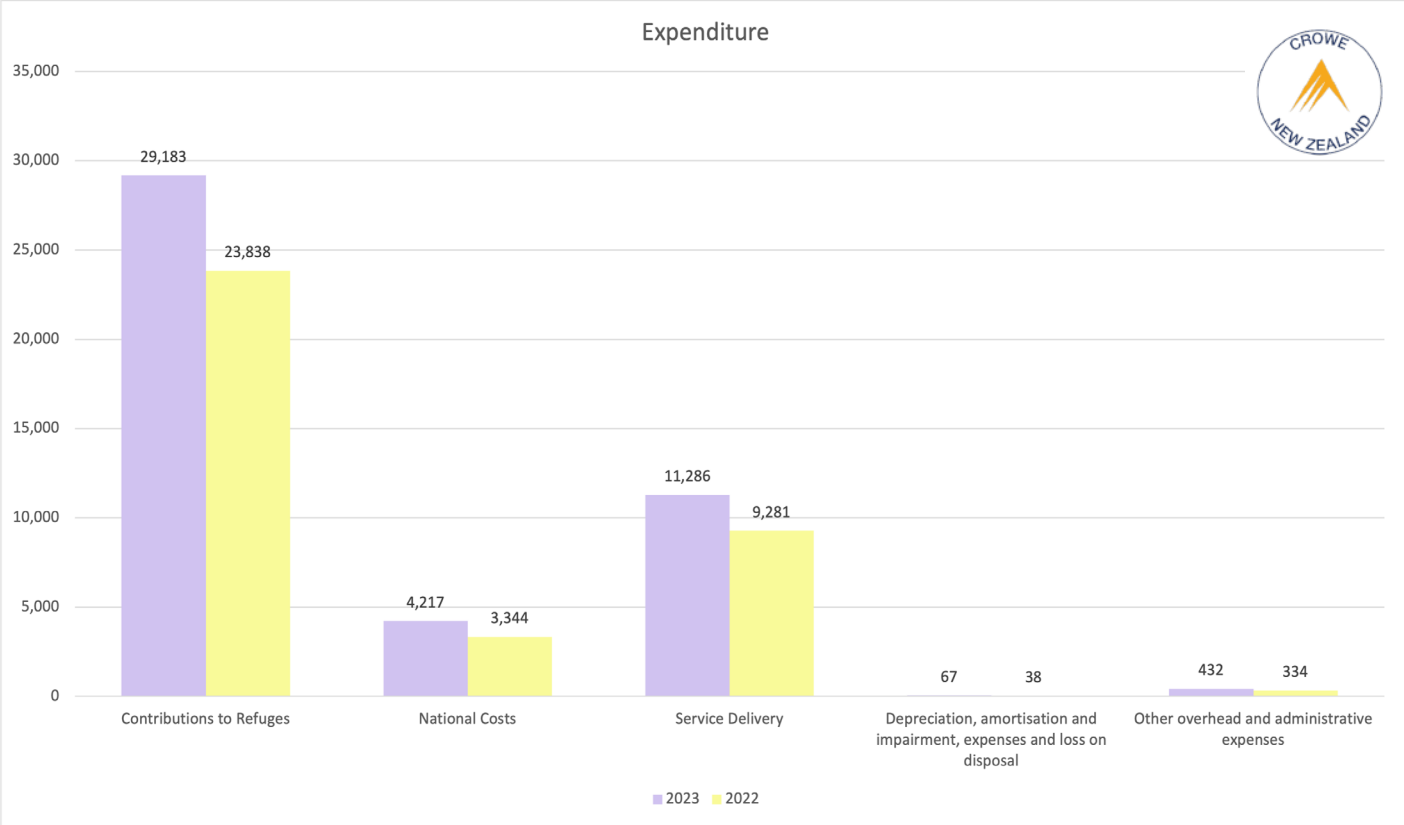


Summary Financial Reports

Income Statement | As at 30 June 2023

	2023 \$(000'S)	2022 \$(000'S)
EXPENSES		
Contributions to Refugees	29,183	23,838
National Costs	4,217	3,344
Service Delivery	11,286	9,281
Depreciation, amortisation and impairment expenses and loss on disposal	67	38
Other overhead and administrative expenses	432	334
TOTAL EXPENSES	45,185	36,835
SURPLUS/(DEFICIT) FOR THE YEAR	1,585	3,772
Gain/(loss) on revaluation of investments	47	60
- Current year fair value gain/(loss)		
Total other comprehensive revenue expense	47	60
TOTAL COMPREHENSIVE REVENUE AND EXPENSES FOR THE YEAR	1,632	3,832





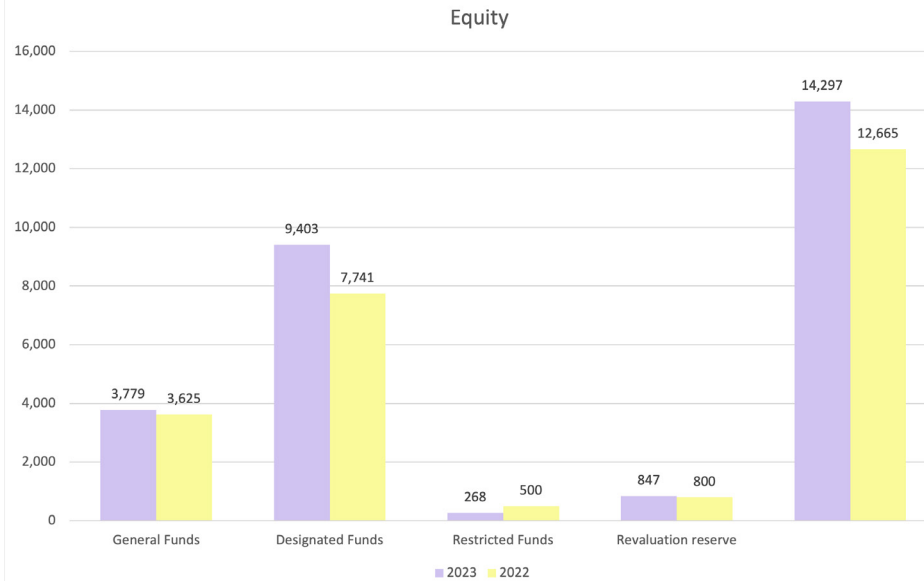


Statement of Financial Position | As at 30 June 2023

	2023 \$(000'S)	2022 \$(000'S)
ASSETS		
Current		
Cash and cash equivalents	15,810	15,298
Receivables from exchange transactions	158	258
Receivables from non-exchange transactions	577	440
GST receivable	174	187
Prepayments	62	352
Total current assets	16,781	16,535
Non-current		
Property, plant and equipment	201	54
Intangible assets	1	1
Other non-current financial assets	847	800
Total non-current assets	1,049	855
TOTAL ASSETS	17,830	17,390
LIABILITIES		
Current		
Payables under exchange transactions	3,022	2,725
Employee entitlements	287	288
Deferred revenue	224	1,713
Total current liabilities	3,533	4,726
TOTAL LIABILITIES	3,533	4,726
NET ASSETS	14,297	12,665

Summary Financial Reports

	2023 \$(000'S)	2022 \$(000'S)
EQUITY		
General funds	3,779	3,625
Designated funds	9,403	7,741
Restricted funds	268	500
Revaluation reserve	847	800
TOTAL EQUITY	14,297	12,665



These financial statements have been authorised for issue by the Board on 12th September 2023

Zona May Heta
Chairperson

Genevieve Sang-yum
Chairperson

Dr Ang Jury
Chief Executive



Summary Financial Reports

Statement of Changes in Net Assets | As at 30 June 2023

	\$(000'S) General Funds	\$(000'S) Designated Funds	\$(000'S) Restricted Funds	\$(000'S) Revaluation Reserve	\$(000'S) Total equity
Balance 1 July 2022	3,625	7,741	500	800	12,665
Changes in accounting policy					
Restated opening balance	3,625	7,741	500	800	12,665
Surplus/(deficit) for the year	1,585	-	-	-	1,585
Other comprehensive revenue and expenses	-	-	-	47	47
Total comprehensive revenue and expenses	1,585	-	-	47	1,632
Transfer to/(from) equity reserves in the year	(1,431)	1,663	(232)	-	-
BALANCE 30 JUNE 2023	3,779	9,403	268	847	14,297





Statement of Cashflows | As at 30 June 2023

	2023 \$(000'S)	2022 \$(000'S)
Cash flow from operating activities		
<i>Cash was provided from/(applied to):</i>		
Fundraising, donations, grants and bequests	3,388	3,660
Government contracts	40,238	33,927
Receipts from goods and services provided, exchange transactions	956	1,126
Payments to refugees and suppliers	(41,256)	(34,095)
Payments to employees	(3,276)	(2,749)
Net GST paid	13	(48)
Net cash from/(used in) operating activities	63	1,821
Cash flow from investing activities		
<i>Cash was provided from/(applied to):</i>		
Purchase of property, plant and equipment	(214)	(27)
Net cash from/(used in) investing activities	(214)	(27)
Cash flow from financing activities		
<i>Cash was provided from/(applied to):</i>		
Interest and dividends received	663	182
Net cash from/(used in) financing activities	663	182
Net increase/(decrease) in cash and cash equivalents	512	1,976
Cash and cash equivalents, beginning of the year	15,298	13,322
Cash and cash equivalents at end of the year	15,810	15,298

Summary Extract for the Statement of Accounting Policies | As at 30 June 2023

Reporting Entity & Basis of preparation

These are summary financial statements of the Ngā Whare Whakaruruhau O Aotearoa National Collective of Independent Women's Refuges Incorporated for the year ended 30 June 2023.

These financial statements contain summary financial information and specific disclosures that have been extracted from the full financial statements which were authorised for issue by the Core Group on 12 September 2023.

Summary financial statements do not include all of the information and disclosures that are included in the full financial statements and therefore cannot be expected to provide as complete an understanding as would be gained from reading the full financial statements.

Full financial statements (which have been audited) are available upon request from Society's National office.

Presentation Currency and Rounding

The summary financial statements have been present in NZD\$ and have been rounded to the nearest thousand. They have been presented on a going concern basis.

Comparatives

The comparative financial period is 12 months

Statements of Compliance – full financial statements

The full financial statements have been prepared in accordance with Tier 1 Public Benefit Entity (PBE) reporting standards as issued by the New Zealand external reporting Board (XRB). They comply with New Zealand equivalents to International Public Sector Accounting Standards (NZ IPSAS) and other applicable Financial Reporting Standards as appropriate to Public Benefit Entities.



The following specific disclosures have been extracted from the full financial statements:

	2023 \$(000'S)	2022 \$(000'S)
Expenses		
The following amounts were expensed in the surplus/(deficit) for the year:		
Audit fees	23	19
Rent of premises	201	173
Other equity reserves		
Designated funds	9,403	7,740
Restricted funds	268	500
Investment Revaluation Reserve	847	800
TOTAL	10,518	9,040

Designated funds

Designated funds are funds that have been set aside by the Core Group and NCIWR for specific purposes.

Restricted funds

Restricted funds are funds that have been set aside for specific expenditure criteria.

Investment Revaluation Reserve

This reserve records the movements in fair value of available-for-sale financial assets. Upon sale of available-for-sale financial instruments, the accumulative balance of fair value gains/(losses) related to that asset are reclassified to the surplus or deficit for the year.

Commitments

There are no material commitments as at balance date.

Contingent assets and contingent liabilities

There are no other contingent assets or liabilities at balance date.



Summary Financial Reports

	2023 \$(000'S)	2022 \$(000'S)
Operating leases are held for premises used for office space, retail operations, photocopier lease		
<i>Non-cancellable operating leases are payable as follows:</i>		
Less than one year	270	154
Between one and five years	1,068	1,339
More than five years	67	67
TOTAL	1,405	1,559
Operating leases are held for premises used for transitional housing lease commitments		
<i>Non-cancellable operating leases are payable as follows:</i>		
Less than one year	3,145	3,231
Between one and five years	2,034	3,311
More than five years	-	-
TOTAL	5,179	6,542

Related party transactions

Related party transactions arise when an entity or person(s) has the ability to significantly influence the financial and operating policies of the entity. The Society has a related party relationship with the 40 affiliated members together with its Core Group members and other key management personnel. Related party disclosures have not been made for transactions with related parties that are within a normal supplier relationship on terms and condition no more or less favourable than those that it is reasonable to expect the entity would have adopted in dealing with the party at arm's length in the same circumstances.

Transactions with related parties

The following transactions were carried out with related parties:

Key management compensation

The Society has a related party relationship with its key management personnel. Key management personnel includes the Core Group members and senior management.



Key management personnel includes the following expenses:

	2023 \$(000'S)	2022 \$(000'S)
Salaries and other short-term benefits	1,059	854
Core group meeting fees	26	17
Total remuneration paid	1,085	871
Number of FTEs recognised as key management personnel	8.0	7.2

Transactions with affiliated members

The Society has a related party relationship with its 40 affiliated members who are contracted to deliver services from time to time on behalf of the Society.

Transactions with affiliated members is as follows:

	2023 \$(000'S)	2022 \$(000'S)
Payments to the affiliated members for delivery of contracted services of behalf of the Society	26,673	22,149
Payments to the affiliated members of fundraising receipts	1,498	1,280
Payments to the affiliated members for EHC contract services	2,984	2,474
Payments to the affiliated members for Whānau Protect contract services	1,139	1,023
Total value of services provided by affiliates	32,294	26,926
Receipts from the affiliated members for registration fees	12	3
Receipts from the affiliated members for affiliation fee	58	59
Total value of services provided by the Society of affiliates	70	62





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www.crowe.nz

Report of the Independent Auditor on Summary Financial Statements

To the Members of National Collective of Independent Women's Refuges Incorporated

Opinion

The summary financial statements, which comprise the summary statement of financial position as at 30 June 2023, the summary statement of comprehensive income, summary statement of service performance, summary statement of changes in net assets and summary statement of cash flows for the year then ended, and related notes, are derived from the audited financial statements of National Collective of Independent Women's Refuges Incorporated (the "Society") for the year ended 30 June 2023.

In our opinion, the accompanying summary financial statements are consistent, in all material respects, with the audited financial statements, in accordance with PBE FRS 43 *Summary Financial Statements* issued by the New Zealand Accounting Standards Board.

Summary Financial Statements

The summary financial statements do not contain all the disclosures required by New Zealand Equivalents to International Public Sector Accounting Standards – Reduced Disclosure Regime (NZ IPSAS with RDR). Reading the summary financial statements and the auditor's report thereon, therefore, is not a substitute for reading the audited financial statements and the auditor's report thereon. The summary financial statements and the audited financial statements do not reflect the effects of events that occurred subsequent to the date of our report on the audited financial statements.

Other Information

The Core Group are responsible for the other information. The other information comprises the information included in the pages 1 to 27 of the annual report 2023. Our opinion on the summary financial statements does not cover the other information and we do not express any form of audit opinion or assurance conclusion thereon. We have read the other information and, in doing so, considered whether the other information is materially inconsistent with the summary financial statements, or our knowledge obtained in the audit of the summary financial statements or otherwise appears to be materially misstated. We have nothing to report in this regard.

The Audited Financial Statements and Our Report Thereon

We expressed an unmodified audit opinion on the audited financial statements in our report dated 18 September 2023.

The Core Group's Responsibility for the Summary Financial Statements

The Core Group are responsible on behalf of the Society for the preparation of the summary financial statements in accordance with PBE FRS 43 *Summary Financial Statements*.

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Auditor's Responsibility

Our responsibility is to express an opinion on whether the summary financial statements are consistent, in all material respects, with the audited financial statements based on our procedures, which were conducted in accordance with International Standard on Auditing (New Zealand) (ISA (NZ)) 810 (Revised) *Engagements to Report on Summary Financial Statements*.

An associated entity of the firm provides software consultancy services to the Society. Other than in this capacity, and our capacity as auditor, the firm has no other relationship with, or interests in, the Society.

Crowe New Zealand Audit Partnership

CHARTERED ACCOUNTANTS
2 October 2023

The title "Partner" conveys that the person is a senior member within their respective division, and is among the group of persons who hold an equity interest (shareholder) in its parent entity, Findex Group Limited. The only professional service offering which is conducted by a partnership is the Crowe Australasia external audit division. All other professional services offered by Findex Group Limited are conducted by a privately owned organisation and/or its subsidiaries.

Businesses, charities, government agencies and individuals who support us

AMP

Datastory

ASB

Discovery - Celebrity Treasure
Island

Base.IT

dōTERRA Healing Hands
Foundation

Beautyspot

BNZ

Dynamix Recruitment

Captain James Cook
Charitable Trust

Findex

Chorus

Fix & Fogg

Cricket Wellington

Fonterra

Crowe

FIFA Women's World Cup

David Burton Law

Hockey New Zealand

Datastory

Kids Can

Kintyre Trust

Robyn & Leo Lonergan

KPMG

Rose & Thorne

La Petite Chocolat

Somar Web Design and
Development

Latitude Financial

Spark

Mullane Charitable Trust

Simplicity Trust

Monsoon Creative

Tindall Foundation

National Council of Women

Nikau Foundation

Trustees for the Helen Stewart

Netsafe

Royle Fund

Outward Bound

Wild Bamboo

Pet Refuge

West Georgia Trust

Purely Baby

Xero

Polly Gillespie

Zonta

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