



NATIONAL COLLECTIVE OF INDEPENDENT WOMEN'S REFUGE INC
NGĀ WHARE WHAKARURUHAU O AOTEAROA
ANNUAL REPORT 2020-21

With grateful
thanks to our
key partners,
sponsors and
supporters this
year

Friends of Women's Refuge Trust

Ministry of Social Development

Ministry of Justice

NZ Sculpture OnShore

New Zealand Lottery Grants Board

Contact Energy

The Warehouse Group

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BNZ

Whakarongorau

Kanoa Lloyd

Melissa Chan-Green

ANZ

Tina Cross

Judy Bailey

Share My Super

Oranga Tamariki

EightyOne

Miranda Harcourt

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Chief Executive's Report



So, another year now lies behind us!

While not as quite as disruptive as it was in 2020, Covid-19 still managed to make its presence felt over the past year. Several regional lockdowns and fluctuating alert levels made for some challenges, but the experience of previous events meant we were well prepared to deal with these.

Sadly, while the year has been generally positive for us as an organisation, the human face of domestic violence has not changed. Once more Police reported a steady increase in family violence call outs, family violence homicides continued to appear in media with disheartening regularity, and referral volumes to refuge services grew at their usual pace. Poverty, inadequate housing and serious mental health and methamphetamine issues continue to layer additional misery on the lives of the women, children and whānau accessing refuge services. Indeed, despite strong family violence investment by government, increasing activity of the Joint Venture Business Unit, and solid media attention on the issue, few signs of change have been visible.

Sadness aside though, there have been some highlights over the past year. The first has been the outstanding performance of

the fundraising team who delivered another excellent result, led primarily by the highly successful Gift a Safe Night campaign which surprised us all with the level of positive response. Alongside this, corporate support has continued at a gratifying level and our key individual donors have once again demonstrated their trust and faith in our work.

Second was the release of the *Kids in the Middle* research and the subsequent implementation of Kōkihi ngā Rito, the practical manifestation of that research. The report received excellent media coverage and was pivotal in gaining support from The Warehouse Group for our developing child advocacy work programme. Their support, along with the funding commitment from Ministry of Social Development, mean that we are now able to pursue this work in a wholehearted way. We have been able to sustain the recruitment and training of seven amazing kaimahi who, along with their managers and colleagues, now hold the responsibility for breathing life into the programme. I am excited by this work and even more excited at the potential this holds for the wider Refuge Movement.

One of the primary challenges of the past year, for National Office and Refuges alike,

has been recruitment and retention of skilled staff. Refugees have consistently reported difficulty filling vacancies and National Office has faced similar issues. NGO employment challenges, despite improved pay and working conditions across the sector, will be with us for some time as agencies such as Oranga Tamariki, Health and Corrections recruit aggressively within a tight social worker market. In response, Te Taumata O Te Kōwhai Core Group commissioned a recruitment video aimed at conveying the benefits of working within the Movement. This was completed and released mid-year and I want to give special thanks to our creative agency, EightyOne, for production of an awesome piece of work! This video is now live on the NCIWR website and available for Refugees to use locally if they desire.

On an equally optimistic note, our government relationships have remained productive over the past year. We continue to engage constructively with our main funding stakeholders and remain hopeful that ongoing involvement with the Joint Venture Business Unit will lead to positive change for the many women, children and whānau who access Refugee services each year.

To the staff of National Office, I genuinely cannot thank you enough. You are all truly amazing! I thank you for your support and want to acknowledge the commitment I see from each of you every day in supporting our efforts to create a safer life for New Zealand women, children and whānau. I would like to thank the members of Te Taumata O Te Kōwhai Core Group, and especially the Co-Chairs, for their support over the past year and offer them a hugely well-deserved thank you on behalf of the entire Movement.

To the Refugee advocates, managers, and volunteers across the country, both paid and unpaid – a huge thank you!

Once more I want to acknowledge how much we ask of you and thank you from the bottom of my heart for your patience and effort. Thanks again for your continuing commitment and dedication to the women and children of Aotearoa.

A very special thank you must also be extended to the sponsors and donors who have once again supported us so generously over the past year. Special mentions must go to our long-standing corporate partners, The Warehouse, and the committed and amazing women of the Friends of Women's Refuge Trust.

Thanks also to our many other friends and supporters, both corporate and otherwise.

In summary, 2020 has been a mixed bag. Some good, even great, but some not so great, and all demonstrating just how much work lies ahead of us as we move into the year to come. As uncertain as these times are, I believe the Movement is well placed to navigate a safe path through whatever challenges we encounter.

Kia kaha wāhine mā!



A handwritten signature in black ink, appearing to read 'Ang Jury'.

Dr Ang Jury

Chief Executive

Te Taumata O Te Kōwhai

Whāia te iti kahurangi, ki te tuohu koe, me he maunga teitei

Seek the treasure that you value most dearly, if you bow your head, let it be to a lofty mountain



Back row left to right: Aleen Henderson-Hanley, Genevieve Sang Yum, Ange Chaney, Trish McMurtrie, Megan Thomassen

Front row: Martina Cziharz, Zona May Heta, Jynine Berryman

Tēnā koutou katoa kua huihui mai nei I runga I te kaupapa o te ra.

Although the 2020 – 2021 year has again been challenging with Covid-19 disruptions, we are proud of the efforts of the entire Movement who have maintained service delivery, ensuring our women, children and their whānau are looked after during this stressful and difficult time. Despite our fortunate position here in Aotearoa, we were, like almost every other organisation around us, forced to re-navigate our way forward. We would particularly like to acknowledge the mahi from our National Office and our CE, Dr Ang Jury. The resilience which has been demonstrated by her and her team to support the refuges through these unprecedented challenges has been outstanding and we are extremely grateful.

Some of the more exciting ventures Core Group have been proud to support over the past year include work on training packages for the feminism and collectivism cornerstones, the recruitment video on what makes working at refuge so rewarding, the release of the *Kids in the Middle* research, the launch of the Kōihi Ngā Rito pilot, and the immensely successful Safe-Night a-thon.

As with previous years the generosity and support of our communities continues to amaze and gratify us, the fact Refuge is so well supported by the public and businesses reflects the importance of the work we do. This also demonstrates public concern for the levels of domestic and family violence in Aotearoa. We are extremely appreciative to all who have contributed financially, morally or emotionally to our mahi. We are grateful too for the well known public personalities and businesses who have supported Refuge, especially during the Safe-Night-a-thon.

In May, we were delighted to be able to honor whaea Nancy at a small intimate lunch with a mihi whakatau, for her commitment to the national Movement over the last 25+ years and stepping up into the role of national kuia for the last 6 years.

Lastly, Te Taumata o te Kōwhai Core Group would like to thank and farewell our outgoing Secretariat Support, An Wells, who has worked tirelessly to support our mahi for many years. Her presence will continue to have a positive impact on the Movement moving forward and she will be missed dearly.

Kia kaha, kia maia, kia manawanui.

Te Taumata o te Kōwhai Core Group

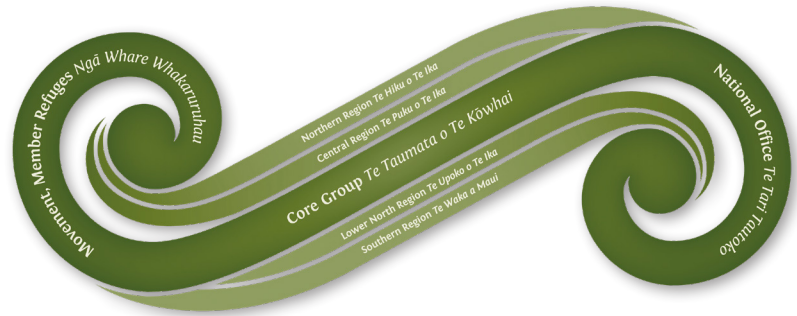
Two handwritten signatures in blue ink. The first signature on the left is 'Megan Thomassen' and the second signature on the right is 'Aleen Henderson-Hanley'.

Megan Thomassen and Aleen Henderson-Hanley
(Co-Chairs)

Our Structure

The National Collective of Independent Women's Refuges (NCIWR) is the umbrella organisation for 40 affiliated refuges located throughout Aotearoa.

The governing body for organisation is Te Taumata O Te Kōwhai Core Group. For the 2020-21 financial period the four regions were represented by the following women.



Northern

Māori – Zona May Heta

Tauīwi – Genevieve Sang Yum

Central

Māori – Aleen Henderson-Hanley

Tauīwi – Megan Thomassen

Lower North

Māori – Ange Chaney

Tauīwi – Martina Cziharz

Southern

Māori – Jynine Berryman

Tauīwi – Trish McMurtrie



Our Vision, Purpose & Values

Four cornerstones underpin our values

Parallel Development: A model based on partnership consistent with Te Tiriti o Waitangi, promoting services by Māori for Māori. Tangata whenua and Tauīwi working in partnership and supporting development side-by-side.

Takatāpui Nurturing Diversity: Supporting women's choices around sexuality and identity, working to eliminate all forms of discrimination against women.

Feminism: We oppose all forms of oppression against women, acknowledge the existence of gender-based violence and celebrate women's contribution to society.

Collectivism: Maintaining the values of collectivism within the organisations via shared responsibilities, encouraging all to have a voice, working as a group and supporting others.

Our Vision

Leadership that influences the prevention and elimination of domestic violence.

Our Purpose

To liberate women, children, families and whānau from family violence by providing quality services and social commentary.

Our Values

Whakapapa: Relationships built on kinship and reciprocity.

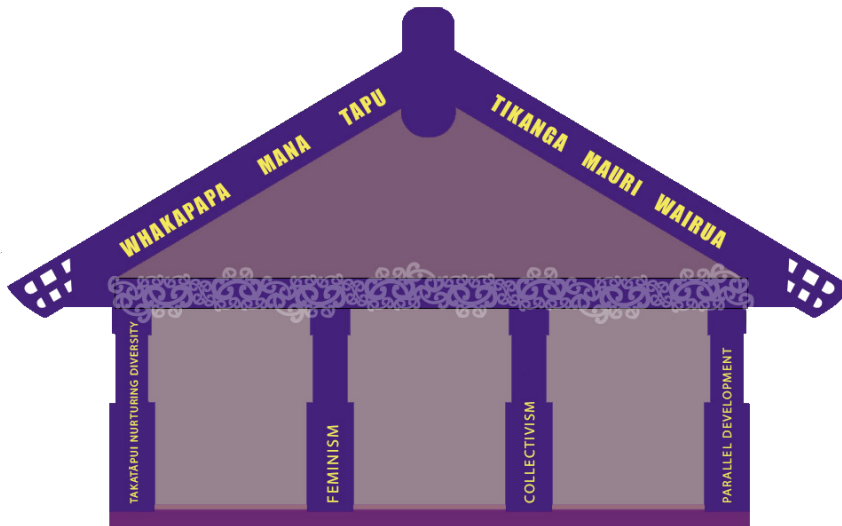
Tikanga: Practising with integrity.

Wairua: Honouring diversity.

Tapu: Promoting self-understanding and development.

Mauri: Maintenance of the individual identity and values within a collective.

Mana: Inspirational leadership.



Wāhine Māori Hui



This year's Wāhine Māori Hui was held at the end of March in Taupō at the Rauhoto Marae.

Host refuge Te Whare Oranga Wairua Māori Women's Refuge put on a fantastic hui packed with activities that showcased what the picturesque central region has to offer. Highlights of the three days included a cruise around Lake Taupō, a soak at the hot pools, and kōrero with social media sensation CWK's Nix Adams. Ta moko and mirimiri were also on offer at the hui.

Ashley from Te Whare Oranga Wairua said the hui was an experience which she will never forget. "It was so inspirational, heart-warming and was filled with so much knowledge, love and history. I thoroughly enjoyed meeting and getting to know some of the beautiful wāhine from our sister refuges there. Nix's talk was amazing and I did manage to catch the last part of Hinewirangi's kōrero and she has such a way of capturing the audience and her story really touched us all. I attended the lake cruise with some of our sisters which was again another beautiful aspect of our hui as well as our wāhine being able to enjoy the beautiful views of the lake."



In mid April 2021, Palmerston North Women's Refuge hosted the National Tauiwi Hui at the Distinction Palmerston North Hotel and Conference Centre.

This was a three-day event and the focus of the hui was "Inspiring Youth to be Leaders of Tomorrow". The conference was open to Tauiwi caucus from all affiliated Women's Refuges in New Zealand and there were nearly 80 in attendance.

The day was opened with a video presentation prepared by PNWR staff introducing all the staff and their roles within the local Refuge Movement. Our MC were hired from our local Centrepont, an enthusiastic female duo called SPONTANEOUS. The ladies kicked off the hui in style and with lots of laughter and energy.

During the hui, the attendees were given space to share opinions, thoughts and suggestions for consideration for the coming year.

The first keynote speaker was Kara Hewitt from Liberty Training NZ. Kara spoke about recognising and addressing the correlation between childhood grief and trauma, and the cycle of violence. She further elaborated on working with religious and cultural values in addressing family violence in particular addressing religious and cultural justification for abuse.

The second key speaker for this hui was Latu To'omaga from Brainwave Trust. Latu has a

Pacific Samoan background and shared his personal and professional experience and understanding around impact of family violence and trauma from childhood to adulthood.

The event also gave an opportunity for the team from Joint Venture to present their project around development of workforce and organisational capability and how it may impact on refuges going forward.

During the day, the attendees were also grouped in different caucus to discuss opportunities and develop recommendations to be presented either within the regional caucus or to National Office.

The second day of the hui, the afternoon was kept free for attendees to explore Palmerston North and a trip to Orlando Country Golf Course and Driving Range was arranged for attendees to participate in outdoor activities. This was a nice break and a time to socialise before the formal dinner evening. The hall for the evening was decorated by our wonderful and creative staff where a photo stand was made for attendees to make the evening memorable, and a professional photographer was hired for the night.

The social entertainment for the night was by a group of local students with a kapa haka performance and concluded by a local musician, Sonny Tatana.





Women's Refuge raised over 10,000 Safe Nights in 10 days

From 6th to 15th August 2021, the inaugural Women's Refuge Safe-Night-a-thon was held, with a goal of raising 10,000 Safe Nights in just 10 days. Every \$20 Safe Night purchased was an entry into the draw to win one of 11 'money can't buy' experiences.

There were some amazing prizes up for grabs, such as NZSO playing a concert at your house, design your own flavour of Whittaker's chocolate or play minigolf with Ashley Bloomfield. Kiwis jumped at the chance to have Hilary Barry and Jeremy Wells deep clean their house, grab a bite with Hon Grant Robertson or design a Barbie with Karen Walker. We raised an amazing 12,791 Safe Nights, smashing our target, and all funds going towards helping the women and children that need our services.

We couldn't have done it without the support of thousands of New Zealanders, and businesses including Contact Energy and Accenture, who made generous donations to the campaign on behalf of their staff.

The lucky winners have now been announced and will be able to redeem their experiences when Covid-19 alert levels allow.

safe night

A-THON

BE IN TO
WIN
AUGUST 6-15

LET'S RAISE
10,000 SAFE NIGHTS
to help 10,000 women
and children escape
family violence



safe night

A-THON

AUGUST 6-15



safe night

A-THON

AUGUST 6-15

safe night

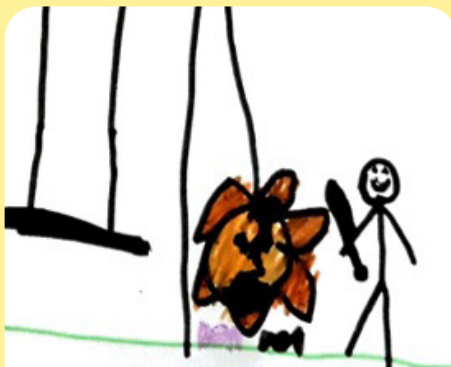
A-THON

AUGUST 6-15

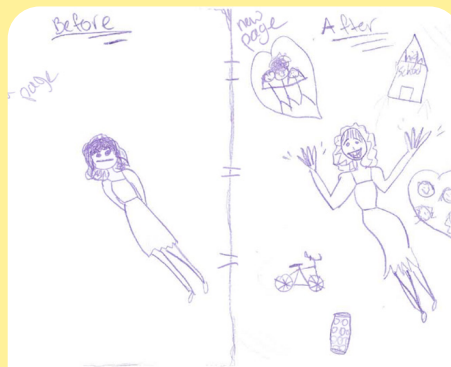


What are Safe Nights?

Safe Nights are a quick and easy way to book a room for a woman and her children experiencing family violence. For just \$20, kiwis can book a room online at safenight.nz for someone they'll never meet, in a place they'll hopefully never have to visit. Since its launch in December 2019, over 70,000 Safe Nights have been booked by generous New Zealanders.



Hunter, 9



Leila, 13



Kahurangi, 10

Kids in the Middle

In June 2021 NCIWR released the *Kids in the Middle* research, a first of its kind report examining children's experiences of our Refuge services in the aftermath of violence. Nineteen children aged between 5 and 13 helped us with this research by participating in qualitative interviews. They talked to us about our safe houses, children's programmes, Refuge environments, Refuge staff, and the friends they made at Refuge. They poured their hearts into describing how Refuge could look and how it should feel for the children arriving at Refuge in the future. Overall, they think Refuge is a great place, but they did have many ideas about how we can make it even better.

Kauri (8) and Charlotte (9) clearly showed us that children were best placed to provide the information to help us assess and improve our services. When Kauri was asked if he knew how Refuge had helped his Mum, he simply replied "I know how Refuge helped me". Charlotte cheerfully critiqued our services saying that overall, they were

good but "there is always room for improvement". These tamariki were so determined to help other children, Ihaka (9) plainly stated his reasoning: "so, more kids feel safer, instead of unsafe". They let us know that it is no longer good enough to think about their safety as simply an extension of their Mums. These children reminded us of our responsibility to them and to the 'countless others'.

Children's expectations for the way Refuge should deliver services in the future were high, and so they should be. Kauri (8) suggested that every child deserves to hear warm friendly greetings, as he remembers feeling comforted when he heard "we are with you" from his child advocate. Hunter (9) shared what he expected Refuge to provide children "well, safety, toys obviously, really good rooms, and well, a little entertaining kids place". Leila (13) felt that children should not simply 'go through' our services but finish them feeling "like if [they] were a caterpillar and went into the metamorphosis and emerged a butterfly."

Children described their vision to make our Refuge environments into magical spaces to help facilitate and strengthen their sense of safety. Children said they need fun, cosy, warm, interactive, relaxing, safe spaces to share with other children. These spaces would mean access to security, happiness and belonging. Charlotte (9) describes a two-story pillow fort decorated with fairy lights and filled with soft, snug teddys, and enveloping blankets – the ultimate safe and comfortable haven for children of her age. To honour the children's creativity, we are in the process of redecorating our 40 Refuges, so that children can feel as connected to and as safe at Refuge as their Mums do.

These children helped us to reconceptualise the way we see them as service users. Women's Refuge will be focused on acknowledging and prioritising all tamariki as clients in their own right, as an individually deserving client group with an equivalent, but specific set of needs. Many of the preconceived ideas that were held about effective practice with children shifted. The children's voices helped us to understand that a practice shift towards incorporating their needs means that we to start thinking about them long before we meet them and keep working for them long after they leave our physical spaces.

Currently Women's Refuge is creating an intake video to demystify the services for children which will form part of a dedicated induction package designed specifically for children. This includes age appropriate and transparent consent and confidentiality information, risk and needs assessment, goal planning and outcomes measures, and dedicated advocacy that centres children as clients. In April 2022 we will be holding a Child Advocacy Hui where the research findings and implications will be shared and discussed with over 80 advocates working with our tamariki.

To read the full research go to our website: www.womensrefuge.org.nz/publications/



Charlotte, 9

Projects & Policy

Kōihi ngā Rito

In July this year National Office launched the Kōihi ngā Rito pilot in seven Refuges across the motu. This pilot focuses on the needs of children by situating them as clients in their own right. The pilot is guided by what tamariki have told us they need. It gives them access to newly appointed specialist kaiārahi tamariki (child advocates) and engagement with advocacy that is both child centred and family violence specialist.

Named 'Kōihi ngā Rito', the pilot emphasises the importance and sacredness of children as the rito at the heart of the service. Here they are surrounded by protective caregivers, and supportive staff to ensure their ongoing nurturance as taonga. Kōihi ngā Rito revolutionises practice with tamariki based on findings from the 'Kids in the Middle Research' completed earlier this year. It asks, 'how can we demonstrate and measure our support for children in their journeys after violence?', instead of expecting children to demonstrate how they have changed since being in our service.

The kaiārahi tamariki will be guided by the voices of children, and will advocate for them by taking their voice into rooms, services, and systems that they would not otherwise have access to, resources for, or power in. A successful outcome of the pilot will hopefully provide more opportunities to deliver Kōihi ngā Rito within the Movement. Our acknowledgments go out to the Ministry of Social Development for funding this first of its kind pilot.

Kōihi ngā Rito values

Te Tapu o te tamaiti

Acknowledging and understanding sacredness of a tamaiti and using this to ensure the wellbeing of the tamaiti is paramount

Whakapapa

Tamariki are encouraged to explore all aspects of who they are, growing their sense of identity and belonging

Whānaungatanga

Relationships for tamariki are encouraged for growth and development

Te mana o te tamaiti

Acknowledging that each tamaiti possesses strengths in their own ways

Koha mai, koha atu

Allowing for the tamaiti to share and receive in a way that is best for them

"Take care of our children. Take care of what they hear, take care of what they see, take of what they feel. For how the children grow so will the shape of Aotearoa" - Dame Whina Cooper

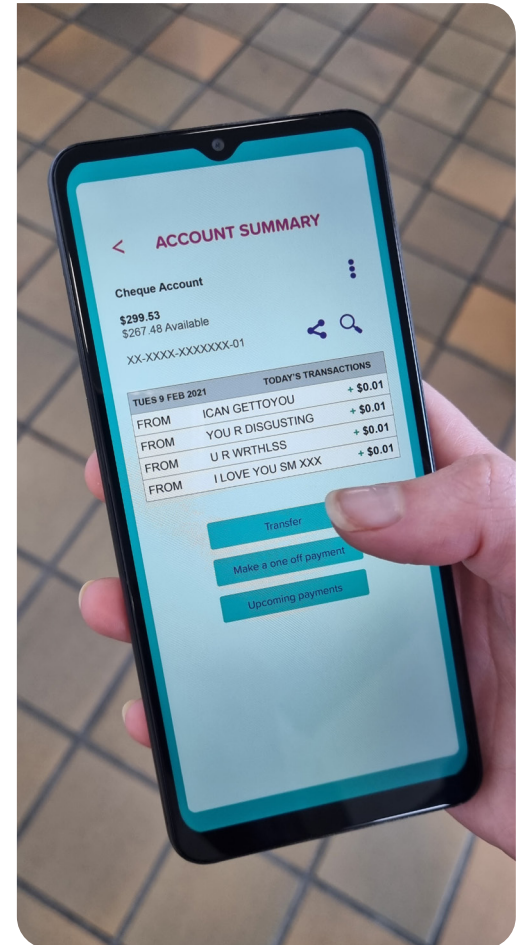


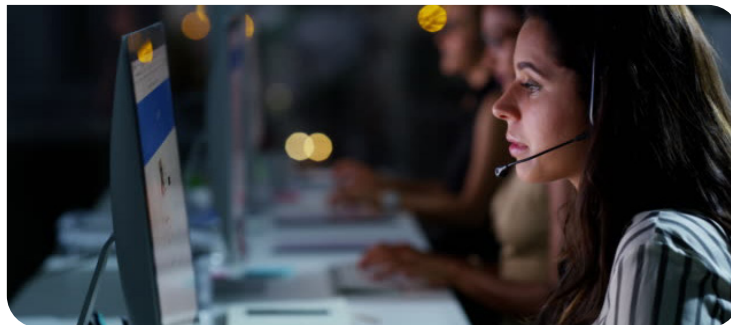
Digital harm abuse

In the wake of a growing global awareness of perpetrator use of digital tactics as an extension and method of intimate partner violence, our research sought to examine the experiences of young women victims in Aotearoa. We conducted in-person interviews with 13 young women across Aotearoa, from between the ages of 16-26. Contrary to expectations, these first/formative relationship experiences of these women were both intense and textured by their partners' violence. Perpetrators' digital tactics relied on basic rather than advanced technology, and they used this to insist on constant phone calls, text messaging, social media, and camera, video, and location functions. In addition, perpetrators used other controlling behaviours over participants such as withholding access to devices, demanding access to victims' digital content, controlling their victims' involvement with online social networks, and damaging their reputations online.

Perpetrators all used multiple digital tactics and these occurred at the same time as in-person abuse (or genuine fear of this), leading most victims to fear for their immediate safety and some for their lives and the lives of their children or families. For many of the participants, the abuse was relentless, 24/7 and terrifying. For almost all of the victims, abuse continued post-separation. For some, the abuse and its impacts are ongoing even now. All participants found that gaps in general awareness of the role of digital technology in family violence precluded effective support, and that the justice response to this form of violence needed to be strengthened.

This is the first study of its kind in Aotearoa and provides an important contextual understanding of how intimate partner violence using digital tactics might play out across the youth cohort as well as more broadly for women in Aotearoa.





After hours project takes off in the night

The lack of a centralised access point for those experiencing family violence in Aotearoa has long been an issue, but we are a big step closer to closing the gap. In late 2019, Women's Refuge led a project to find an answer to this problem at the Lightning Lab GovTech 2019 at Creative HQ. The aim of the project was to create a centralised family violence help portal capable of providing an easily accessible platform of information, connection, and support that is inclusive of all people affected by family violence. The work was funded by MSD and recognised that over the years various issues have led to a fragmented helpline system, making it difficult for people to take the first step to accessing support that meets their needs.

Following on from this project Women's Refuge, Presbyterian Support Northern (Shine), Homecare Medical Whakarongorau Aotearoa, and MSD have partnered to deliver a National Family Violence Platform for those seeking support around family violence. The Platform was launched in its pilot phase in June 2021 to provide a centralised access point that is efficient and effective portal integrated in with local services and communities. The pilot phase involved a small number of refuges and family violence service providers and aims to provide an after hours service that is efficient, effective, and integrated with local services and communities. This Platform is modelled on a similar response for medical practices where priorities are comparable in terms of providing an immediate response when required and ensuring the safety of the people in need. The service also takes pressure off refuges and family violence providers outside usual business hours, with a trained workforce at Whakarongorau Aotearoa available to deliver specialised support to callers 24/7.

The project is supported by a Steering Committee made up of the partner organisation representatives, and representatives from other Family Violence organisations – Shakti, The Fono, Te Whakaruruhau Waikato Women's Refuge, and the National Network of Stopping Violence – who will be involved and will offer their own perspectives and experience.



The Warehouse is committed to helping communities experiencing family violence

This past year The Warehouse has yet again wholeheartedly supported the work Women's Refuge does in the community with those experiencing family violence. We are beyond grateful for not only all of the amazing initiatives in the last 12 months, but the backing of such an iconic New Zealand company and its customers for many years now.

In August 2020 The Warehouse and Warehouse Stationery launched the Safer Homes campaign to raise awareness and highlight the work that Women's Refuge, Plunket and The Salvation Army do to support Aotearoa's most vulnerable people. Customers were encouraged to donate \$1 at check out or purchase a reusable canvas tote bag designed especially for the campaign for \$3. The Warehouse Group and their amazing customers raised an astonishing \$173,294.35 for the chosen charities!

For Christmas 2020, Women's Refuge partnered with The Warehouse to accept much-needed gifts for families affected by family violence over the holidays. The Be the Joy campaign ran in all 92



stores across the country until mid-December, providing a place for Kiwis to donate unwrapped gifts of their choice to their local Refuge. Through the generosity of The Warehouse customers, we were able to provide nearly 3,000 gifts to tamariki in our care. Receiving a gift at Christmas can bring so much joy to families in crisis, sending a powerful message of compassion and care during a difficult time in their lives.

In June 2021 part of the proceeds from The Warehouse's Mega Toy Month campaign were donated to support the children that come through Refuge services. For every toy purchased in all stores and online during the month-long campaign, The Warehouse donated up to \$250,000 of the proceeds to support our *Kids in the Middle* programme. The *Kids in the Middle* programme will initiate the building of child-friendly spaces in all of our refuges, a welcome video for children to know what to expect at Refuge and support the launch of a children's advocacy programme.

The Warehouse are also committed to tackling period poverty in New Zealand, and donate a large amount of period products to our Refuges. A big ngā mihi to The Warehouse for always supporting Women's Refuge.



Supers are tackling child poverty in Aotearoa

Share My Super unites Kiwis over 65 to help solve child poverty by enabling them to easily share their surplus superannuation with trusted charities, each chosen for their real impact. Women's Refuge is so grateful to be a part of Share My Super as we know that poverty is a contributing factor to family violence. Together we're setting out to change the narrative on child poverty and to give all Kiwi kids a fair chance. 100% of donations from the super community go directly to one, some, or all the outstanding charities Share My Super works with, including Women's Refuge. Nearly three-quarters of a million New Zealanders are aged 65+ and entitled to New Zealand's universal superannuation. For those who don't need all their Super to live comfortably and want to change the trajectory for the more than 200,000 children living in poverty, the Super Community is just the place to make a difference. We are so grateful to be a part of Share My Super and thankful to the Kiwis who are paying it forward to the future generation.



Bouquets for our mamas

Mother's Day is a special day to treat our mums and let them know how much they mean to us. The mothers that access our services want the best for their children by trying to build a life free from violence. For Mother's Day this year, the flower industry wanted to make the mums that were in our refuges feel special. Feel Good with Flowers and United Flower Growers NZ donated over \$50,000 worth of bouquets and vases to our Auckland, Wellington, Christchurch and Dunedin refuges. Our mums received a gorgeous bouquet and vase with a special note to let them know how appreciated they are. A massive thank you to the 50+ contributing florists, the Feel Good with Flowers initiative and United Flower Growers NZ for brightening up our Refuges on Mother's Day.

MeToday supports Women's Refuge during the month of March

International Women's Day falls on 8th March each year and is a day to celebrate all women. This year, NZ owned and operated health supplement company MeToday wanted to do something special for the women of Aotearoa. MeToday wanted to support women for not just one day, but the whole month of March, and pledged to donate 10% of all March 2021 sales to Women's Refuge. MeToday CEO Michael Kerr said that "The Women's Empowerment Me Today promotion we ran in March was a success. Being able to play a small part helping Women's Refuge to do what they do so well was an absolute honour."

We are super thankful to the team at MeToday and their wonderful customers for donating over \$10,000 to Women's Refuge from sales of their gorgeous products.

me | today™



Love Grace Handbag Appeal back again for 2021

The Love Grace Handbag Appeal was back again for 2021 after it's inauguration last year. Organised in the memory of Grace Millane, handbags were filled with essential items that women might need when they leave home and kindly donated by the New Zealand public to BNZ branches around NZ. The appeal is modelled off a similar initiative that was started by Grace's friends and family in the UK. With the fluctuating Covid-19 levels we experienced in February and March this year, there was concern the appeal wouldn't be able to go ahead this year, but the lovely people at BNZ extended the appeal for an extra 10 days. Over 2,000 bags were donated throughout Aotearoa and dropped off to local Refuges.

A big thank you to BNZ for organising the appeal again in Grace's memory, and for their continued support of Women's Refuge. BNZ also made an amazing donation this year of \$72,000 from directors gifting a portion of their salaries. Thank you BNZ for always thinking of Women's Refuge.



Wellington Blaze post a total of 641 Safe Nights

There's nothing like a summer's day at the cricket, and it's even better if it's for a good cause. In January, the Wellington Blaze cricket team set a target of raising 500 Safe Nights for their T20 match against Northern Districts Spirit at the Basin Reserve in Wellington. In lieu of an entry fee, spectators were encouraged to buy a Safe Night online or donate \$20 at the gate. It was a great day for cricket and for raising funds to help provide women and children a safe place to stay. The generosity of cricket fans was overwhelming, with the target of 500 Safe Nights easily surpassed with 641 Nights raised by the end of days play. A massive thank you to the Blaze and Cricket Wellington, and to Tommy's Real Estate for coming on board to allow free entry to the game.

Help Kiwis in need



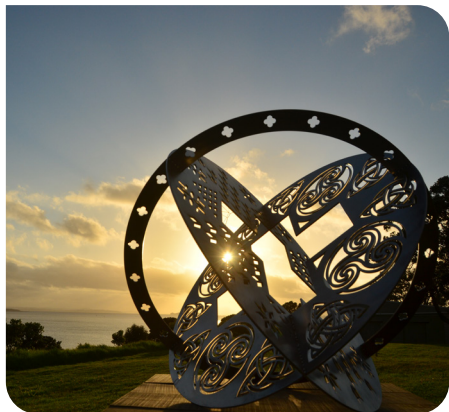
Trade Me keeps the kindness coming

Women's Refuge have been very fortunate for the last few years to be one of the three chosen charities included in the Trade Me Kindness Store. The Kindness Store encourages Kiwis to donate to those less fortunate at Christmas time.

In December 2020, Trade Me opened the Kindness Store once again. Items available to purchase included essential items such as towels, toothbrushes, pyjamas, and also Safe Nights. The donated items helped us to not only provide Christmas goodies and back to school items for the tamariki staying in our safe houses, but personal hygiene and household items for their Mums. Additionally, over 700 Safe Nights were booked through the Kindness Store. Logan Mudge, Trade Me Communications Manager says, "Trade Me and our members really get behind the very important work Women's Refuge do. It's been a tougher year than most, and we're pumped to be working with you again to help gift some kindness to those Kiwis who need it most."

We want to say a big thank you to Trade Me and their amazing customers for making the holiday season a bit easier for the women and children utilising our services.

Partnership Funds



NZ Sculpture OnShore goes online this year

For the second year in a row the NZ Sculpture OnShore exhibition has unfortunately been halted by Covid-19 restrictions. With the August 2021 Delta variant outbreak in Tāmaki Makaurau, the Friends of Women's Refuge Trust made the tough call that the exhibition at Fort Takapuna was unlikely to be able to be held outdoors. The exhibition, the largest outdoor sculpture event in New Zealand, is still going ahead albeit it will look a little different to its last outing in 2018. The art auction will go online this year, and the usual fundraising from ticket sales is pivoting to come from an online campaign.

This year a portion of the funds raised from NZSOS will go towards improving kids spaces in our Refuges and to providing a counselling fund for women that experience family violence.

A big thank you to Friends of Women's Refuge Trust for their dedication and perseverance in these uncertain times to fundraise and support the work Women's Refuge does in the community. Along with the Trust, we were so looking forward to the event going ahead after the postponement last year. Thank you also to the continued support of sponsors Fisher Funds, Hesketh Henry, Harcourts Cooper & Co and Perpetual Guardian, for making the event possible.

We are pleased the exhibition can go ahead in some capacity this year, and we acknowledge the time the artists have put into their works and are excited they can finally be viewed by the public, who will also undoubtedly be sad to be missing out on the exhibition as well this year!

Whakawhanake Fund

For many children in Aotearoa, they sadly miss out on doing the activities they love because of the disruption of living with family violence. With the help of the Whakawhanake fund, we are able to get kids back to doing what they enjoy and making positive childhood memories.

The fund, made possible through our partnership with The Warehouse, is available to the tamariki that come through Refuge services. The fund can be applied for a range of activities including sports fees, drama and music lessons, school camps, and holiday programmes.

Being able to offer these experiences provides healthy outlets for dealing with trauma and complex emotions. It also takes the financial pressure off mums and caregivers, who already have so much to deal with without worrying about how they can give their kids some stability with their usual routine.

This year the fund has helped many kids, to get out and do fun and relaxing activities. Some of the mums and advocates have shared how the fund impacted whānau:



"Tiana is a shy girl who comes out of her shell when she's on the gymnastics mat. She loves anything to do with gymnastics and dance, and was obsessed with watching it at the Olympics this year. One of the things we can do at Refuge is apply for the Whakawhanake fund so mums have one less thing to worry about when it comes to starting their next chapter after the violence. It was so nice for a Tiana's mum to keep her little girls' spirits up when they were going through a tough time. This funding is wonderful for our tamariki, it helps to keep life relatively normal for them."

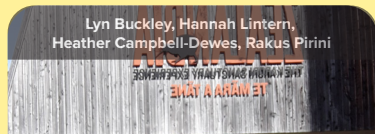
- Women's Refuge Advocate

"When I left my abusive husband, I was so worried about how I would make ends meet, as he was the bread winner and I was a stay at home mum. I didn't want Kai and Olivia to miss out on their Saturday sports because their father was withholding money. An advocate at Women's Refuge told me there was funding available for such things. I was so relieved that after everything the kids had been through, they would be able to carry on as normal playing sport with their friends. I also really enjoy catching up with the other parents on the sideline, and was anxious that I might have to pull my kids out of their teams. With the help of the funding from Women's Refuge, we could keep this part of our lives going, when everything else was in chaos."

- Kai and Olivia's mum

He Tangata | Our People





49,002

Referrals were made during the year



50,355 bednights in safe houses



1,703 bednights in Emergency Accommodation



71,766 bednights in Emergency Accommodation
/ Transitional Housing



828 homes upgraded
1,376 women, **17** men
1,326 dependent children protected
by this service
1,397 referrals accepted for services



35,015 FVIARS, ISR &
Whangaia referrals received
from Police



28,592 crisis line calls
78 calls per day

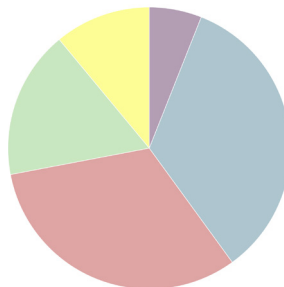
Referral ethnicity:

Māori 44%
Pākehā 42%
Pacific Island 6%
Asian 2%
Other 1%
Unknown 5%

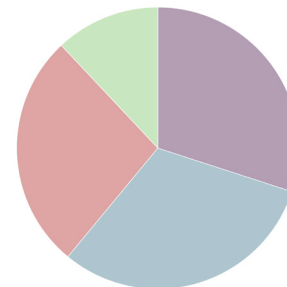
Referral sources:

Police 71%
Sister Refuges/Transfers 11%
Self, friends, whānau and employers 10%
Other social services 4%
Justice Sector 2%
Child Protective Services 1%
Health Services 1%
Education Services 0%
Mental Health and Addiction Services 0%

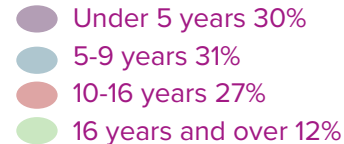
Age Breakdown of:



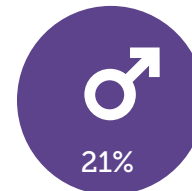
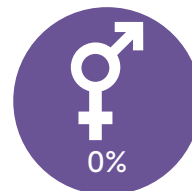
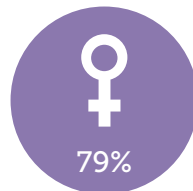
Women



Children



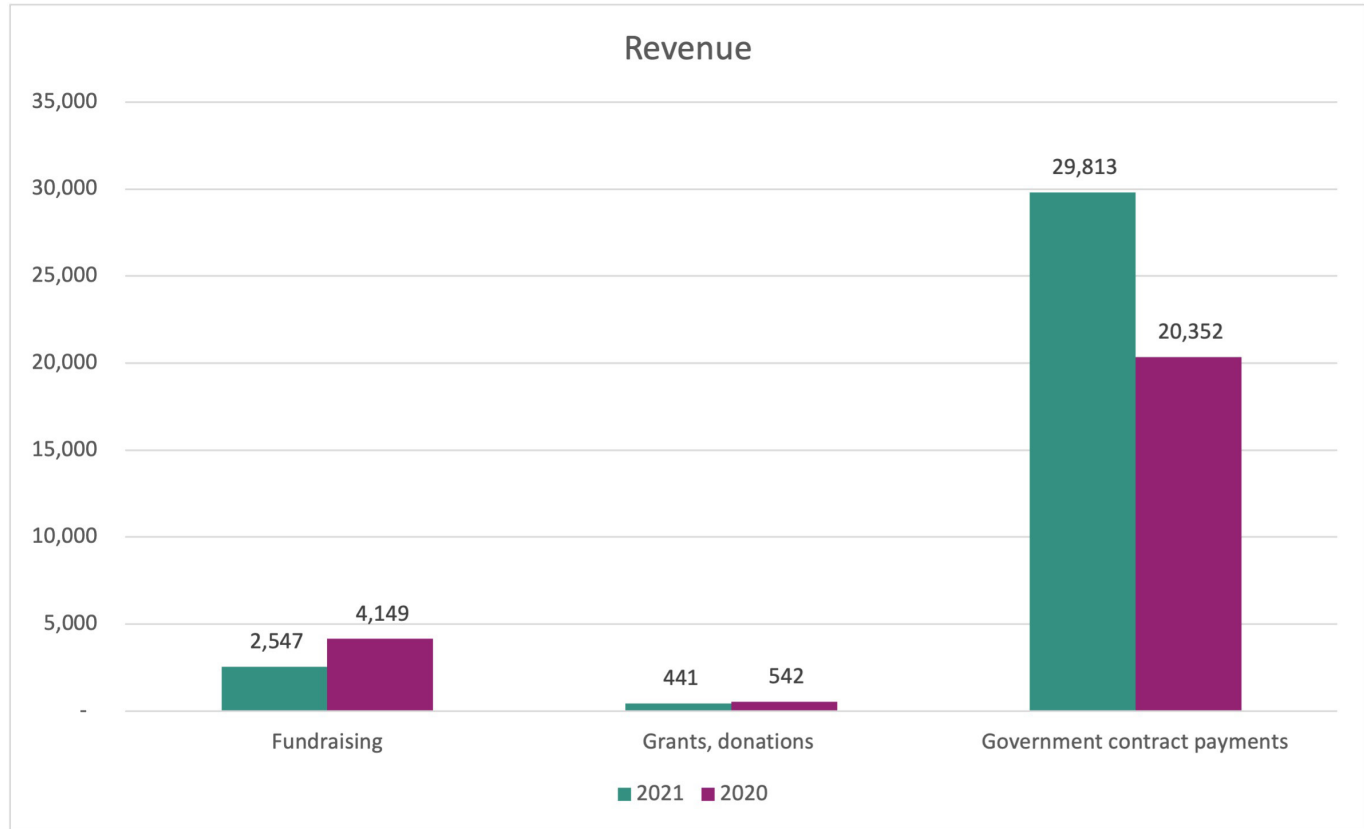
Gender breakdown of safe house referrals



Summary Financial Reports

Income Statement | As at 30 June 2021

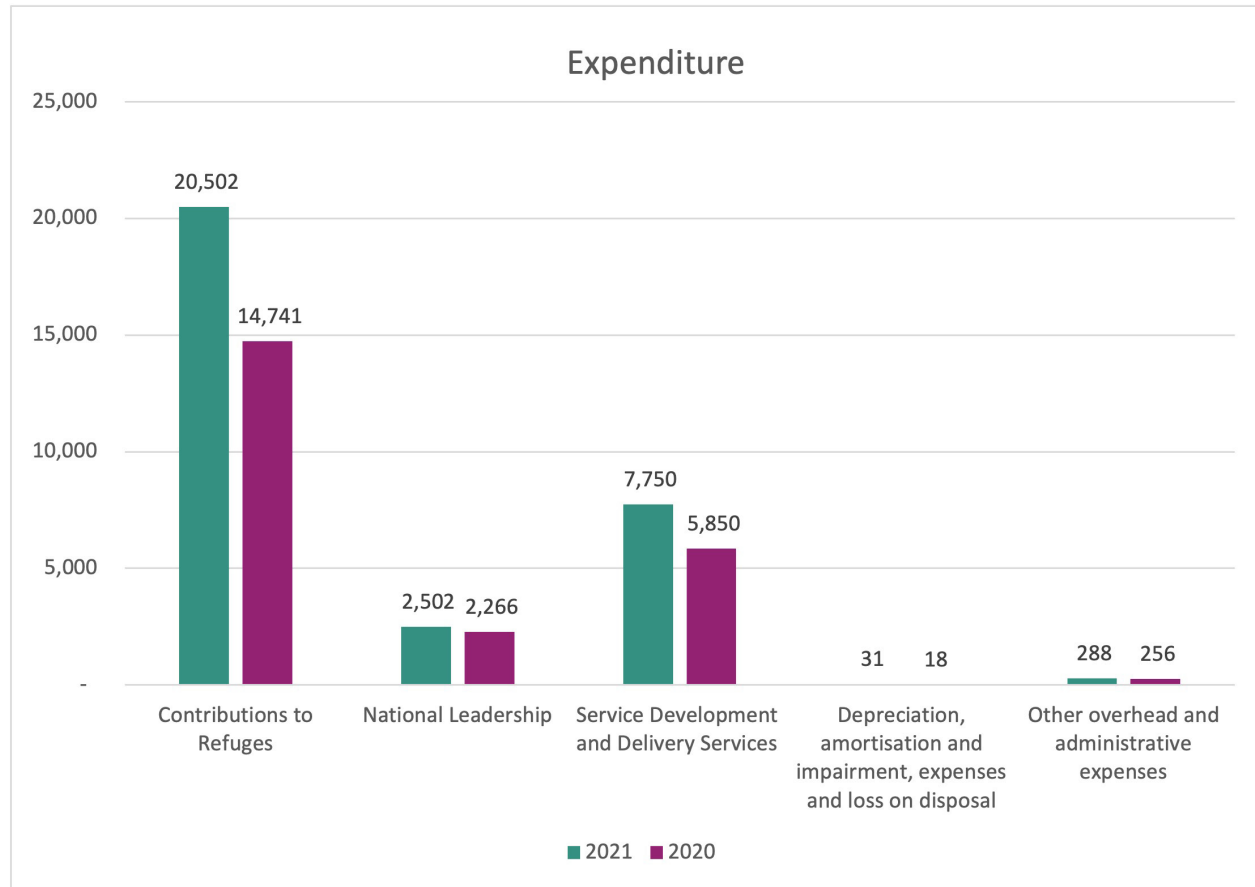
	2021 \$(000's)	2020 \$(000's)
REVENUE		
Revenue from non-exchange transactions		
Fundraising	2,547	4,149
Grants, donations	441	542
Government contract payments	29,813	20,352
Total revenue from non-exchange transactions	32,801	25,043
Revenue from exchange transactions		
Dividend income	16	33
Interest income	81	130
Other revenue	598	565
Total revenue from exchange transactions	695	728
TOTAL REVENUE	33,496	25,771



Summary Financial Reports

Income Statement | As at 30 June 2021

	2021 \$(000's)	2020 \$(000's)
EXPENSES		
Contributions to Refuges	20,502	14,741
National Leadership	2,502	2,266
Service Development and Delivery Services	7,750	5,850
Depreciation, amortisation and impairment expenses and loss on disposal	31	18
Other overhead and administrative expenses	288	256
TOTAL EXPENSES	31,073	23,131
OPERATING SURPLUS/(DEFICIT)	2,423	2,640
SURPLUS/(DEFICIT) FOR THE YEAR	2,423	2,640
Gain/(loss) on revaluation of investments	65	-90
- Current year fair value movements		
Total other comprehensive revenue expense	65	-90
TOTAL COMPREHENSIVE REVENUE AND EXPENSES FOR THE YEAR	2,488	2,550



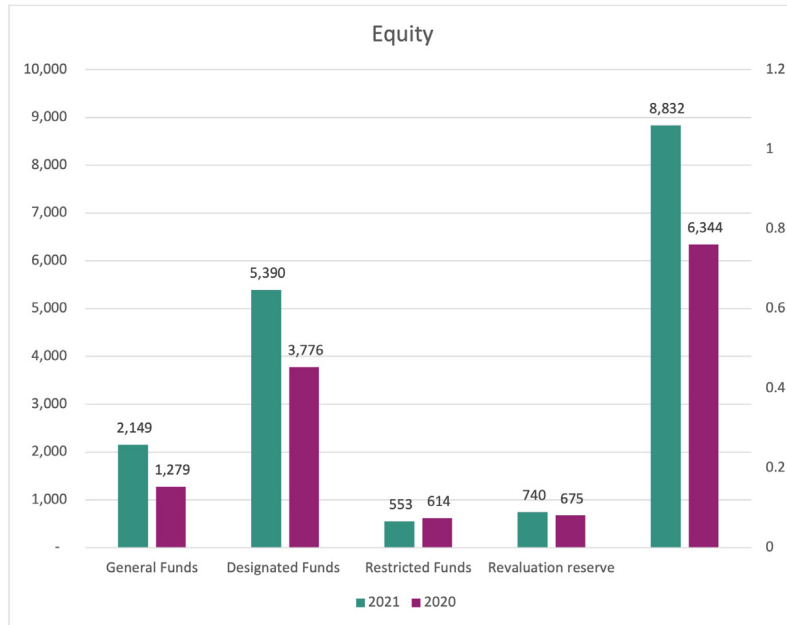
Summary Financial Reports

Statement of Financial Position | As at 30 June 2021

	2021 \$(000's)	2020 \$(000's)
ASSETS		
Current		
Cash and cash equivalents	13,322	8,430
Receivables from non-exchange transactions	96	65
Receivables from exchange transactions	268	35
GST receivable	139	146
Prepayments	106	150
Total current assets	13,931	8,826
Non-current		
Property, plant and equipment	57	30
Intangible assets	2	3
Other non-current financial assets	740	675
Total non-current assets	799	708
TOTAL ASSETS	14,730	9,534
LIABILITIES		
Current		
Payables under exchange transactions	2,646	1,940
Employee entitlements	166	138
Deferred revenue	3,086	1,112
Total current liabilities	5,898	3,190
TOTAL LIABILITIES	5,898	3,190
NET ASSETS	8,832	6,344

Summary Financial Reports

	2021 \$(000's)	2020 \$(000's)
EQUITY		
General funds	2,149	1,279
Designated funds	5,390	3,776
Restricted funds	553	614
Revaluation reserve	740	675
TOTAL EQUITY	8,832	6,344



These financial statements have been authorised for issue by the Board on 12th October 2021

Megan Thomassen
Chairperson

Aileen Henderson-Hanley
Chairperson

Dr Ang Jy
Chief Executive

Summary Financial Reports

Statement of Changes in Net Assets | As at 30 June 2021

	\$(000's) General funds	\$(000's) Designated funds	\$(000's) Restricted funds	\$(000's) Revaluation funds	\$(000's) Total equity
Balance 1 July 2020	1,279	3,776	614	675	6,344
Changes in accounting policy				-	-
Restated opening balance	1,279	3,776	614	675	6,344
Surplus/(deficit) for the year	2,423	-	-	-	2,423
Other comprehensive revenue and expenses	-	-	-	65	65
Total comprehensive revenue and expenses	2,443	-	-	65	2,488
Transfer to/(from) equity reserves in the year	(1,552)	1,613	(61)	-	-
BALANCE 30 JUNE 2021	2,149	5,390	553	740	8,832

Summary Financial Reports

Statement of Cash Flows | As at 30 June 2021

	2021 \$(000's)	2020 \$(000's)
Cash flow from operating activities		
<i>Cash was provided from/(applied to):</i>		
Fundraising, donations, grants and bequests	3,145	4,691
Government contracts	31,598	21,429
Receipts from goods and services provided, exchange transactions	365	611
Payments to suppliers	(27,937)	(21,111)
Payments to employees	(2,326)	(1,777)
Net GST paid	6	(37)
Net cash from/(used in) operating activities	4,851	3,806
Cash flow from investing activities		
<i>Cash was provided from/(applied to):</i>		
Purchase of property, plant and equipment	(58)	(16)
Net cash from/(used in) investing activities	(58)	(16)
Cash flow from financing activities		
<i>Cash was provided from/(applied to):</i>		
Interest and dividends received	98	163
Net cash from/(used in) financing activities	98	163
Net increase/(decrease) in cash and cash equivalents	4,892	3,953
Cash and cash equivalents, beginning of the year	8,430	4,477
Cash and cash equivalents at end of the year	13,322	8,430

Summary Financial Reports

Summary Extract for the Statement of Accounting Policies | As at 30 June 2021

Reporting Entity & Basis of preparation

These are summary financial statements of the Ngā Whare Whakaruruhau O Aotearoa National Collective of Independent Women's Refuges Incorporated for the year ended 30 June 2021.

These financial statements contain summary financial information and specific disclosures that have been extracted from the full financial statements which were authorised for issue by the Core Group on 12th October 2021.

Summary financial statements do not include all of the information and disclosures that are included in the full financial statements and therefore cannot be expected to provide as complete an understanding as would be gained from reading the full financial statements.

Full financial statements (which have been audited) are available upon request from Society's National office.

Presentation Currency and Rounding

The summary financial statements have been present in NZD\$ and have been rounded to the nearest thousand. They have been presented on a going concern basis.

Comparatives

Comparatives have been reclassified in the statement of comprehensive revenue and expenses for the year ended 30 June 2021. The change has been made in view of a more accurate disclosure.

Statements of Compliance – full financial statements

The full financial statements have been prepared in accordance with Tier 2 Public Benefit Entity (PBE) Financial reporting standards as issued by the New Zealand external reporting Board (XRB). They comply with New Zealand equivalents to international Public Sector Accounting Standards reduced disclosure regime (NZ IPSAS with RDR) and other applicable Financial Reporting Standards are appropriate to Public benefit Entities. The entity is eligible to report in accordance with Tier 2 PBE accounting standards on the basis that it does not have public accountability and annual expenditure does not exceed \$30 million.

There were no changes in accounting policies applied in the full financial statements.

Summary Financial Reports

The following specific disclosures have been extracted from the full financial statements:

	2021 \$(000's)	2020 \$(000's)
Expenses		
The following amounts were expensed in the surplus/(deficit) for the year:		
Audit fees	19	13
Wages & salaries	2,355	1,820
Rent of premises	168	151
Other equity reserves		
Designated funds	5,389	3,776
Restricted funds	553	614
Investment Revaluation Reserve	740	675
TOTAL	6,682	5,065

Designated funds

Designated funds are funds that have been set aside by the Core Group and NCIWR for specific purposes.

Restricted funds

Restricted funds are funds that have been set aside for specific expenditure criteria.

Investment Revaluation Reserve

This reserve records the movements in fair value of available-for-sale financial assets. Upon sale of available-for-sale financial instruments, the accumulative balance of fair value gains/(losses) related to that asset are reclassified to the surplus or deficit for the year.

Commitments

There are no material commitments as at balance date.

Contingent assets and contingent liabilities

There are no other contingent assets or liabilities at balance date.

Summary Financial Reports

Operating leases

Operating leases are held for premises used for office space, retail operations, photocopier lease.

	2021 \$(000's)	2020 \$(000's)
<i>Non-cancellable operating leases are payable as follows:</i>		
Less than one year	177	165
Between one and five years	117	259
More than five years	-	
TOTAL	294	101
Operating leases are held for premises used for transitional housing lease commitments.		
<i>Non-cancellable operating leases are payable as follows:</i>		
Less than one year	1,276	1,539
Between one and five years	1,374	86
More than five years		-
TOTAL	2,650	1,625

Related party transactions

Related party transactions arise when an entity or person(s) has the ability to significantly influence the financial and operating policies of the entity. The Society has a related party relationship with the 40 affiliated members together with its Core Group members and other key management personnel. Related party disclosures have not been made for transactions with related parties that are within a normal supplier relationship on terms and condition no more or less favourable than those that it is reasonable to expect the entity would have adopted in dealing with the party at arm's length in the same circumstances.

Transactions with related parties

The following transactions were carried out with related parties:

Key management compensation

The Society has a related party relationship with its key management personnel. Key management personnel includes the Core Group members and senior management.

Summary Financial Reports

Key management personnel includes the following expenses:

	2021 \$(000's)	2020 \$(000's)
Salaries and other short-term benefits	710	471
Total remuneration paid	710	471
Number of FTEs recognised as key management personnel	7	5

Transactions with affiliated members

The Society has a related party relationship with its 40 affiliated members who are contracted to deliver services from time to time on behalf of the Society.

Transactions with affiliated members is as follows:

	\$000's	\$000's
Payments to the affiliated members for delivery of contracted services on behalf of the Society	18,884	12,705
Payments to the affiliated members of fundraising receipts	1,367	1,645
Payments to the affiliated members for LH contract services	2,206	1,799
Payments to the affiliated members for Whānau Protect contract services	856	465
Total value of services provided by affiliates	23,313	16,614
Receipts from the affiliated members for registration fees	1	34
Receipts from the affiliated members for affiliation fees	60	60
Total value of services provided by the Society to affiliates	61	93

Summary Financial Reports



Report of the Independent Auditor on Summary Financial Statements

To the Members of National Collective of Independent Women's Refugees Incorporated

Opinion

The summary financial statements, which comprise the summary statement of financial position as at 30 June 2021, the summary statement of comprehensive income, summary statement of changes in net assets and summary statement of cash flows for the year then ended, and related notes, are derived from the audited financial statements of National Collective of Independent Women's Refugees Incorporated (the "Society") for the year ended 30 June 2021.

In our opinion, the accompanying summary financial statements are consistent, in all material respects, with the audited financial statements, in accordance with PBE FRS 43 *Summary Financial Statements* issued by the New Zealand Accounting Standards Board.

Summary Financial Statements

The summary financial statements do not contain all the disclosures required by New Zealand Equivalents to International Public Sector Accounting Standards – Reduced Disclosure Regime (NZ IPSAS with RDR). Reading the summary financial statements and the auditor's report thereon, therefore, is not a substitute for reading the audited financial statements and the auditor's report thereon. The summary financial statements and the audited financial statements do not reflect the effects of events that occurred subsequent to the date of our report on the audited financial statements.

Other Information

The Core Group are responsible for the other information. The other information comprises the information included in the pages 1 to 27 of the annual report 2021. Our opinion on the summary financial statements does not cover the other information and we do not express any form of audit opinion or assurance conclusion thereon. We have read the other information and, in doing so, considered whether the other information is materially inconsistent with the summary financial statements, or our knowledge obtained in the audit of the summary financial statements or otherwise appears to be materially misstated. We have nothing to report in this regard.

The Audited Financial Statements and Our Report Thereon

We expressed an unmodified audit opinion on the audited financial statements in our report dated 12 October 2021.

The Core Group's Responsibility for the Summary Financial Statements

The Core Group are responsible on behalf of the Society for the preparation of the summary financial statements in accordance with PBE FRS 43 *Summary Financial Statements*.

Findex (Aust) Pty Ltd trading as Crowe Australasia is a member of Crowe Global, a Swiss entity. Each member firm of Crowe Global is a separate and independent legal entity. Findex (Aust) Pty Ltd and its affiliates are not responsible or liable for any acts or omissions of Crowe Global or any other member of Crowe Global. Crowe Global does not render any professional services and does not have an ownership or partnership interest in Findex (Aust) Pty Ltd. Services are provided by Crowe New Zealand Audit Partnership an affiliate of Findex (Aust) Pty Ltd. © 2018 Findex (Aust) Pty Ltd.

Crowe New Zealand Audit Partnership

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Auditor's Responsibility

Our responsibility is to express an opinion on whether the summary financial statements are consistent, in all material respects, with the audited financial statements based on our procedures, which were conducted in accordance with International Standard on Auditing (New Zealand) (ISA (NZ)) 810 (Revised) *Engagements to Report on Summary Financial Statements*.

An associated entity of the firm provides software consultancy services to the Society. Other than in this capacity, and our capacity as auditor, the firm has no other relationship with, or interests in, the Society.

Crowe New Zealand Audit Partnership

CHARTERED ACCOUNTANTS

12 October 2021

The title "Partner" conveys that the person is a senior member within their respective division, and is among the group of persons who hold an equity interest (shareholder) in its parent entity, Findex Group Limited. The only professional service offering which is conducted by a partnership is the Crowe Australasia external audit division. All other professional services offered by Findex Group Limited are conducted by a privately owned organisation and/or its subsidiaries.

Businesses, charities, government agencies and individuals who support us

AMP	Cullane Law
Air New Zealand	dōTERRA Healing Hands Foundation
Alchemy Agencies	Dynamix Recruitment
Allnex	Ecostore
Altrusa Club of Wellington	Findex
Base.IT	Fix & Fogg
Beautyspot	Feel Good With Flowers
Chorus	Good Bitches Baking
Creative Fibre Wellington	HEB Construction
Cricket Wellington	KPMG
Crowe	

KidsCan	Polly Gillespie
La Petite Chocolat	Ripe Coffee
Mullane Charitable Trust	Rose & Thorne
MediaWorks	Ruby NZ
Mr Morris	Rayna Skincare
Monsoon Creative	Somar Web Design and Development
Me Today	Spark
Monday Haircare	Simplicity
Nadia Lim (Nudefood)	Shine
National Council of Women	Trustees for the Helen Stewart Boyle Fund
Nikau Foundation	Trade Me
NZME	Tindall Foundation
NetSafe	TG McCarthy Trust
Outward Bound	Wild Bamboo
Omni Natural NZ	West Georgia Trust
Pet Refuge	Xero
Purely Baby	Zonta

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www.womensrefuge.org.nz

    @womensrefugen

WOMEN'S
REFUGE

