



WOMEN'S
REFUGE



NATIONAL COLLECTIVE OF INDEPENDENT WOMEN'S REFUGES INC
NGĀ WHARE WHAKARURUHAU O AOTEAROA

ANNUAL REPORT 2021-22

With grateful
thanks to our
key partners,
sponsors and
supporters this
year

Friends of Women's Refuge Trust

Ministry of Social Development

Ministry of Justice

NZ Sculpture OnShore

New Zealand Lottery Grants Board

Contact Energy

The Warehouse Group

BNZ

Whakarongorau Aotearoa

Melissa Chan-Green

ANZ

Trade Me

Judy Bailey

Share My Super

Oranga Tamariki

EightyOne

Miranda Harcourt

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Chief Executive's Report



Karen Secombe 'The Space Between',
for NZ Sculpture OnShore 2021

So, another year now lies behind us!

While this year hasn't been as Covid disrupted as the last couple, the virus has still made its presence felt, both for National Office and member refuges. Kaimahi absences have created stress for us all and I for one am happy to see these finally easing. I imagine everyone will share my hope for a disruption free summer!

Unfortunately, while the year has been a positive for the National Collective, the corrosive everyday reality of domestic violence remains unchanged. Police continue to report climbing family violence call outs – in the face of overall falling crime rates – and yet again we have seen tragic deaths of women featuring regularly in our news reports. Not surprisingly, referral rates to refuges have continued to grow. Similarly, poverty, inadequate housing, mental health, and methamphetamine issues have maintained their destructive influence on the lives of the women, children and whānau accessing our services. Sadness aside, there have been highlights. The Safe Night campaign continues to surprise, going from strength to strength and leading the fundraising team to another excellent result. Our corporate and individual donors have yet again expressed their

faith in our work. And, in an exciting development, Contact Energy have now formally joined our team of amazing partners!

Watching the incredible work being done by the Kōihi ngā Rito pilot refuges has been exciting, and I remain positive that this programme will, in time, be rolled out across all refuges. The appetite for new ways of working, perhaps demonstrated most vividly by the enthusiastic response to the recent Tamariki Refuge hui, has been a pleasure to see and makes me optimistic for the future.

The primary challenge of the past year has continued to be staff and managing workload, for National Office and refuges alike with Covid-19 having continued to wreak havoc. Recruitment has continued to create difficulties with aggressive competition for kaimahi. We remain committed to addressing this issue, with Wahine ki Toa, our emerging leaders programme, an example of how we are looking to support the workforce. Our government relationships have remained productive over the past year. We continue to engage constructively with our main funding stakeholders and remain hopeful that ongoing involvement with Te Puna Aonui will lead to positive change for the many women, children

and whānau who access refuge services each year.

To everyone at National Office, you are all truly amazing! Thank you for your support, personally and on behalf of those whose lives you touch, either directly or indirectly, every day. Your commitment to the kaupapa is beyond question! I would like to thank Te Taumata O Te Kōwhai Core Group, and especially the Co-Chairs, for their support over the past year and offer them a hugely well-deserved thank you on behalf of the entire movement.

To everyone out there in Refuge Land, advocates, managers, and volunteers, paid and unpaid – a huge thank you!

Once more I want to acknowledge how much we ask of you and thank you from the bottom of my heart for your mahi. Your commitment and dedication are inspiring. A very special thank you must also be extended to the sponsors and donors who have once again supported us so generously over the past year. Special mention must go our long-standing corporate partners, The Warehouse, and the committed and amazing women of the Friends of Women's Refuge Trust.

Thanks also to our many other friends and supporters, both corporate and otherwise.

In closing, the past year has been a real mixture, some amazing, some not so great and plenty in between, but all showing yet again just how much mahi lies in front of us as we move into the future. We are well placed to weather whatever challenges we may face.

Kia kaha wāhine mā!



Dr Ang Jury ONZM

Chief Executive

Te Taumata O Te Kōwhai

Whāia te iti kahurangi, ki te tuohu koe, me he maunga teitei

*Seek the treasure that you value most dearly,
if you bow your head, let it be to a lofty mountain*



Back row left to right: Zona May Heta, Kay Walshaw, Trish McMurtrie, Terri Leveille, Naomi Ogg

Front row left to right: Jynine Berryman, Genevieve Sang-Yum, Martina Cziharz

He mihi nei ki te Atua i runga rawa. Koia te timatatanga me te whakamutunga o ngā mea katoa. Korōria ki tōna ingoa tapu. Ko rātou kua wheturangitia haere, hoki atu ki tō tātou mātua tūpuna e okio-ki ai. Nei ra! He mihi matakuihui ki ngā hunga ora i Ngā Whare Whakaruruhau o Aotearoa kua huihui mai nei. Kia Tū! Kia Oho! Kia Mataara!

Nō reira, tēnā koutou, tēnā koutou, tēnā tātou katoa.

Adapting to life with Covid-19 has meant doing things a different way for us all and brought with it the challenges of navigating our way through another year with disruptions, outbreaks, restrictions. We remain proud of the commitment the movement has maintained. In true refuge fashion we have pulled up our sleeves and just carried on, adapted, and remained focused on quality service delivery, ensuring our women, children and their whānau are receiving the support and advocacy they deserve and a new way of working.

We would like to acknowledge the mahi from our CE, Dr Ang Jury and her team at National Office for their continued efforts and support of the refuges, the research, development, relationship building, and media significantly keeps the reputation of NCIWR remaining a specialist in family

violence. Their commitment this year has been outstanding, and we are extremely grateful.

To strengthen our place as family violence specialists, it was a huge pride and honour for Core Group to go along to Parliament in December 2021 to support Ang at the launch of Te Aorerekura, the National Strategy for the Elimination of Family Violence and Sexual Violence. Ang is one of two representatives that have been chosen to represent the sector as an advisor.

Some of the more exciting ventures Core Group have been proud to support over the past year include: the continued work on training packages for the feminism and collectivism cornerstones which are near completion; the strategic plan that was developed and the extremely exciting plans that will flow out of this; the revitalisation of Ngā Tuarā Tōtara Whakamarumarū; the creation of Wāhine ki toa Emerging Leaders Programme; the Kokihi Ngā Rito and afterhours crisis line pilots marking their first anniversaries; and the successful “Great Night In” winter appeal.

We would also like to acknowledge the generosity and support from our communities, well known public faces, and both long standing and new corporate relation-

ships we have had the pleasure of working with over the last year. We are extremely grateful to all who have contributed and look forward to growing these relationships into the future. Lastly Te Taumata o te Kōwhai Core Group would like to thank and farewell our outgoing Secretariat Support Jackie Wilson for her experience, enthusiasm, and support over the last year, and welcome in Quita Ray-Ili to this position.

Kia kaha, kia māia, kia manawanui.

**Ehara tāku toa i te toa takitahi
Engari he toa takimano**

*My strength comes not from one
source, but from thousands;
from my ancestors.*

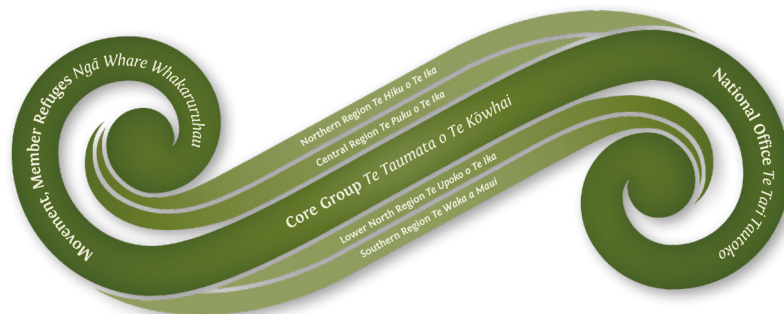


**Trish McMurtrie and Zona May Heta
(Co-Chairs)**

Our Structure

The National Collective of Independent Women's Refuges (NCIWR) is the umbrella organisation for 40 affiliated refuges located throughout Aotearoa.

The governing body for organisation is Te Taumata O Te Kōwhai Core Group. For the 2021-22 financial period the four regions were represented by the following women.



Northern

Māori – Zona May Heta

Tauīwi – Genevieve Sang-Yum

Central

Māori – Terri Leveille

Tauīwi – Kay Walshaw

Lower North

Māori – Naomi Ogg

Tauīwi – Martina Cziharz

Southern

Māori – Jynine Berryman

Tauīwi – Trish McMurtrie

Our Vision, Purpose & Values

Four cornerstones underpin our values

Parallel Development: A model based on partnership consistent with Te Tiriti o Waitangi, promoting services by Māori for Māori. Tangata whenua and Taiuiwi working in partnership and supporting development side-by-side.

Takatāpui Nurturing Diversity: Supporting women's choices around sexuality and identity, working to eliminate all forms of discrimination against women.

Feminism: We oppose all forms of oppression against women, acknowledge the existence of gender-based violence and celebrate women's contribution to society.

Collectivism: Maintaining the values of collectivism within the organisations via shared responsibilities, encouraging all to have a voice, working as a group and supporting others.

Our Vision

Leadership that influences the prevention and elimination of domestic violence.

Our Purpose

To liberate women, children, families and whānau from family violence by providing quality services and social commentary.

Our Values

Whakapapa: Relationships built on kinship and reciprocity.

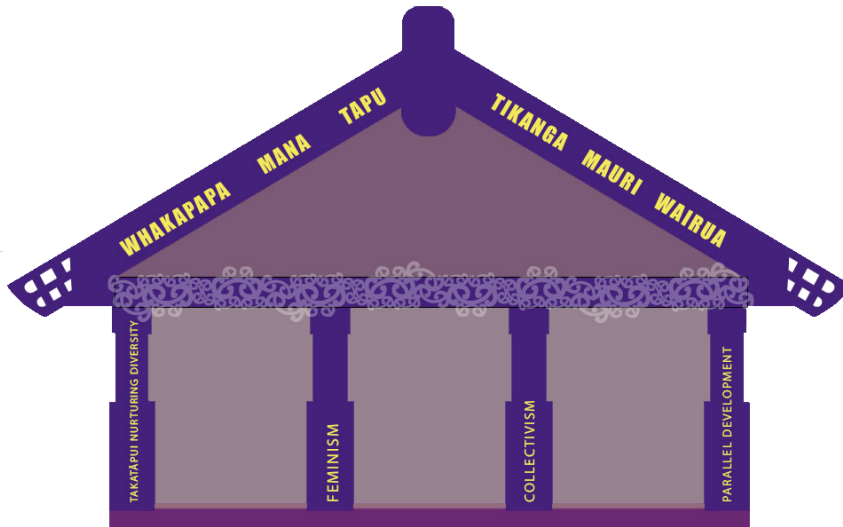
Tikanga: Practising with integrity.

Wairua: Honouring diversity.

Tapu: Promoting self-understanding and development.

Mauri: Maintenance of the individual identity and values within a collective.

Mana: Inspirational leadership.



the Great Night In

Great Night In raises 14,678 Safe Nights



For this year's winter appeal, we encouraged kiwis to stay home and enjoy a cosy Great Night In - on us. The inaugural Women's Refuge Great Night In was held on Sunday 17th July in homes across Aotearoa. To help create the most amazing Night In ever, some fantastic partners came on board to offer deals all starting at \$20 – the cost of a Safe Night at Refuge. Hell Pizza, Whittaker's, Garage Project, The Warehouse, Ceres Organics, AS Colour, Dermalogica, Delivereasy and Neon all came to the party, putting up some awesome products and vouchers.

Kiwis really got behind the Great Night In, we sold out of most items in the first few days of launching! Our wonderful partners quickly added more stock which also flew off the virtual shelves. One of the most popular offers was Contact Energy 'Twice the Nights'. For every Safe Night purchased, Contact matched it (up to 5,000 Nights). Tū meke Contact!

the Great Night

SNAP UP A
Pamper pack
FROM
dermalogica

MAKE IT A
Movie night
FROM **NEON**

CRACK SOME
Tins of Tiny
FROM **GARAGE AND ST PROJECT**

ENJOY A
Double pizza
FROM **HELL**

ENJOY A
Chocolate treat
FROM **Whittaker's**
SINCE 1894

GRAB A
Discount dinner
FROM **deliveroo**

GIVE
Twice the nights
WITH **contact**



TOGETHER, WE RAISED **14,628** SAFE NIGHTS!

GRAB A
Mean-as beanie
FROM **ascolour.**
quality beanie

SETTLE IN WITH A
crispy feast
FROM **CeresOrganics**

GET YOURSELF
Nice and cosy
WITH **thewarehouse**



Tamariki Refuge Hui

In September 2022 we hosted an internal conference focused on re-imagining how Refuge works with tamariki, based on what tamariki want and need from services after family violence. It was attended by over 100 advocates from across the motu, and the kōrero focused on putting the ideas and input of tamariki who took part in our Kids in the Middle research into full effect.

The Kids in the Middle research was among the first of its kind – both in Aotearoa and internationally – to ask what good family violence support looks like to kids, from the perspectives of kids. Kids in the Middle challenges the widespread assumption that tamariki don't know what's best for them and needs to be improved. Most practice initiatives are aimed at helping children focus on addressing the 'damage' that is presumed to affect tamariki during family violence, and are designed to improve their behaviour and their feelings. Tamariki who took part in our research told us that didn't always work for them and they needed their experiences to be at the forefront of how we design Refuge services. This year's child advocacy hui therefore became our inaugural Tamariki Refuge conference, where we shifted



from the old way of thinking about children's needs to a new practice approach that acknowledges how capably children communicate what they need. By treating tamariki with the same dignity and respect that we offer wāhine, and becoming just as purposeful in our support for tamariki clients as we are with wāhine clients, we can partner with them to achieve safer, happier outcomes for them and their whānau. At the conference, our whakawhiti kōrero was predicated on the idea that we do best by tamariki when we can truly hear them, learn from them, and privilege what safety looks and feels like to them. While the conference was for adult attendees, tamariki probably would have loved it too – everything was child-themed, from our brand new Tamariki Refuge workbooks and superhero slides to our extra-special children's spaces, complete with toys, fairy lights, teepees, cushions, and piles of pillows. We concluded the conference with training in the Safe and Together model, which aims to keep tamariki 'safe and together' with their Māmā in the aftermath of family violence, and provided a fantastic opportunity to consolidate Refuge knowledge all together. The conference received excellent feedback from attendees, who then returned to their Refuges with their own vision for embedding the Tamariki Refuge kaupapa.

Out of the Kids in the Middle research comes...



In our research with tamariki, we learned about how they experience risk, safety, and support, and what they need from Refuge in order to live the lives they imagine for themselves. Tamariki Refuge is the work programme that emerged out of kids' voices about what they need, want, and prefer support to look like from before they first arrive at Refuge until after they leave for the last time. The whole Tamariki Refuge project aims to ensure that Refuge kaimahi, Refuge spaces, and Refuge advocacy all centre the needs of tamariki and help them to both be safer and feel safer. Most of our Refuges have now upgraded their tamariki spaces, based on what kids said makes them feel comforted, connected, and safe, and training on matching risks to children with safety actions has been piloted. However, the worldwide shortfall of knowledge and resources specifically on what is effective for children, especially those led by the voices of children themselves, means these need to be developed for Aotearoa tamariki from scratch.

Now, tamariki coming into our safe houses are shown an animated welcome video to show them what Refuge is and how it works, depicted by new superhero characters that crash-land in a Refuge backyard.

They have comic booklets, posters, colouring sheets, and stickers to match. Kaimahi can access a summary of kids' Refuge experiences and their support needs in an easy booklet, titled Making Refuge the Best Place for Kids: Learning from Tamariki, and other adults involved with supporting kids can read Hear It From Me and Other Tamariki to understand more about kids' experiences of Refuge.



These resources were developed out of the generous funding from The Warehouse Group, and were a direct response to what tamariki told us they wanted to know and needed to have during Kids in the Middle research. It is available to Refuges in both English and Te Reo, and is part of a wider collection of resources all using the same characters, themes, and messages for and about tamariki.



Finally, we have created a new risk and needs assessment designed specifically for tamariki, their experiences of violence, and their biggest concerns – the first to be led directly by the input of tamariki who experienced family violence. Child advocates across our Refuges now have access to this as well as other practice tools and a Tamariki Refuge Roadmap that sets out the gold standard of practice with children. We expect this to keep evolving, as Tamariki Refuge is committed to continuously working towards the vision (children's vision!) of being the best possible place for kids.





The Power of Health Information

When we think about medical confidentiality, we think about the careless sharing of patient information, computer hacks, or system failures. We don't tend to think about how for women living with abusive partners, 'confidentiality' does not exist – anything that they can access, their abusers can too. Coercive behaviour often means saying 'no' to a request for an online password is impossible. The global trend toward digitised health platforms offers gains in efficiency, transparency, and equitability in healthcare. For victims of family violence, these digital platforms can be a catalyst for constant dread, fear, and risk.

To better understand the role that health information played in victims' experiences of family violence, in October 2021 we partnered with the Ministry of Health and conducted qualitative research with ten victims of high-risk family violence. All had changed how they engaged with primary healthcare as a result of the abuse by their partners. They told us about the varied ways their partners had targeted their health in their abuse. Several perpetrators took over victims' access to online health platforms, stopping victims from talking openly to their doctors or using these online platforms to communicate with victims' GPs, posing as the victim herself. Most used sensitive information about victims' to find new ways to hurt them, spread rumours, blackmail, damage their credibility, and forestall any potential avenue for victims to get help.

Our participants described associations between health and intimate partner abuse that we had never considered – including how the health setting could unwittingly give perpetrators even more power to cause harm, or could safeguard victims' own power to make health decisions then and in the future. Even how primary healthcare practitioners recorded and used patient information influenced what power victims had to build safety and access support.

Following the development of our booklet summary from this health notes research in 2021, we delivered Family Violence 101 training for General Practitioner Registrars (in 2021, and 2022) and for the Council of Osteopaths (August, 2022). Our message to all health practitioners following our research is to treat intimate partner abuse as a health issue not just a social one. That means:

- Assuming that anyone may be impacted by violence, and that many patients will have valid reasons for not disclosing it, not wanting to be referred, and not leaving their partners;
- Understanding that many victims' decisions about health, healthcare, and health information may be the result of their partners' tactics of coercion;
- Partnering with patients to increase their control over their own health-related decisions, without judgement or unrealistic expectations;
- Making sure patients have continuity in their access to healthcare;
- Asking patients about their own access to their health information and others' access to their health information;
- Seeking their input on what is recorded in their notes, and finding work-arounds if they are concerned about what their partners can access;
- Making explicit links between their experiences of violence and their experiences of health; and
- Documenting these links to preserve their access to future services, including what is known about who did what to whom and how it has impacted their health.

In intimate partner violence, **health notes** can be used to:



Kōkihi Ngā Rito

We are now at the mid-point of the two-year Kōkihi Ngā Rito pilot, with a full-time Kaiārahi Tamariki in each of the seven pilot sites around the motu. We've seen across all pilot refuges the way in which this pilot revolutionises the way tamariki receive support by building capability and capacity to develop a service that is purposeful, targeted, effective and accounts for the specific needs of tamariki as clients in their own right.

Kōkihi Ngā Rito views the needs and views of tamariki as just as important as the needs and views of adult clients. This has been demonstrated through preparation of spaces solely for tamariki. The spaces are utilised for one-on-one sessions with each tamaiti, and, through the funding of The Warehouse, have really captured the vision of tamariki spaces including the vision of bright and colourful space with tamariki themed posters and stickers at eye level to reduce their worry. Every aspect of engagement is specific to their needs and preferences, leading to goal plans informed by whatever tamariki express that they need to both be safer and feel safer. They simultaneously draw on two forms of advocacy – 'safety with' the child, which focuses on ensuring they feel safe, cared for, welcome, and at home; and 'safety for' the child, which focuses on working on their behalf to ensure they and their mothers are heard, resourced, and living the lives they want for themselves. These plans draw on child appropriate resources and tools and ensure that they connect tamariki to ongoing services which continue to enhance their growth and build sustainable safety.

Kaiārahi Tamariki also partner with safe members of their whānau to ensure tamariki are safe, supported and resourced and use a family violence informed analysis of tamariki safety and well-being. A massive success has been working with tamariki to identify what risk looks like to them and creating safety plans that involve advocating for tamariki in adult systems (such as Family Court) to address those risks.





Te Aorerekura ***The National Strategy to Eliminate Family Violence and Sexual Violence***

The first national strategy to eliminate family violence and sexual violence in Aotearoa was launched by the government in December 2021. The ambitious strategy acknowledges that the violence won't disappear in 5 years; it sets out that this will take a generational shift before we might see a reduction in the violence. The 25 year plan of sustained investment on what is required to enable the societal changes in New Zealand is a step in the right direction of what we need to address our horrific levels of violence.

As outlined in the plan, the government pledges responsibility for keeping people safe and using institutional practices, policies and legislation to promote safety, equity and inclusion. In a move away from strategies of the past, accountability for the violence is at the forefront of Te Aorerekura, from both perpetrators and government. Te Aorerekura seeks to support those using violence, with a path for change. Te Aorerekura brings tangata whenua, communities, specialist sectors and government together to regularly share knowledge and align actions, to forge an Aotearoa that is free from sexual violence and family violence.

Partnerships



The Warehouse

The Warehouse's consistent support of Women's Refuge shows their commitment to recognizing how family violence affects communities in New Zealand. We are proud to partner with a big Kiwi company that gives back so much to communities throughout Aotearoa. Some of the amazing initiatives we've been fortunate to be a part of in the past year include:

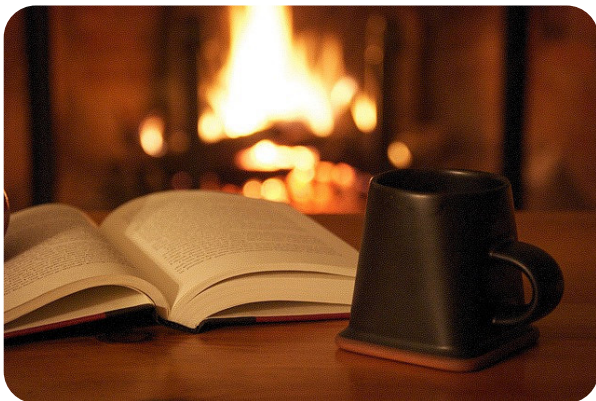
What Now

The iconic children's television show What Now celebrated its 40th birthday in 2021. As part of the celebrations, What Now partnered with The Warehouse in November 2021 to give one lucky family the chance to take part in a one minute blindfolded 'toy grab'. To extend the fun even further, The Warehouse are kindly matched all the toys

grabbed and donating to their usual Christmas partner charities, Women's Refuge and Variety.

Be the Joy

For the past 8 years Be the Joy has run in The Warehouse stores throughout the country. Customers are able to donate new, unwrapped toys instore for the children that stay with Refuge services over the holiday. Be the Joy 2021 had the challenge of Auckland being in Alert Level 3 until mid-December and managing logistics so our Refuges in Tāmaki Makaurau wouldn't miss out. All went smoothly in the end and over 6,000 gifts were donated to Refuges across Aotearoa, over double the previous year! Being able to give every child that comes through Refuge services at Christmas a gift of their very own to keep brings so much joy at an uncertain and disruptive time of their lives.



Great Night In

For our winter 2022 appeal, The Warehouse donated 150 cosy packs to add to our Great Night In bundles, as mentioned on page 10. The pack included a bestselling book, blanket and candle – everything you need to cosy up at home and make a lovely Night In. The first 100 cosy packs flew off the virtual shelves and The Warehouse very kindly - and quickly - donated another 50 packs to meet the demand leading up to the Great Night In on Sunday 17th July.



Donations of period products and books

As part of their commitment to tackling period poverty in Aotearoa, The Warehouse donates large amounts of sanitary products to Women's Refuge and the Period Place. Having these products available for our Refuges is a massive cost saver, and there's never a supply shortage, which is fantastic.

A huge thank you to The Warehouse for always thinking of Women's Refuge in your awesome campaigns. We are always blown away by the many different ways you support Refuge, helping us to help those who experience family violence.

Women's Refuge signs multiyear partnership with Contact Energy

Contact Energy, one of New Zealand's largest power and broadband companies, centres its values around the idea of home, and that it's good and safe to be there. They also recognise that sadly this isn't the reality for some whānau in Aotearoa. In a year when big corporates could be forgiven for tightening their wallets, Contact have swung the other way. In June 2022 Women's Refuge were very excited to announce in that we have signed a 2.5 year partnership with Contact Energy.

The partnership includes free electricity for 40 Refuge community offices and 40 safe houses; sponsorship and promotion of our summer and winter appeals; and funding for 'on the ground' research.

Contact CEO Mike Fuge said the business is focused on putting people at the heart of every decision as it delivers on its promise to build a better future for Aotearoa.

"Businesses have a moral responsibility to look after our communities, and what better way than to support Women's Refuge with their important mahi across Aotearoa. We have a huge respect for the important, tough and sometimes gritty work the Women's Refuge teams across the country do and are looking forward to doing more together over the next few years as part of our new partnership."

"This partnership is Contact making good on our promise to deliver new social initiatives that will help ensure every New Zealander, including our most vulnerable have a better home life."



Mike Fuge - CEO Contact Energy and Dr Ang Jury - CE Women's Refuge

Our mahi together is nothing new, Contact have done some awesome things for Refuge in recent years including 3 months of free power for some refuge during the first lockdown; donating 2,500 Safe Nights to our August 2021 Safe-Night-a-thon appeal; adding the Shielded function to their website; and last but not least a Contact staff recognition initiative where for every employee that was double vaccinated, they donated \$100 to a charity – Women's Refuge received a \$30,000 donation.

A huge thank you to all the staff at Contact Energy for their commitment to supporting Women's Refuge over the next few years. We've already done some great things together, but we're only just getting started.



Didi 'Flowers with a Bee'



Bev Goodwin 'Bad Hair Day'

NZ Sculpture OnShore went Virtual for 2021

It's been a rough ride for NZ Sculpture OnShore for the past years. The 2020 exhibition was cancelled due to the Covid-19 pandemic, and the 2021 event had to be moved online due to the Delta variant outbreak.

Nevertheless, the Friends of Women's Refuge trust persevered throughout the lengthy Auckland lockdown to deliver a fantastic online art auction and give-a-little fundraiser, raising \$80,000 for kids spaces in refuges and a counselling fund for women that engage Women's Refuge services.

NZ Sculpture OnShore Chair Sally Dewar says the 2021 exhibition surpassed all expectations.

"Moving the exhibition online was a tough decision and new territory for the Friends of Women's Refuge Trust. We could not have imagined the public's support and generosity with this terrific result.

"A huge thank you to everyone who bought artworks from our online exhibition and to those who donated to our Givealittle campaign. Together we have been able to make a tangible difference to children staying at Women's Refuges around the country."

A massive thank you the FoWRT for your sheer determination for the event to go ahead in 2021 in the form that it did, which was completely new and unknown. We are incredibly grateful for all the hard work, it's an awesome result and we are humbled by the lengths you all went to to hold the event.

We can't wait for the 2023 exhibition, which will (hopefully!) be the first outdoor exhibition to be held in 5 years.



Everyday Super Heroes

In the year ended June 2021, 13.6 percent of New Zealand children (156,700) lived in households with less than 50 percent of the median equivalised disposable household income before deducting housing costs. These devastating statistics have lit a fire in an incredible community here in Aotearoa to do something that's within their super power to tackle the cycle of child poverty. Share My Super is an initiative that provides a platform for superannuants to donate their pension to charities that support underprivileged children in Aotearoa. Share My Super believe every child should have a fair chance to thrive and succeed, and partner with charities that share the same values.

Women's Refuge are humbled to be included in the Share My Super initiative alongside some amazing children's charities such as KidsCan, Variety, Pillars and Hillary Outdoors. A big thank you to the seniors that are sharing their super with their chosen charities; you're a hero for the children whose lives you've impacted.

Find out more about how easy it is to share your super at sharemysuper.org.nz



Safe Nights wins big at Marketing Awards



Our \$20 Safe Night campaigns have scooped a few prestigious marketing awards. In October 2021, we won a Gold and two Silvers at the Effies Awards. At the same event, Women's Refuge won the People's Choice Award, sponsored by oOh! Media. The prize was \$10,000 cash and \$20,000 in media spend, as voted by the public. In early December 2021, Safe Nights did extremely well at the TVNZ Marketing Awards, claiming not just the Not-for-Profit category but the overall Supreme Award. Alongside our 2021 TVNZ Marketing Award nominations, we were invited to speak virtually at the Marketing that Matters conference in March 2022. Jo Bower, Senior Comms Advisor, and Matt West, Managing Director at EightyOne, spoke about flipping the typical charity appeal narrative with Safe Nights. The practicality of providing a Safe Night for a woman and her child for just \$20 has resonated with generous kiwis for 2 years now, with over 120,000 Nights gifted. At the most recent TVNZ Marketing Awards, held in September 2022, the Safe-Night-a-thon campaign was nominated for Short-Term Marketing Initiatives.

A huge thank you to our creative agency EightyOne, Miranda Harcourt and Datastory for supporting our Safe Night campaigns.



Simplicity Trust

Women's Refuge were honoured to be one of Kiwisaver provider Simplicity's chosen charities last year, in company with some amazing not-for-profits. As 15% of Simplicity's fees go to the Simplicity Charitable Trust, we are humbled to benefit from such a socially conscious organisation. Women's Refuge received an astounding \$53,320 donation from members at Christmas 2021, and we can't thank the incredible members enough for their votes! Every donation to Women's Refuge helps our 40 Refuges throughout New Zealand to support women and children that are experiencing family violence. From safe houses to support in the community, our advocates help wāhine to build lives free from violence, no matter how long that journey takes. We are New Zealand's largest organisation that responds to family and domestic violence, so every donation to support our network is appreciated from the bottom of our hearts. A huge thank you to Simplicity and their kind members for voting for Women's Refuge.





Over 1,500 bags donated for Love Grace

The Love Grace Handbag Appeal started in the UK in the memory of Grace Millane who was murdered in New Zealand during her OE in 2018. Friends and family of Grace, who was originally from the UK, started organising handbag appeals for women that experience violence. Grace was a big lover of handbags, and this was a way to honour the woman who should have been safe on her travels here. The New Zealand version of the Love Grace Handbag Appeal has been running in New Zealand since 2020. This year, an amazing 1,560 bags were donated for the women that come through Women's Refuge services.

Gorgeous bags all filled with essential items were gratefully received by Refuges who can pass them on to women who leave home with next to nothing. The Appeal started a little later this year, in June – it usually runs from Valentines Day to International Women's Day on 8 March – but was delayed due to the omicron outbreak at the start of 2022. A huge thank you to BNZ, who have helped coordinate the Appeal since its inception on our shores. BNZ really get behind the appeal with publicity and providing dropoff points at their branches around the motu. Ngā mihi!



Christmas Eve Cricket raises 899 Safe Nights

Cricket Wellington partnered with Women's Refuge again in December 2021 to raise Safe Nights and put on a great show at the Cello Basin Reserve, with free entry.

This time, the double header on Christmas Eve between the men's and women's Wellington and Auckland teams encouraged fans to get into the competitive festive spirit too. The Wellington and Auckland fans were encouraged to donate a \$20 Safe Night in the name of the team they support. Wellington supporters raised 701 Nights, and Auckland 198 Nights – posting a grand total of 899 Safe Nights donated!

A huge thank you to Cricket Wellington for partnering with Women's Refuge and raising awareness of how a \$20 Safe Night can help women and children experiencing family violence.



Trade Me Kindness Store has raised nearly \$80k in the past year

The wonderful team at Trade Me ran a Kindness Store over the summer 2021/2022 and raised a whopping \$40,920 from generous Kiwis donating Safe Nights. The good people at Trade Me wanted to help out too, so added \$8,700 – making the total donation \$49,620! The kindness didn't stop there. Trade Me ran another Kindness Store this winter from 1 June to 15 July, with 'Double Kindness' Day on Wednesday 6 July. This Store raised \$29,099 – a fantastic result.

Sally Feinson, Marketing, Brand and Communications Director at Trade Me says “Community spirit is in our DNA and we're passionate about using our platform for the good of Aotearoa. We launched the Trade Me Kindness Store in 2018 to make it easy for our members to help Kiwis in need. We've had an awesome response from our members and staff who love using the Store and we're excited for it to continue to grow in the years to come.”

A huge thank you to Trade Me, we really appreciate the support of an iconic kiwi organisation. The latest Kindness Store also supported KidsCan and Rainbow Youth – we are humbled to be chosen alongside two amazing NZ charities.

Women's Refuge turns 50

2023 is a significant year for family violence services in Aotearoa as it marks 50 years since the first Refuge opened in Christchurch.

New Zealand was one of the first countries to give women the right to vote in 1893, but in the 1970s we still had a long way to go towards recognising women's equality. In the 1970s, women were sick of having their roles in society dictated for them and wanted to create significant change like the suffrage movement before them. The first women's liberation group and our 1971 protest at Albert Park, Auckland, heralded the second wave of feminism in New Zealand. As with all waves of feminism, the second wave both united and divided us. Many women went off to form their own groups or to fight other causes that were at the forefront at that time such as Māori land rights.

Women in the 1970s and 1980s protested male-only admission to pubs, at beauty pageants, for equal pay, the right to be safe on the streets at night, legal abortions, and for women and children to live free from family violence and sexual violence. In 1981, 11 refuges banded together to form the National Collective of Independent Women's Refuges (NCIWR).

NCIWR was a key lobby group from the outset, challenging the government's response to our appalling family violence statistics. Not long after NCIWR was established, the Domestic Protection Act came in 1982. In 1995 the Domestic Violence Act was passed, and subsequently replaced by the Family Violence Act in 2018. The 2018 Act introduced more layers of accountability for perpetrators and safety for victims. NCIWR has grown to become New Zealand's largest provider of family violence services, advocating for women and children across

the motu. We currently have 40 affiliated member refuges from Kaitiaki to Invercargill, with 27 general refuges, 12 Māori refuges and 1 Pasifika refuge. As we approach our 50th year and celebrate 130 years since women could vote, we look back to acknowledge the wāhine toa that came before us, the battles they fought and draw on our collective strength in the fight for a violence free Aotearoa.



The symbol of the Kōwhai flower has been used by the Movement since 1988. The Kōwhai was chosen as a statement of healing, as the tree has medicinal properties. The Kōwhai tree is a hardy, resilient plant that can grow in most terrains in New Zealand. It's beautiful bright yellow flowers signal the start of spring, a beacon of new beginnings, as the wāhine toa showed half a century ago when they advocated for that very first refuge in Kilmore Street, Christchurch.

Women's Refuge CE receives ONZM in New Year's Honours

In January 2021 Women's Refuge were thrilled to learn an Order of New Zealand Merit was awarded to our Chief Executive, Dr Ang Jury, in the New Year's Honours' List.

Dr Jury has led the national body with distinction over the past six years, and done so with mana, respect, dignity and aroha. Her contribution to services for women and whānau who have experienced family violence in Aotearoa is immeasurable and has spread over decades.

Ang has also contributed significantly to the wider NGO sector, building new partnerships as well as repairing others.

Ang received her award from the Governor-General on 2nd May 2022 at Government House, Wellington, with whānau, friends and colleagues in attendance to mark the special occasion.



*Dr Ang Jury, Rt Hon Dame Cindy Kiro,
Dr Richard Davies, and Bev Williams*



Dr Ang Jury, Rt Hon Dame Cindy Kiro, and Dr Richard Davies



Dr Ang Jury and Mary Paton

He Tangata | Our People



NCIWR staff at Wall Walk



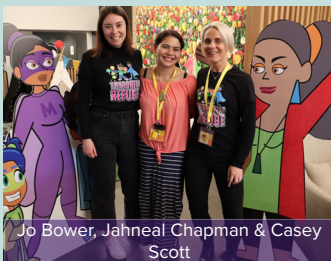
Polly Gillespie



NCIWR staff



Jynine Berryman



Jo Bower, Jahneal Chapman & Casey Scott



Emily Brownie & Amy-Leigh Herwels



Chris Abbott, Naomi Ogg & Jynine Berryman



Creative Fibre donate knitted items



Trish McMurtrie & Dr Ashley Bloomfield

He Tangata | Our People



Cleo Arathoon & Dr Natalie Thorburn



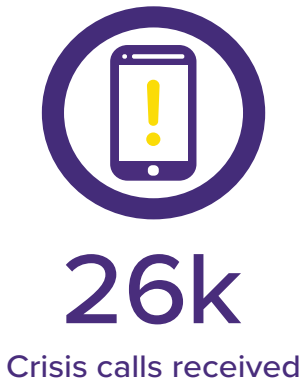
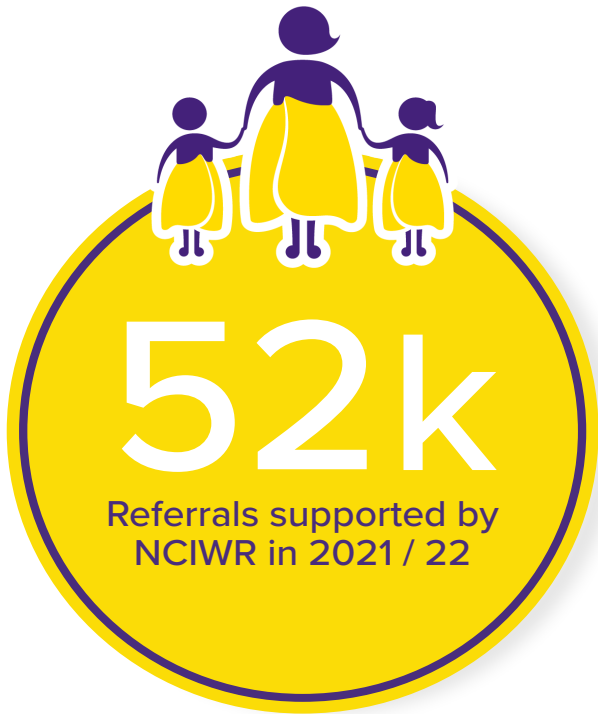
Eilish Tamihere

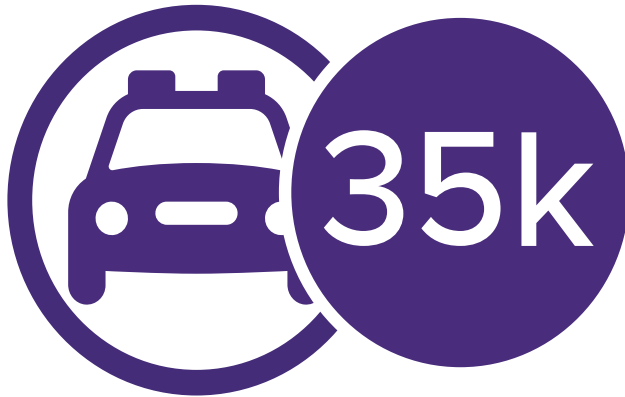


Marama Edwards, Kate Rhind, Dr Ang Jury, Andrew Slater, Minister Priyanka Radhakrishnan & Denise Cosgrove



NCIWR Staff celebrate Matariki





Referrals received from police for:



ISR



FVIARS



Whāngaia

Within the Whānau Protect contract:



1030

Referrals accepted
for services

681

Dependent children
protected by this service

633

Homes were
upgraded for:

1020
Women

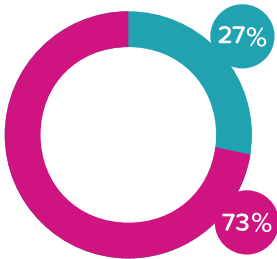
10
Men



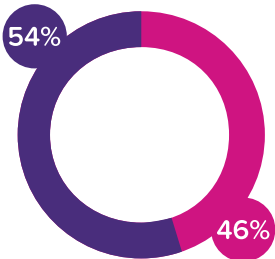
Safe nights in residential
safehouses



Safe nights in emergency and
transitional housing



Female Male
Trans/Non Binary



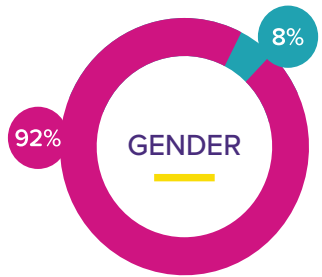
Adult
Child



Emergency accommodation



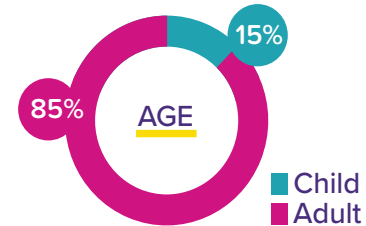
Transitional housing



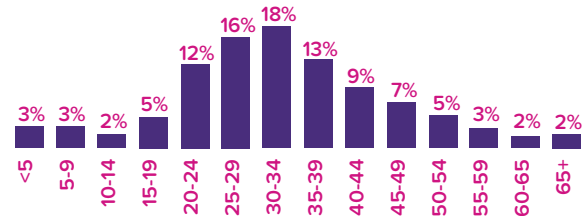
■ Male
■ Female
■ Trans/Non Binary



■ Māori ■ Pasifika ■ Asian
■ Pākehā ■ Unknown ■ Other



■ Child
■ Adult



REFERRALS RECEIVED FROM THE FOLLOWING:



■ Self referrals
■ Sister refuges
■ Police
■ Whānau, friends or employers

1%

- Child protective services
- Justice sector
- Other government agency

- Other social services
- Other

<1%

- Health services
- Mental health and addiction services

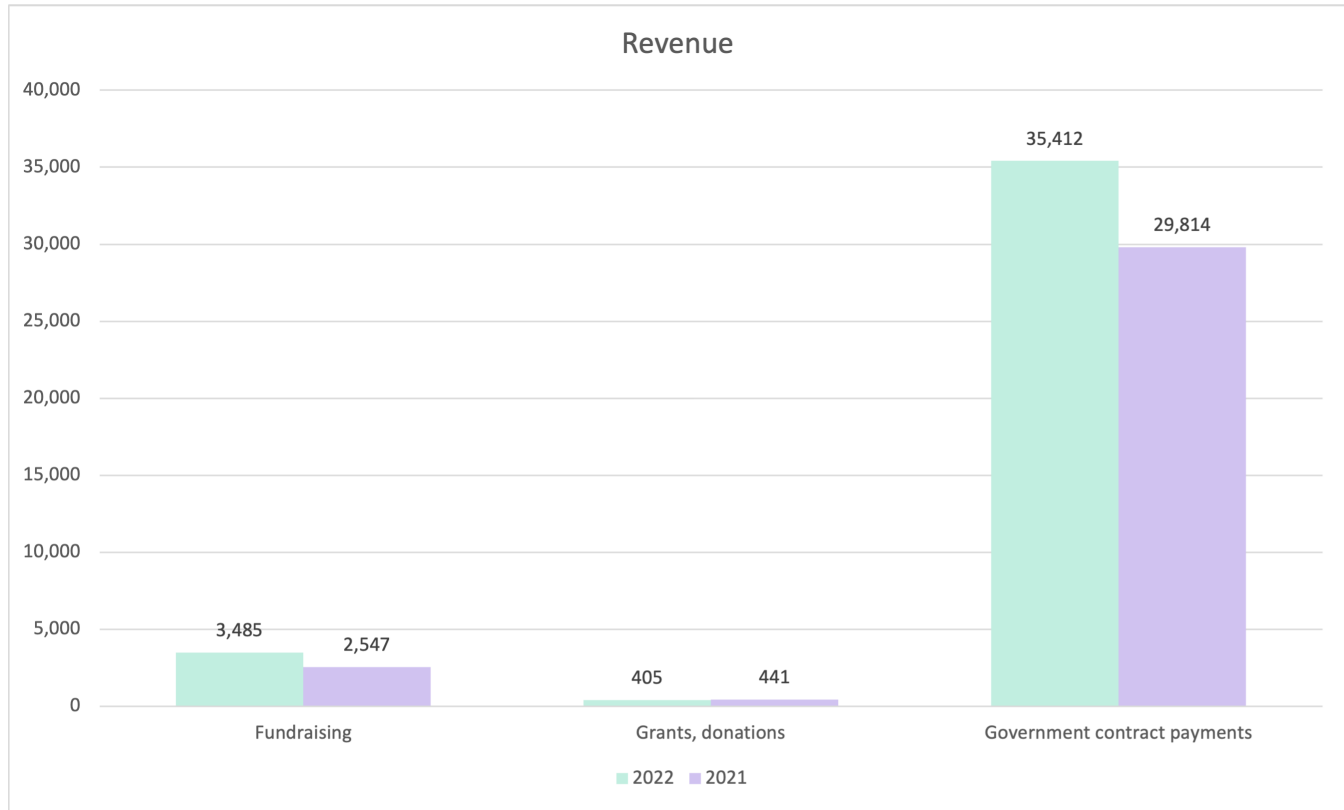
- Education services
- Housing services

Summary Financial Reports

Income Statement | As at 30 June 2022

	2022 \$(000's)	2021 \$(000's)
REVENUE		
Revenue from non-exchange transactions		
Fundraising	3,485	2,547
Grants, donations	405	441
Government contract payments	35,412	29,814
Total revenue from non-exchange transactions	39,302	32,802
Revenue from exchange transactions		
Dividend income	45	16
Interest income	137	81
Other revenue	1,123	598
Total revenue from exchange transactions	1,305	695
TOTAL REVENUE	40,607	33,497



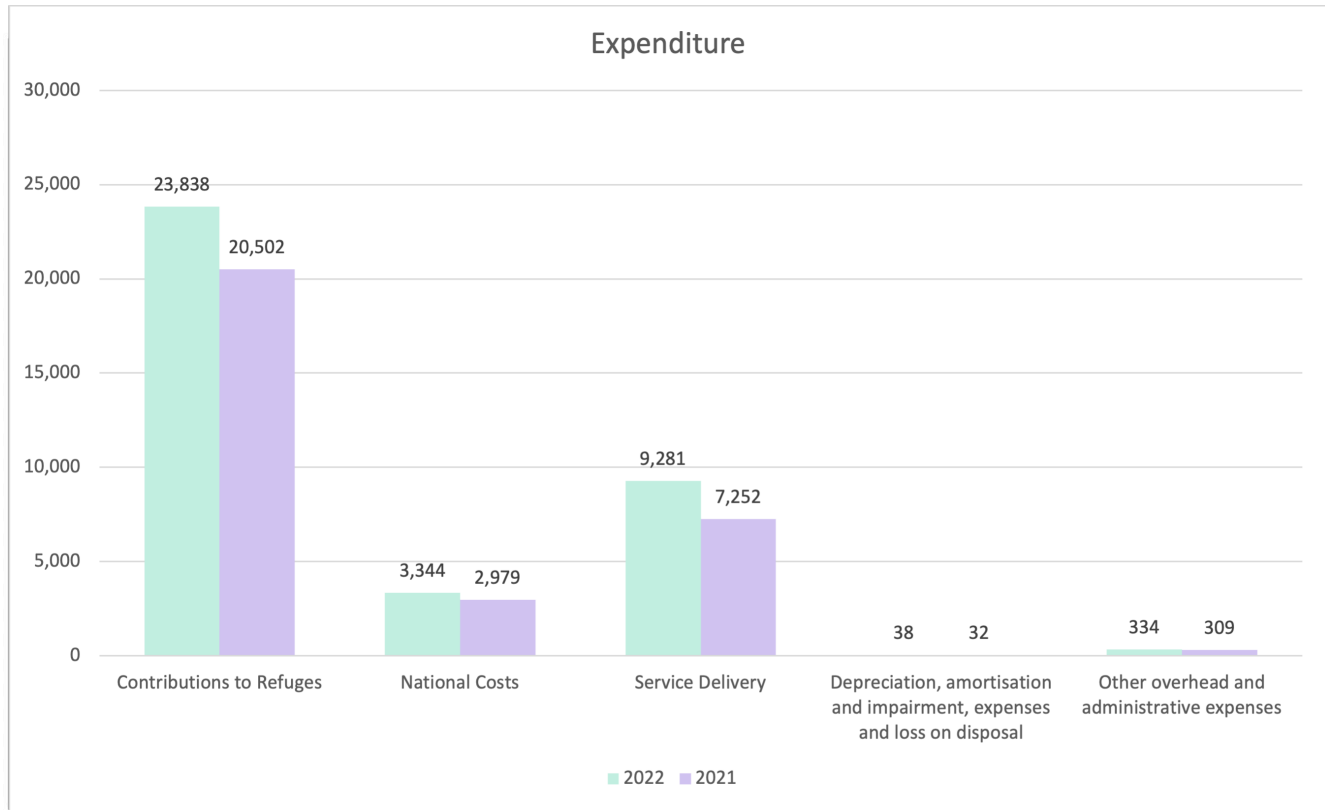


Summary Financial Reports

Income Statement | As at 30 June 2022

	2022 \$(000's)	2021 \$(000's)
EXPENSES		
Contributions to Refugees	23,838	20,502
National Costs	3,344	2,979
Service Delivery	9,281	7,252
Depreciation, amortisation and impairment expenses and loss on disposal	38	32
Other overhead and administrative expenses	334	309
TOTAL EXPENSES	36,835	31,074
SURPLUS/(DEFICIT) FOR THE YEAR	3,772	2,423
Gain/(loss) on revaluation of investments	60	65
- Current year fair value gain/(loss)		
Total other comprehensive revenue expense	60	65
TOTAL COMPREHENSIVE REVENUE AND EXPENSES FOR THE YEAR	3,832	2,488





Summary Financial Reports

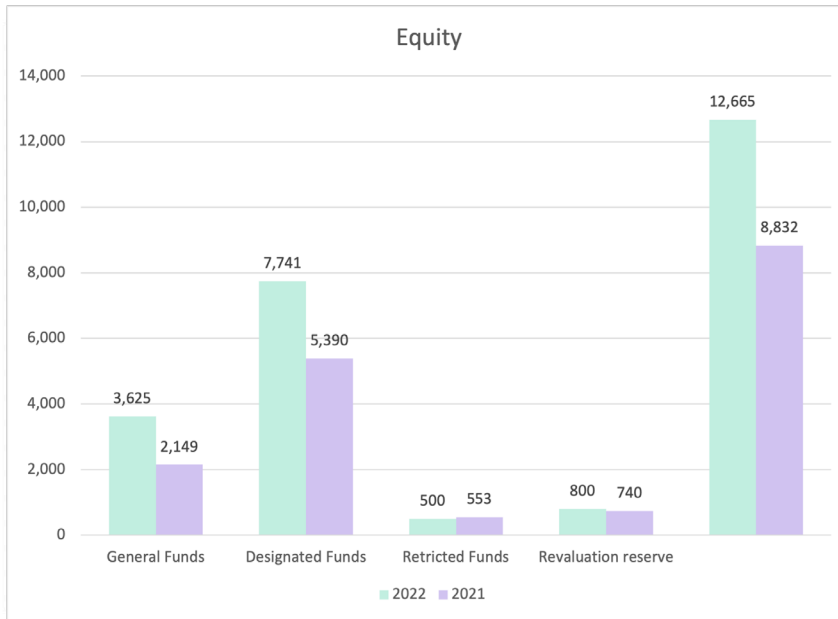


Statement of Financial Position | As at 30 June 2022

	2022 \$(000's)	2021 \$(000's)
ASSETS		
Current		
Cash and cash equivalents	15,298	13,322
Receivables from exchange transactions	258	268
Receivables from non-exchange transactions	440	97
GST receivable	187	139
Prepayments	352	106
Total current assets	16,535	13,932
Non-current		
Property, plant and equipment	54	57
Intangible assets	1	2
Other non-current financial assets	800	740
Total non-current assets	855	799
TOTAL ASSETS	17,390	14,731
LIABILITIES		
Current		
Payables under exchange transactions	2,725	2,647
Employee entitlements	288	166
Deferred revenue	1,713	3,086
Total current liabilities	4,726	5,899
TOTAL LIABILITIES	4,726	5,899
NET ASSETS	12,665	8,832

Summary Financial Reports

	2022 \$(000's)	2021 \$(000's)
EQUITY		
General funds	3,625	2,149
Designated funds	7,741	5,390
Restricted funds	500	553
Revaluation reserve	800	740
TOTAL EQUITY	12,665	8,832



These financial statements have been authorised for issue by the Board on 2nd September 2022

Trish McMurtie
Chairperson

Zona May Heta
Chairperson

Dr Ang Jury
Chief Executive



Summary Financial Reports

Statement of Changes in Net Assets | As at 30 June 2022

	\$(000's) General funds	\$(000's) Designated funds	\$(000's) Restricted funds	\$(000's) Revaluation funds	\$(000's) Total equity
Balance 1 July 2021	2,149	5,390	553	740	8,832
Changes in accounting policy					
Restated opening balance	2,149	5,390	553	740	8,832
Surplus/(deficit) for the year	3,772	-	-	-	3,722
Other comprehensive revenue and expenses	-	-	-	60	60
Total comprehensive revenue and expenses	3,772	-	-	60	3,832
Transfer to/(from) equity reserves in the year	(2,297)	2,351	(53)	-	-
BALANCE 30 JUNE 2022	3,625	7,741	500	800	12,665



Statement of Cash Flows | As at 30 June 2022

	2022 \$(000's)	2021 \$(000's)
Cash flow from operating activities		
<i>Cash was provided from/(applied to):</i>		
Fundraising, donations, grants and bequests	3,660	3,145
Government contracts	33,927	31,598
Receipts from goods and services provided, exchange transactions	1,126	365
Payments to refugees and suppliers	(34,095)	(27,937)
Payments to employees	(2,749)	(2,326)
Net GST paid	48	6
Net cash from/(used in) operating activities	1,821	4,851
Cash flow from investing activities		
<i>Cash was provided from/(applied to):</i>		
Purchase of property, plant and equipment	(27)	(58)
Net cash from/(used in) investing activities	(27)	(58)
Cash flow from financing activities		
<i>Cash was provided from/(applied to):</i>		
Interest and dividends received	182	98
Net cash from/(used in) financing activities	182	98
Net increase/(decrease) in cash and cash equivalents	1,976	4,892
Cash and cash equivalents, beginning of the year	13,322	8,430
Cash and cash equivalents at end of the year	15,298	13,322

Summary Extract for the Statement of Accounting Policies | As at 30 June 2022

Reporting Entity & Basis of preparation

These are summary financial statements of the Ngā Whare Whakaruruhau O Aotearoa National Collective of Independent Women's Refuges Incorporated for the year ended 30 June 2022.

These financial statements contain summary financial information and specific disclosures that have been extracted from the full financial statements which were authorised for issue by the Core Group on 2 September 2022.

Summary financial statements do not include all of the information and disclosures that are included in the full financial statements and therefore cannot be expected to provide as complete an understanding as would be gained from reading the full financial statements.

Full financial statements (which have been audited) are available upon request from Society's National office.

Presentation Currency and Rounding

The summary financial statements have been present in NZD\$ and have been rounded to the nearest thousand. They have been presented on a going concern basis.

Comparatives

Comparative figures have been reclassified and disclosures updated to conform to the current year's presentation. The change has been made in view of a more accurate disclosure.

Statements of Compliance – full financial statements

The full financial statements have been prepared in accordance with Tier 1 Public Benefit Entity (PBE) reporting standards as issued by the New Zealand external reporting Board (XRB). They comply with New Zealand equivalents to International Public Sector Accounting Standards (NZ IPSAS) and other applicable Financial Reporting Standards as appropriate to Public Benefit Entities.



Summary Financial Reports

The following specific disclosures have been extracted from the full financial statements:

	2022 \$(000's)	2021 \$(000's)
Expenses		
The following amounts were expensed in the surplus/(deficit) for the year:		
Audit fees	19	19
Rent of premises	173	168
Other equity reserves		
Designated funds	7,740	5,390
Restricted funds	500	553
Investment Revaluation Reserve	800	740
TOTAL	9,040	6,683

Designated funds

Designated funds are funds that have been set aside by the Core Group and NCIWR for specific purposes.

Restricted funds

Restricted funds are funds that have been set aside for specific expenditure criteria.

Investment Revaluation Reserve

This reserve records the movements in fair value of available-for-sale financial assets. Upon sale of available-for-sale financial instruments, the accumulative balance of fair value gains/(losses) related to that asset are reclassified to the surplus or deficit for the year.

Commitments

There are no material commitments as at balance date.

Contingent assets and contingent liabilities

There are no other contingent assets or liabilities at balance date.



Summary Financial Reports

Operating leases

Operating leases are held for premises used for office space, retail operations, photocopier lease.

	2022 \$(000's)	2021 \$(000's)
<i>Non-cancellable operating leases are payable as follows:</i>		
Less than one year	154	177
Between one and five years	1,339	117
More than five years	67	-
TOTAL	1,559	294
Operating leases are held for premises used for transitional housing lease commitments.		
<i>Non-cancellable operating leases are payable as follows:</i>		
Less than one year	3,231	1,276
Between one and five years	3,311	1,374
More than five years	-	-
TOTAL	6,542	2,650

Related party transactions

Related party transactions arise when an entity or person(s) has the ability to significantly influence the financial and operating policies of the entity. The Society has a related party relationship with the 40 affiliated members together with its Core Group members and other key management personnel. Related party disclosures have not been made for transactions with related parties that are within a normal supplier relationship on terms and condition no more or less favourable than those that it is reasonable to expect the entity would have adopted in dealing with the party at arm's length in the same circumstances.

Transactions with related parties

The following transactions were carried out with related parties:

Key management compensation

The Society has a related party relationship with its key management personnel. Key management personnel includes Core Group members and senior management.



Key management personnel includes the following expenses:

	2022 \$(000's)	2021 \$(000's)
Salaries and other short-term benefits	854	893
Core Group meeting fees	17	21
Total remuneration paid	871	914
Number of FTEs recognised as key management personnel	7.2	8.1

Transactions with affiliated members

The Society has a related party relationship with its 40 affiliated members who are contracted to deliver services from time to time on behalf of the Society.

Transactions with affiliated members is as follows:

	\$000's	\$000's
Payments to the affiliated members for delivery of contracted services on behalf of the Society	22,149	18,884
Payments to the affiliated members of fundraising receipts	1,280	1,367
Payments to the affiliated members for EHC contract services	2,474	2,206
Payments to the affiliated members for Whānau Protect contract services	1,023	856
Total value of services provided by affiliates	26,926	23,313
Receipts from the affiliated members for registration fees	3	1
Receipts from the affiliated members for affiliation fees	59	60
Total value of services provided by the Society to affiliates	62	61

Summary Financial Reports



Report of the Independent Auditor on Summary Financial Statements

To the Members of National Collective of Independent Women's Refugees Incorporated

Opinion

The summary financial statements, which comprise the summary statement of financial position as at 30 June 2022, the summary statement of comprehensive income, summary statement of changes in net assets and summary statement of cash flows for the year then ended, and related notes, are derived from the audited financial statements of National Collective of Independent Women's Refugees Incorporated (the "Society") for the year ended 30 June 2022.

In our opinion, the accompanying summary financial statements are consistent, in all material respects, with the audited financial statements, in accordance with PBE FRS 43 *Summary Financial Statements* issued by the New Zealand Accounting Standards Board.

Summary Financial Statements

The summary financial statements do not contain all the disclosures required by New Zealand Equivalents to International Public Sector Accounting Standards – Reduced Disclosure Regime (NZ IPSAS with RDR). Reading the summary financial statements and the auditor's report thereon, therefore, is not a substitute for reading the audited financial statements and the auditor's report thereon. The summary financial statements and the audited financial statements do not reflect the effects of events that occurred subsequent to the date of our report on the audited financial statements.

Other Information

The Core Group are responsible for the other information. The other information comprises the information included in the pages 1 to 29 of the annual report 2022. Our opinion on the summary financial statements does not cover the other information and we do not express any form of audit opinion or assurance conclusion thereon. We have read the other information and, in doing so, considered whether the other information is materially inconsistent with the summary financial statements, or our knowledge obtained in the audit of the summary financial statements or otherwise appears to be materially misstated. We have nothing to report in this regard.

The Audited Financial Statements and Our Report Thereon

We expressed an unmodified audit opinion on the audited financial statements in our report dated 7 September 2022.

The Core Group's Responsibility for the Summary Financial Statements

The Core Group are responsible on behalf of the Society for the preparation of the summary financial statements in accordance with PBE FRS 43 *Summary Financial Statements*.

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Auditor's Responsibility

Our responsibility is to express an opinion on whether the summary financial statements are consistent, in all material respects, with the audited financial statements based on our procedures, which were conducted in accordance with International Standard on Auditing (New Zealand) (ISA (NZ)) 810 (Revised) *Engagements to Report on Summary Financial Statements*.

An associated entity of the firm provides software consultancy services to the Society. Other than in this capacity, and our capacity as auditor, the firm has no other relationship with, or interests in, the Society.

Crowe

Crowe New Zealand Audit Partnership

CHARTERED ACCOUNTANTS
13 October 2022

The title "Partner" conveys that the person is a senior member within their respective division, and is among the group of persons who hold an equity interest (shareholder) in its parent entity, Findex Group Limited. The only professional service offering which is conducted by a partnership is the Crowe Australasia external audit division. All other professional services offered by Findex Group Limited are conducted by a privately owned organisation and/or its subsidiaries.

Businesses, charities, government agencies and individuals who support us

AMP	Cullen Law
Air New Zealand	Datastory
Alchemy Agencies	Deliver Easy
Allnex	Dermalogica
AS Colour	Discovery
Base.IT	dōTERRA Healing Hands Foundation
Beautyspot	Dynamix Recruitment
Captain James Cook Charitable Trust	Ecostore
Ceres Organics	Findex
Chorus	Fix & Fogg
Creative Fibre Wellington	Good Bitches Baking
Cricket Wellington	Garage Project
Crowe	Hell Pizza

James Dalgety	Ripe Coffee
KidsCan	Robyn Lonergan
Kintyre Trust	Rose & Thorne
KPMG	Ruby NZ
Neon	Rayna Skincare
La Petite Chocolat	Secker Estate
Latitude Financial	Somar Web Design and Development
Mullane Charitable Trust	Spark
MediaWorks	Simplicity
Monsoon Creative	Shine
National Council of Women	TG McCarthy Trust
Nikau Foundation	Tindall Foundation
NZME	Tonic 42 Limited
Netsafe	Trustees for the Helen Stewart Royle Fund
Outward Bound	Whittaker's
Omni Natural NZ	Wild Bamboo
Pet Refuge	West Georgia Trust
Purely Baby	Xero
Polly Gillespie	Zonta

www.womensrefuge.org.nz

@womensrefugenz

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REFUGE