



ANNUAL REPORT

2018 - 2019

NATIONAL COLLECTIVE OF INDEPENDENT WOMEN'S REFUGE INC
Nga Whare Whakaruruhau o Aotearoa

With grateful thanks to our key partners, sponsors and supporters this year

Friends of Women's Refuge Trust

New Zealand Lottery Grants Board

Kanoa Lloyd

Ministry of Social Development

Ann Calhoun

Melissa Davies

Ministry of Justice

The Warehouse Group

Tina Cross

New Zealand Sculpture OnShore

Diamonds in the Ring

Judy Bailey



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Report From Our Chief Executive

It has been another busy and productive year for NCIWR. Against a sadly familiar backdrop of year on year growth in reported family violence and the tragic waste of yet more lives, NCIWR members have continued to provide safety and support to many thousands of women reaching towards a safer future for them and their children.

Whānau Protect continues to enhance the safety of hundreds of whānau in their homes and our efforts in the transitional housing space are supporting many hundreds more.

We have seen some pleasing progress in the wider environment too, particularly with the strengthening of key family violence legislation.

In December 2018 and July 2019, the various provisions of the revamped domestic violence legislation, the Family Violence Act 2018, came into effect. These changes, which we

had been advocating for many years, were urgently needed to bring our legislation in line with international standards. Along with a suite of improvements, of note is the introduction of three new offences; strangulation or suffocation, assault on a person in a family relationship and coerced marriage or civil union. These will not only keep victims safer and hold those using violence more closely to account but will also allow the production of more accurate prevalence and severity data.

In April this year the Domestic Violence Victims Protection Act took effect, protecting and enhancing the employment rights of victims of family violence and promoting their safety in the workplace. This long-awaited law change will, we believe, encourage a shift in the way workplaces respond to victims; maintaining employment is often a key factor in the ability of victims to move to a safe future. Over the past few years prior to the adoption of this legislation we had been working successfully with many of New Zealand's largest employers to adopt voluntary family violence protection policies within their organisations. The passage of this legislation is vindication of that effort.

This process of change has been long overdue, sending a strong message to those using violence that their actions will result in serious consequences; that Aotearoa, New Zealand will no longer tolerate violence.

This year we also saw the first significant investment by government towards combating family and sexual violence. The May Budget included \$320.9 million over the next four years, with a growing focus on prevention. Within this figure is dedicated funding for the Joint Venture Business Unit, a new government entity aiming to provide a coordinated approach to all public sector family and sexual violence activity. The Joint Venture, in partnership with Māori and Pasifika, will oversee the development of a new family and sexual violence strategy to guide this work into the next decade.

While we applaud this long-awaited investment, we are disappointed that this budget did not address the chronic underfunding of front-line family violence services such as Women's Refuge over the past decade. We support the move towards prevention and are optimistic that this may lead to positive change across time. This will not happen overnight though, and in the meantime, it is critical that we continue to provide safety and support for victims and their children while they wait. I am confident that government understands this and discussions around the resourcing of a sustainable refuge sector will continue.

Over the past year, with the support of Core Group, we have maintained our focus on our programme of organisational and professional development. The exciting new Takatāpuhi

Nurturing Diversity training package is now complete, as is the revamped Advocacy training package and both are being delivered across the country to virtually unanimously positive reaction. Special thanks must go to Elizabeth Kerekere and Samara Welsh for their amazing work in bringing these resources to life. We have now held two dedicated management trainings, with more to come in early 2020 and have begun training and piloting in use of the Empowerment Star to finally begin gathering service outcome data. Kids in the Middle continues to move along slowly but surely, as does the Responsive Workplaces programme. Our research work has continued with the publication of another great report exploring the connections between family violence and pet abuse. This research, conducted in partnership with Pet Refuge, received strong media attention and has resulted in a new collaborative relationship with that organisation aiming to support a dedicated facility for the care of the pets of women experiencing violence. We will be looking to continue our research work in the coming year, beginning with the release of a report into stalking within the family violence context.

These innovations, along with our growing research credibility continue to build an organisational profile that positions us well to accommodate the kinds of changes being signalled by our government stakeholders.

To the staff of National Office, both old and new, I can't thank you enough for your outstanding effort over the past year. Yet again it's been a busy, challenging and sometimes frustrating twelve months. You are all truly amazing! I thank you for your support and want to acknowledge the work and commitment I see from all of you in supporting our efforts to create a safer life for New Zealand women, children and whānau.

I would like to thank the members of Core Group for their support over the past year. I would also like to offer them a well-deserved thank you on behalf of the entire movement. Their commitment to the challenging work done on behalf of member refugees, on top of their demanding 'day jobs' must be applauded!

To the staff of all NCIWR member refugees, both paid and unpaid – a huge thank you!

Yet again I know we've been continuing to ask a lot of you. I want to acknowledge this and thank you from the bottom of my heart for your effort. Believe me when I say that this will all be worth it as we move into a time that looks to be ever more reliant upon good reliable data to justify our continued existence! Thanks again for your continuing commitment and dedication to the women and children of Aotearoa, New Zealand!

A very special thank you must also be extended to the sponsors and donors who have supported us so generously over the

past year. A special mention must again go to The Warehouse, with yet another record-breaking counter sales appeal. Our partnership remains strong.

Thanks also to our many other friends and supporters, both corporate and otherwise. A huge and special thanks to Ann Calhoun and Neil and Sharon Finn. Your year on year support demonstrates a level of faith in NCIWR that gives us heart to keeping moving forward.

I look forward to the year to come!



Dr Ang Jury, Chief Executive



Te Taumata o Te Kowhai

Tihei Mauri Ora, E nga mana,
e nga reo, e rau rangatira ma.
Tena koutou katoa

This year has been both successful and exciting and Te Taumata o te Kowhai Core Group are extremely proud of the amazing work done by our Chief Executive Dr Ang Jury and her dedicated team at National Office.

The environment they work in is continuously evolving and the team at National Office are constantly adapting and working towards remaining leaders in the domestic violence space and for that we thank them.

This past year has not been without challenges. Our focus has and will continue to be on the professional development and upskilling of our member Refuges to ensure that we have robust, responsive and respected refuges that are able to meet the ongoing demands by our communities and government.

There are many positive and exciting ventures happening within our sector that Core Group is proud to support, including the Pet Refuge project, Kids in the Middle, Transitional housing, Whānau Protect. We're especially excited about the possibilities we see before us with the recent formation of a Young Women's Caucus!

We are delighted to have been able to provide several training events this year, including Te Pumaomao, delivered by Takawai Murphy on our behalf and the Managers training, both initiatives we hope to build on in the coming year. The revamp of our Advocacy training which was recently completed is also pleasing.

The process of moving our Lesbian Visibility cornerstone to Takatāpui Nurturing Diversity is nearly complete. The amazing training package developed for us by Elizabeth Kerekere has now been delivered by Elizabeth and Ange Chaney to the Whāngaia Te Kanorau Tirama caucus and Lower North, Southern and Central regions, with Northern region to follow once a date is confirmed. We have received some very positive feedback from members who have attended this training so far and the training manual and accompanying videos will be made available

to the refuges in the near future.

Though the 2019 Budget announcement was disappointing, we are confident that NCIWR is well positioned going forward to ensure that our voice and the voices of those we support remain front and centre as the Coalition government progresses their family violence agenda. The Joint Venture Business Unit and Te Rōpū, mainly tasked with ensuring a coordinated approach to family violence by government agencies are focussed too on ensuring that family and sexual violence agencies are properly resourced and equipped to respond to the challenge of eliminating family and sexual violence in Aotearoa New Zealand. We are committed to making sure we retain a central role in that conversation.

NCIWR has always relied on the generosity and support of our communities and yet again they have not disappointed. We have enjoyed immense financial, moral and emotional support from those around us, without whom we could not continue with our work. We are extremely grateful to all who have supported our mahi.

Lastly, Te Taumata o te Kowhai Core Group would like to thank An Wells for her

commitment and skill in her role as secretariat support. Without her we would not have been able to achieve all that we have, ahakoa he iti he pounamu.



Aleen Henderson-Hanley and Lyn Buckley
(Co-Chairs)



Te Taumata o te Kowhai Core Group

Not pictured: Megan Grace

Ehara taku toa, he takitahi, he toa takitini
.....
My strength is not that of an individual but that of the collective

Our Structure

The National Collective of Independent Women's Refuges (NCIWR) is the umbrella organisation for 40 affiliated refuges located throughout Aotearoa.

The governing body for organization is Te Taumata O Te Kōwhiri Core Group. For the 2018-19 financial period the four regions were represented by the following women.

Māori

Megan Grace, Te Hiku o Te Ika
Aleen Henderson-Hanley,
(Co-Chair) Te Puku o Te Ika
Wenda Parata - Muir, Te Waka a Maui
Ange Chaney, Te Upoku o Te Ika



Tauīwi

Lyn Buckley, (Co-Chair) Lower North
Trish McMurtrie, Southern
Megan Thomassen-Clarke, Central
Rhonda Cox-Nissen, Northern

"In all of our endeavours we aim to work in a way that honours each other, The Movement, and the women, children and Whānau we support."

Our Vision, Purpose & Values

Our Vision

Leadership that influences the prevention and elimination of domestic violence.

Our Purpose

To liberate women, children, families and whānau from family violence by providing quality services and social commentary.

Our Values

Whakapapa: Relationships built on kinship and reciprocity.

Tikanga: Practising with integrity.

Wairua: Honouring diversity.

Tapu: Promoting self-understanding and development.

Mauri: Maintenance of the individual identity and values within a collective.

Mana: Inspirational leadership.

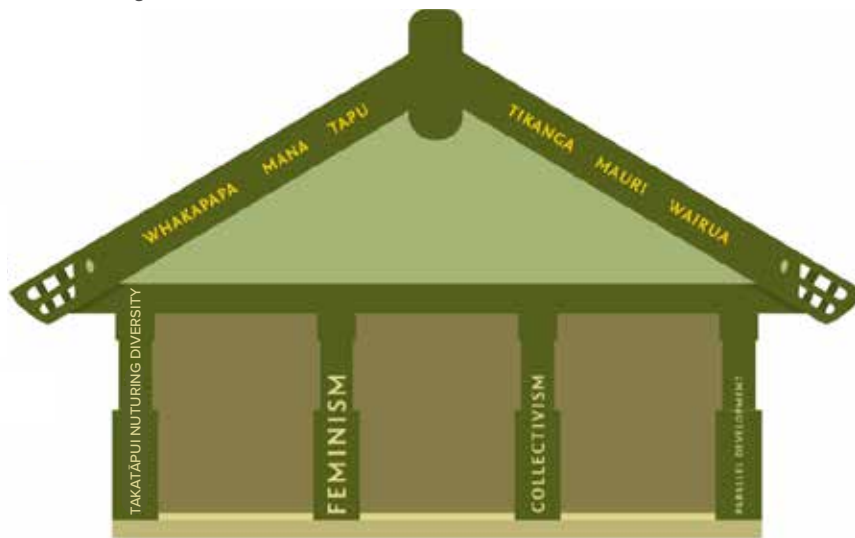
Four Cornerstones Underpin Our Values

Parallel Development: A model based on partnership consistent with Te Tiriti o Waitangi, promoting services by Māori for Māori. Tangata whenua and Taiwi working in partnership and supporting development side-by-side.

Takatāpui Nurturing Diversity: Supporting women's choices around sexuality and identity, working to eliminate all forms of discrimination against women.

Feminism: We oppose all forms of oppression against women, acknowledge the existence of gender-based violence and celebrate women's contribution to society.

Collectivism: Maintaining the values of collectivism within the organisations via shared responsibilities, encouraging all to have a voice, working as a group and supporting others.



Our Whānau Across the Motu (Hui)

Tauiwi Gathering 2019 was hosted by Eastern Refuge in partnership with Pacific Island Women's Refuge, Auckland Women's Refuge and South Auckland Family Refuge.

The Hui focused on ensuring that refuge services can adequately meet the needs of diverse communities. The Hui featured many insightful presentations including: Working with and engaging Asian Whānau; New Zealand Prostitutes Collective – Service Provision, needs, requirements when using Refuge services; and Working with Muslim Whānau.

These insights precipitated a valuable discussion around how Refuges can do a better job of supporting and advocating for whānau who are often marginalised by society and who may not traditionally seek Refuge services. The Hui included lots of robust debate and discussion and the caucus defined a commitment to continue to grow and develop service scope for all whānau.



Tangata Whenua Hui

The 2019 Tangata Whenua Hui was hosted by National office and held in Te Whanganui-a-Tara at Maraeroa Marae, Porirua.

The day began with Whakawhanaungatanga. Two circles were formed and we were able to connect and meet new faces as well as re-connect with those we already knew.

We were fortunate to have the Hon Nanaia Mahuta give a brief korero around her current portfolios and her journey in parliament to date, this was followed by a Q&A where the Minister gave us insight as to what she likes to do in her spare time and for self-care.

Cath Love gave an insightful presentation on “Just a Domestic” which focused on new methods of policing family violence – in partnership with iwi and Māori community organisations.

This was followed by Jonathan Pere who shared his personal journey through Refuge as a child and what effect it had on him now as a young Māori man, along with his work with SAVNZ Ltd Survivor Network, Stay Alive Not Suicide Campaign and the Mayorial Campaign for Tairāwhiti.

The following day consisted of a trip to Te Papa to see the Terracota Warriors Exhibition and a chance to take in Wellington Harbour, before a superhero themed dinner!

Day three discussions were around Kaumatua succession, what that would entail and ending with poroporoaki which gave time to give thanks, reflect and say Hei konei rā and safe travels home.

Training

Family violence does not just affect life at home, it permeates every aspect of a victim's life including their work-life. In our experience, we know that for many victims, work is the only safe space to disclose what is happening without fear of retribution.

Prolonged or acute exposure to domestic violence often leads to a decline in physical and/or psychological well-being, social withdrawal, decreased performance, and ultimately increased absence – all of which have implications for both the employee and their workplace.

For several years we have working with organisations to develop family violence policy and enable a culture where family violence can be talked about, where people being harmed have an opportunity to reach out and employers know the signs to be aware of, as well as the next steps they should take.

We have worked with numerous organisations including The Warehouse Group, Fonterra,

Sky City Entertainment Group, Coca-Cola and New Zealand Post.

Ultimately, it is not only helping those who are experiencing domestic violence get the help they require but it reduces the likelihood that work productivity and staff morale will decline, contributing to positive, productive work environment.

"To be honest, I have never done a training session quite like this. It was raw confronting and eye opening in all the best ways possible. We were equipped with information on where to go, who to talk to and what our role as both an employer and as trusted go to people."

- Hannah Jenkins
Coca-Cola Amatil, Responsive
Workplaces

The Empowerment Star™ Trainings

Amy Stephenson and David Lees, of Unique Outcomes, took members of the Women's Refuge Movement on a journey of change to introduce The Empowerment Star™ an innovative tool for supporting and measuring change when working with our clients.

The Empowerment Star™ is a version of The Outcomes Star™ universe that has been tailored to the needs of women who have experienced family violence.

Unique Outcomes began discussions with Women's Refuge in late September 2018 about the use of the Empowerment Star™ within Women's Refuges nationwide. Soon after these initial discussions Amy Stephenson presented at the 2018 AGM to attendees about the uses, benefits and data that can be captured by the tool.

These discussions led to the swift design of the Te Reo translated Star Chart and the rollout of the Star across the country with 11 Refuges and 42 participants receiving the initial round of training from Amy Stephenson. These trainings were a huge success and following this a number of National Office staff were trained as 'Train-the-Trainers' to continue to rollout nationwide.

There are also three Women's Refuges using The Homelessness Star™ within the transitional housing services and with a push to introduce further Stars to use with our tamariki and rangatahi in our near future the outlook is looking very bright.

Why doesn't she just leave?

On average it takes seven attempts for a woman to leave an abusive partner. Most of the women we work with have lived on a roller coaster of abuse and affection and face impossible roadblocks.

This is a question that many women who have used our services and we ourselves at Women's Refuge have been asked on many occasions.

It is never easy to just leave. The reasons are often varied and insurmountable. Having no place to go, fear of retaliation and not being financially dependant, are some of the obstacles that women face when having the courage to finally leave an abusive partnership.





"My first fear was, where will the kids and I go? My partner controlled the finances which meant I did not have the money to leave, or the family support to stay with anyone. I felt like I would be a huge burden on my friends. I thought my only option was to stay."

- Leah

Projects & Policy

Kids in the Middle

We know that loving, stable and secure home environments are the best circumstances for children's growth and development. On the other hand, living with violence creates a sense of fear, anxiety and stress.

Half of the people we help are children, so our Kids in the Middle programme ultimately aims to provide every Refuge in New Zealand with a full-time advocate to work for and with the kids. We need to be listening to and supporting children who experience family violence, in any way they may need.

The second phase of Kids in the Middle commenced this year. The first half of this year was dedicated to initiating discussions with government ministers on the findings of this research so far, including the need we identified of having a child advocate in every

Refuge. The project generated attention from the Minister for Children and, with the evidence from the second stage, we will build a strong case to bring to the government to expand our socio-educational and therapeutic services for children.

We also designed and piloted the second stage of the research where we will be engaging directly with children using creative methods to support them to share their experiences in Refuges, and their hopes for how things could improve for children (and their mums) in Refuges.

We are also constantly exploring how we can ensure our workforce can be trained to the highest standards of working with children who have been exposed to violence. We are looking into world class models for domestic violence informed child protection, namely the Safe and Together Model. This investment in our workforce (current and future) is essential to ensuring we are consistently delivering the best service for children, on both socio-educational and therapeutic levels.

Unfortunately, we aren't funded for a lot of this work, even though it's crucial for breaking the cycle and helping the smallest members of our society heal and grow. We are very fortunate to be able to fund this programme through our partnership with The Warehouse Group.





Pet Abuse as a Part of Intimate Partner Violence

Earlier this year Women's Refuge released research designed to explore women's experiences of animal abuse within the context of intimate partner violence, and how this influenced their attempts to seek safety for themselves and their children.

The information presented in this research is harrowing to read, however it has given us deeper insight into how a perpetrator of violence can exercise power and control through abuse of a pet or farm animal.

Many women described their relationship with their pet as the most meaningful one in their lives, which is not surprising given the situations they were in and the comfort a pet can provide. Sadly, this made the pet a significant target for the abuser, with threats against pets creating yet another barrier for women already facing a complicated and difficult journey to safety for themselves and their children.

More than half of participants in this study reported delaying leaving the violent environment due to fear of what would happen to their pets and other animals were they to do so.

Women's Refuge has always been committed to removing barriers to leaving an abusive partner and collaborating with Pet Refuge was one of the ways in which we could tackle this particular barrier. Due to practicalities, women who access our services are usually unable to take their pets with them. Pet Refuge will provide a temporary haven for pets, for those experiencing family violence.

Pet Refuge will transport small animals from around New Zealand to the shelter and develop a national network of safe farms to care for larger farm animals. It is due for completion in early 2020.

For more information or to access the full research visit www.womensrefuge.org.nz

Reproductive coercion as a form of Intimate Partner Violence

In late early October 2018, Women's Refuge released research on reproductive coercion. While this has been undertaken in other countries, this is the first comprehensive study of reproductive coercion in New Zealand.

Reproductive coercion is a form of Intimate Partner Violence (IPV) that involves controlling access and tampering with contraceptives, pregnancy coercion, attempting to cause miscarriage, and intentional exposure to sexually transmitted infections (STIs).

This research targeted those who had experienced reproductive coercion. Over 80% of survey respondents had experienced their partner controlling their access to contraceptives. Just under 60% had experienced partners tampering with existing contraceptives. Around 60% had experienced pregnancy coercion.

Just over 30% of respondents had experienced a partner trying to prevent access to an abortion procedure. Almost half of the respondents had been intentionally exposed to an STI by their partners.

The study also looked at partner behaviours during different points of pregnancy and around the termination of a pregnancy.

In addition, it addressed the monitoring of sexuality as a form of control, and as a way to facilitate reproductive coercion.

One of the themes of this research was that when these individuals did reach out for professional help, it often resulted in the victim not receiving the care they required or questioning whether it was abuse.

This piece of research has been vital to informing our services, as well as bringing to the forefront this aspect of intimate partner violence.

Women's Refuge would also like to acknowledge the support and involvement of Family Planning who were integral in making this research possible.



Over 80 % of survey respondents had experienced their partner controlling their access to contraceptives.

NZ Sculpture OnShore

Friends of Women's Refuges Trust, through New Zealand Sculpture OnShore, raised a staggering \$220,000 for Women's Refuge.

The biennial exhibition which took place in November 2018, at Fort Takapuna on Auckland's North Shore, featured 89 large scale outdoor artworks by kiwi artists. Open to the public over 14 days, the event attracted 20,000 visitors and almost half of the artworks were sold.

Friends of Women's Refuge Trust was founded over 24 years ago by a group of women from Auckland's North Shore. In 1996, the first NZ Sculpture OnShore exhibition was held in Genevieve and David Becroft's garden on the shores of Lake Pupuke. Since then, \$1.89 million dollars has been raised for Women's Refuge. The event raises money from the proceeds of the ticket sales, as well as a percentage from the sales of the sculptures.

Donna Turtle Sarten and Bernie Harfleet flew the flag for Women's Refuge at the 2018

exhibition producing "Why Don't You Just Leave" – this standalone interactive exhibition was a maze constructed using wooden pallets. The maze walls construct the word "Refuge" and there were two entrance/exits.

Visitors of the maze had to negotiate space, give way to each other, back up etc. Essentially illustrating, in a physical way, the emotional journey many of our client's face. Mazes are designed to test and leaving them isn't as simple as it seems- much like leaving an abusive partner.

The \$220,000 donation to Women's Refuge will be channeled into refurbishment projects for safehouses, new linen and bedding packs for each of the 40 refuges across the country and supporting access to counselling services for women and children.

NZ Sculpture OnShore remains one of New Zealand's Leading charity arts events. All of this has been made possible through the continued support of their sponsors and supporters, including Fisher Funds, Hesketh Henry, and Harcourts Cooper and Co.

We are extremely grateful to Friends of Women's Refuges Trust and everyone involved with NZ Sculpture Onshore for their incredible hard work, dedication and generosity.



Refuge Maze



Friends of Women's Refuge Trust
& Dr Ang Jury

Tangata Rongonui

Dancing with the Stars 2019

Glen Osborne is no stranger to our TV screens as a former All Black, beloved sporting hero and sports presenter, he can now add ball-room dancing to his impressive set of skills.

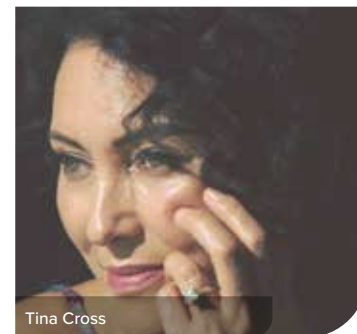
Along with his dance partner Vanessa Cole, Glen dazzled us, receiving high praise from the judges for their breathtaking Waltz, Cha cha and overall dance moves.

Glen is currently a Constable for the New Zealand Police based in his home-town of Whanganui.

Glen says choosing Women's Refuge was a "no brainer". "We're dealing with Women's Refuge every day," he says. "A big part of my job, my policing in Whanganui, is family harm. It's not a good statistic in Whanganui, but it's a thing that we're dealing with all over New Zealand every day - every couple of minutes."



Glen and Vanessa managed to raise a staggering \$40,197.24 for Women's Refuge, we could not have been more proud that they chose to support us! Ka mau te wehi korua.



Ambassador - Tina Cross

With an impressive career spanning more than forty years in the entertainment industry, Tina Cross is one of New Zealand's leading wahine of contemporary music.

In 2007 Tina was awarded the Queens medal, Order Of New Zealand Merit (ONZM), for her services to the Music Industry and in 2008 Tina demonstrated her dance talents in TVNZ's Dancing With The Stars.

As an Ambassador for New Zealand Womens Refuge, Tina's passion to support the prevention of Family Violence in New Zealand continues to be a priority.

We are privileged to be able to have someone of Tina's status support and tautoko our cause.

Mahi Ngātahi

Our supporters have been incredible this year donating in a variety of ways and, in doing so, allowing us to continue helping women and children.

Bunnings NZ

Christmas is a particularly stressful time of the year for most people, and the addition of family violence can seriously impact what is supposed to be a joyful and fun occasion for all.

With the support of Bunnings and the Give a Gift Campaign, we were able to provide a brand new present for every child and every refuge at Christmas. This initiative was aimed at our teenage boys, who can often be overlooked at Christmas. This helped ensure that all the boys and tamariki in our care received a much deserved gift.

A big thank you to all the wonderful people that dropped off a new, unwrapped present to their local Bunnings store for our deserving families.



Ceramics for Supper

Ceramics for Supper

Ceramics for Supper was a one-night event in Wellington and a celebration of the work of Aotearoa ceramicists. It was a communal vegetarian dinner designed by a local chef, using local ingredients. The event raised \$2900 for Women's Refuge.

Ceramics for Supper came out of a conversation inspired by New York potter Helen Levi's #pottersinprotest series. The concept was simple: choose a ceramic bowl/plate on arrival, enjoy a meal served in it, and take it home with you at the end of the night.

We are so grateful to Abby Cunnane, Carmel Rowden and Heather Hayward for organising this event and making it an incredible evening that brought together so many talented and caring individuals.



Rayna Skincare

Rayna Skincare

This year we had the pleasure of forming a partnership with Rayna Skincare. Their philosophy, is to give back and they are dedicated to not only improving skin but also helping to improve the lives of Women and girls.

During the month of April 7 may of this year in which they ran a Mother's Day promotion. Twenty dollars from every stem cell & Lipid Active Oil, was donated to Women's Refuge, \$2440.00 was raised.

We are always humbled when organisations choose to support us in this way.



Spend my Super

Spend My Super has been set up to make it easy for superannuants to help Kiwi children by donating some or all of their superannuation to New Zealand charities like Women's Refuge.

Spend My Super Founder, Liz Greive realised that some people entitled to their superannuation are in a fortunate situation where they don't need it all to maintain a good, healthy lifestyle.

"I have a vision of this great army of people who are living well and comfortably in their later years,

reaching out to give back to those whom life has not given an easy start..."

We are so grateful to be a part of Spend My Super and are excited to see what the future brings! For more information visit www.spendmysuper.org.nz

Special Thanks

These two organisations have been huge supporters of Women's Refuge over the years.

Bon Tampons have consistently, supplied us with sanitary products for our safehouses, giving our wahine "one less thing to worry about".



Women's Refuge & the team at Beauty Spot.

The team at Fix & Fogg never cease to amaze us with their generosity. Like Bon, they provide us with thier delicious products for our Refuges as well as various fundraising initiatives throughout the year.

We value both for their ongoing support and appreciate them backing Women's Refuge. We look forward to what the future holds for our partnerships.

Beauty Spot

The team at Beauty Spot consistently support and surprise us with thier generosity and genuine interest in our cause.

Through their efforts they raised nearly \$15,064. This has helped us do what we do best; continue to support, advocate and provide to the many Women and Children that require our services each year.





Dick Frizzell, bag designed for Women's Refuge

The Warehouse Group

This year, we were fortunate to have iconic kiwi artist, Dick Frizzell design two limited edition reusable tote bags, which were sold alongside Women's Refuge key rings in Warehouse stores across the country. 100 percent of the proceeds went to our Kids in the Middle Programme.

Half of the people we help are children so this programme aims to provide every Refuge in New Zealand with a full-time advocate

to work for and with the kids.

Kids in the Middle is into its second stage and is now focusing on working directly with the children using the services of Women's Refuge.

This phase of the project will include lots of creative methods to help facilitate conversations with the children we work with and give them opportunities to express their wants and needs.

Without companies like The Warehouse and their generous customers, we simply wouldn't be able to provide services like these.

Thank you also to Dick for designing these amazing bags, the support has been tremendous.

Latitude Finance

For this year's New Zealand Sculpture OnShore we were lucky enough to have Latitude Finance step in and lend us a helping hand.

They were tasked with the mammoth job of screen printing the image of Donna Turtle Sarten and Bernie Harfleet's interactive

sculpture, "Why Don't You Just Leave?" onto tote bags. These were then sold at the event.

500 bags were produced, not bad for a team of people that had never screen printed before. The proceeds from the sale of each bag will go to assisting women and children experiencing family violence.

Employees also participate in payroll giving. We are very thankful to Latitude Finance not only for our partnership but for rolling up their sleeves and getting stuck in.



Latitude Finance

Trade Me Kindness Store

For Christmas 2018, Trade Me opened the Trade Me Kindness store to encourage customers to buy items for three different charities including Women's Refuge.

Logan Mudge says: "We were stoked to have Women's Refuge on board as one of those charities. With the help of the Women's Refuge team we identified things their refuges around the country need including toys, books, sheets, pillows and hair care items.

Over the course of the three weeks that the store was open Trade Me and its customers bought over 350 items for Women's Refuge and nearly 900 items in total. Over \$22,000 worth of goods were bought and shipped around the country.

"We hope this has helped the Women's Refuge team and their clients in some small way and we look forward to working more with you in 2019."

Partnership Fund

Whakawhanake Fund

A portion of the funds raised through our partnership with The Warehouse is used to help the tamariki that we work with. It is essential that we are able to provide a wraparound service which is inclusive of both the women and the development and growth of their children.

The purpose of the Whakawhanake fund is to provide support for clients of Women's Refuge who have children that are no longer able to participate in normal everyday activities because of family violence. This fund is aimed to support these children with sporting, music, school camps, school trips, and other extracurricular activities they would not normally be able to participate in.

Being able to provide these experiences, that many take for granted, lessens the disruptions to their lives and provides healthy outlets for the trauma they have suffered.



This year we have been able to assist numerous children and their whānau. Through this fund, in 2019, we have been able to cover the fees for a multitude of activities including basketball championships, school camps, Scouts, rugby, soccer, music lessons and riding for the disabled.

Alex is a 10 year-old boy whose mother utilised our services, his mother did not have the capacity to cover his fees for Scouts and his uniform. Through this fund Alex was able to participate, as the fund covered his fees for the entire year, and he achieved greater self-confidence.

"Alex is a sensitive boy who enjoys the outdoors particularly camping. One thing that Alex's Mum wanted was a positive male role-model in his life, as his father chose not to have any contact with him which affected his self-confidence. Through Scouts he has been able to experience the outdoors, feel pride within himself and have a mentor that he could look up to and learn from."

– Women's Refuge Advocate.

Diamonds in the Ring

Daniella Smith (former Boxing World Champion) and Sarah Kapeli are the founders of Diamonds In the Ring Charitable Trust. Each year the Trust produce a boxing event held in Auckland which features 60 boxers. This event raises money, awareness and support for Women's Refuge.

2019 marks four years since the first event was held, which always draws a dedicated and enthusiastic crowd. This year \$70,000 was raised with a portion of the funds donated going towards the Diamonds In

the Ring Scholarship. The scholarship helps support our clients who are in tertiary study with fees and course related costs. Two scholarships are awarded each financial year.

Thanks to Daniella, Sarah, and the Diamonds in the Ring team we are able to offer this wonderful scholarship to help make things a little easier for our wahine going on to study at tertiary level to upskill for themselves and their whānau.



Friends of Refuge Counselling Fund

The Friends of Refuge Counselling Fund is made possible by a portion of the proceeds of the New Zealand Sculpture OnShore event. It has been invaluable to us to help contribute to the cost of contracting an external family violence specialist counsellor to provide counselling to clients of Women's Refuge.

Since initiating this service, this fund has been extremely beneficial as it allows our clients to access specialist family violence counselling service with no wait list.

This service is made available to those clients who need, in addition to our social work services, some professional specialist counselling to support their recovery at a vulnerable time in their lives. We recognise that healing mentally is fundamental in overcoming the obstacles that many of our clients are faced with.

While receiving the counselling service, clients can continue to access support from their Refuge social worker who provides encouragement, information and advocacy to survivors of domestic violence; walking alongside and empowering them to make safe decisions for their future.

This year numerous women received counselling. One of them shared with us how beneficial she found counselling:

"I felt as if everything was a mess in my head. After I left, I had no idea how to sort through my thoughts and was experiencing so much anxiety. Even though I had received support from my local Women's Refuge, and practically things were coming together, I would find myself having panic attacks all the time. I felt afraid to make any decision, it had been so long since I had made decisions for myself. I had come from a position where everything about my life was controlled by my partner like the finances, where I was allowed to go, my friends, the car, even what we watched on television. Through this fund, I was able to see a counsellor and she helped me regain my confidence and independence. It was extremely important for me to move forward. Otherwise, I am afraid I would have just gotten into another situation where I was being controlled."

- Caitlin

Our People He Tangata



Tauiwi Hui, 2019



Give a Gift, Bunnings



Operation Brighten. List MP Nicola Willis, Helen Kipa & Dr Ang Jury



Diamonds in the Ring winner



Amelia aka "Squish" collecting



Funtimes @ Tauiwi Hui



Kaumtua Mike Whaanga and Ange Chaney @ AGM 2018



Collection time. Janet Symonds and Cassandra Dobbs



Susan Barker with Open 2 View



Ngatricia Gilmour & Sasha Ward-Faint, Tangata Whenua Hui, 2019



Sculpture OnShore



Glen Osborne & Dr Ang Jury



It's in the Bag. Heather Campbell, Cassandra Dobbs & Rakus Pirini



Tauiwi Hui, 2019



Tamariki at Tangata Whenua Hui



Young Women's Caucus, Orakei Marae, Auckland



Western Australian council of social services & National Office

Statistical Report 2018/19

Women's Refuge has the largest and most extensive data collection on domestic violence outside of government.

We have been collecting statistics for nearly 40 years. Our statistics are a vital part of the work that we do - they showcase what we've done to help women and children around the country, and guide us towards purposeful action in the future

57,036 Referrals for Women And Children were made during the year



61,066 bednights for Safe Houses



4,375 bednights for Emergency Accommodation



5,7613 bednights for Emergency Accommodation /Transitional Housing

Gender Breakdown of Safe house referrals



77.78 %



0.04 %



22.18 %

48,106 crisis line calls
132 calls per day



40,386 Police referrals
34,499 FVIARS referrals
received from Police

Referral ethnicity:

Māori 38.6%

Pakeha 37.0%

Pacific Island 5%

Asian 1.7%

Other 11%

Unknown 16.6%

Referral sources:

Other social services 2.8%

Sister Refuges/Transfers 14.4%

Child Protective Services 0.5%

Self, friends, whānau and employers 7.6%

Education Services 0.1%

Health Services 0.5%

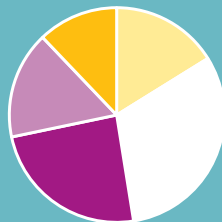
Mental Health and Addiction Services 0.2%

Justice Sector 1.3%

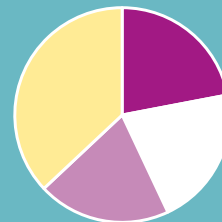
Police 71%

Self 8%

Age Breakdown of:



Women



Children



Whānau
PROTECT
NATIONAL HOME SAFETY SERVICE

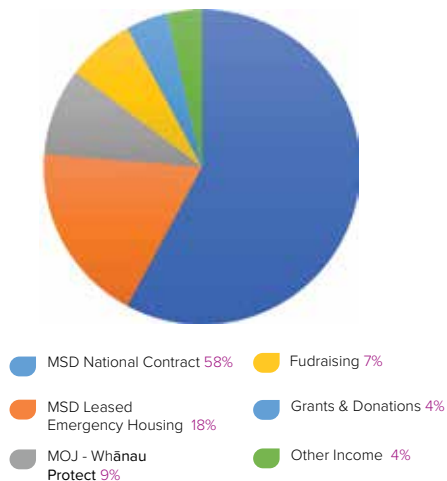
626 homes upgraded
801 females, **9** males
810 referrals accepted for services
1,137 dependent children receiving the services indirectly

Summary Financial Reports
National Collective of Independent Women's Refuges
Ngā Whare Whakaruruhau O Aotearoa
Income Statement >> For the year ended 30 June 2019

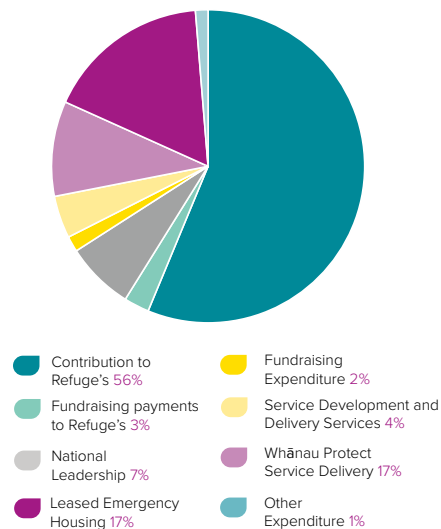
| | 2019 \$(000's) | 2018 \$(000's) |
|---|----------------|----------------|
| REVENUE | | |
| Revenue from non-exchange transactions | | |
| Fundraising | 1,410 | 1,170 |
| Grants, donations and bequests | 862 | 562 |
| Government contract payments | 17,455 | 15,015 |
| Total revenue from non-exchange transactions | 19,727 | 16,747 |
| Revenue from exchange transactions | | |
| Dividend income | 37 | 36 |
| Interest income | 164 | 125 |
| Other revenue | 534 | 660 |
| Total revenue from exchange transactions | 735 | 821 |
| TOTAL REVENUE | 20,462 | 17,568 |
| EXPENSES | | |
| Contributions to Refuges | 11,638 | 9,388 |
| National Leadership | 1,714 | 1,672 |
| Service Development and Delivery Services | 6,162 | 5,424 |
| Depreciation, amortisation and impairment expenses and loss on disposal | 25 | 45 |
| Other overhead and administrative expenses | 231 | 238 |
| TOTAL EXPENSES | 19,770 | 16,767 |

| | | |
|--|------------|------------|
| OPERATING SURPLUS/(DEFICIT) | 692 | 801 |
| Gain/(loss) on revaluation of investments | 86 | 57 |
| - Current year fair value movements | | |
| Total other comprehensive revenue expense | 86 | 57 |
| TOTAL COMPREHENSIVE REVENUE AND EXPENSES FOR THE YEAR | 778 | 858 |

Income for the year ended 30 June 2019
\$20,462,000



Expenditure for the year ended 30 June 2019
\$19,770,000



Statement of Financial Position >> As at 30 June 2019

| | 2019 \$(000's) | 2018 \$(000's) |
|--|----------------|----------------|
| ASSETS | | |
| Current | | |
| Cash and cash equivalents | 4,477 | 3,110 |
| Receivables from non-exchange transactions | 281 | 59 |
| Receivables from exchange transactions | 81 | 78 |
| GST receivable | 109 | 154 |
| Prepayments | 237 | 369 |
| Total current assets | 5,185 | 3,770 |
| Non-current | | |
| Property, plant and equipment | 31 | 40 |
| Intangible assets | 4 | 9 |
| Other non-current financial assets | 765 | 679 |
| Total non-current assets | 800 | 728 |
| TOTAL ASSETS | 5,985 | 4,498 |
| LIABILITIES | | |
| Current | | |
| Payables under exchange transactions | 1,845 | 1,174 |
| Employee entitlements | 94 | 81 |
| Deferred revenue | 252 | 226 |
| Total current liabilities | 2,191 | 1,481 |
| TOTAL LIABILITIES | 2,191 | 1,481 |
| NET ASSETS | 3,794 | 3,017 |

| EQUITY | | |
|---------------------|--------------|--------------|
| General funds | 485 | 428 |
| Designated funds | 2,246 | 1,666 |
| Restricted funds | 298 | 244 |
| Revaluation reserve | 765 | 679 |
| TOTAL EQUITY | 3,794 | 3,017 |

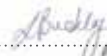
These financial statements have been authorised for issue by the Board on

Chairperson Aileen Henderson-Hanley



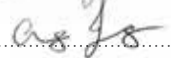
Date: 11 September 2019

Chairperson Lyn Buckley



Date: 11 September 2019

Chief Executive Dr Ang Jury



Date: 11 September 2019

Statement of Changes in Net Assets >> For the year ended 30 June 2019

| | \$(000's) General funds | \$(000's) Designated funds | \$(000's) Restricted funds | \$(000's) Revaluation funds | \$(000's) Total equity |
|--|-------------------------------|----------------------------------|----------------------------------|-----------------------------------|------------------------------|
| Balance 1 July 2018 | 428 | 1,666 | 244 | 679 | 3,017 |
| Changes in accounting policy | | | - | - | - |
| Restated opening balance | 428 | 1,665 | 244 | 679 | 3,017 |
| Surplus/(deficit) for the year | 692 | | | - | 692 |
| Other comprehensive revenue and expenses | - | | | 86 | 86 |
| Total comprehensive revenue and expense | 692 | - | - | 86 | 778 |
| Transfer to/(from) equity reserves in the year | (635) | 580 | 54 | - | - |
| BALANCE 30 JUNE 2019 | 485 | 2,246 | 298 | 765 | 3,794 |

Statement of Cash Flows >> For the year ended 30 June 2019

| | 2019 \$(000's) | 2018 \$(000's) |
|--|----------------|----------------|
| Cash flow from operating activities | | |
| <i>Cash was provided from/(applied to):</i> | | |
| Fundraising, donations, grants and bequests | 2,275 | 1,703 |
| Government contracts | 17,256 | 14,181 |
| Receipts from goods and services provided, exchange transactions | 531 | 639 |
| Payments to suppliers | (17,589) | (14,874) |
| Payments to employees | (1,340) | (1,421) |
| Net GST paid | 45 | (54) |
| Net cash from/(used in) operating activities | 1,178 | 174 |
| Cash flow from investing activities | | |
| <i>Cash was provided from/(applied to):</i> | | |
| Purchase of property, plant and equipment | (12) | (25) |
| Net cash from/(used in) investing activities | (12) | (25) |
| Cash flow from financing activities | | |
| <i>Cash was provided from/(applied to):</i> | | |
| Interest and dividends received | 201 | 161 |
| Net cash from/(used in) financing activities | 201 | 161 |
| Net increase/(decrease) in cash and cash equivalents | 1,367 | 310 |
| Cash and cash equivalents, beginning of the year | 3,110 | 2,800 |
| Cash and cash equivalents at end of the year | 4,477 | 3,110 |

Summary Financial Reports

National Collective of Independent Women's Refuges

Ngā Whare Whakaruruhau O Aotearoa

Summary extract for the statement of Accounting Policies for the year ended 30 June 2019.

Reporting Entity & Basis of preparation

These are summary financial statements of the National Collective of Independent Women's Refuge's Ngā Whare Whakaruruhau O Aotearoa, incorporated for the year ended 30 June 2019.

These financial statements contain summary financial information and specific disclosures that have been extracted from the statements which were authorised for issue by the Core Group on 11 September 2019.

Summary financial statements do not include all of the information and disclosures that are included in the full financial statements and therefore cannot be expected to provide as complete an understanding as would be gained from reading the full financial statements.

Full financial statements (which have been audited) are available upon request from Society's National Office.

Presentation Currency and Rounding

The summary financial statements have been present in NZD\$ and have been rounded to the nearest thousand. They have been presented on a going concern basis.

Statements of Compliance - full financial statements:

The full financial statements have been prepared in accordance with Tier 2 Public Benefit Entity (PBE) Financial reporting standards as issued by the New Zealand external reporting Board (XRB). They comply with New Zealand equivalents to international Public Sector Accounting Standards reduced disclosure regime (NZ IPSAS with RDR) and other applicable Financial Reporting Standards are appropriate to Public benefit Entities. The entity is eligible to report in accordance with Tier 2 PBE accounting standards on the basis that it does not have public accountability and annual expenditure does not exceed \$30 million.

There were no changes in accounting policies applied in the full financial statements.

The following specific disclosures have been extracted from the full financial statements:

| | \$000's 2019 | \$000's 2018 |
|---|-----------------|-----------------|
| Expenses | | |
| <i>The following amounts were expensed in the surplus/(deficit) for the year:</i> | | |
| Audit fees | 15 | 15 |
| Wages & salaries | 1,354 | 1,450 |
| Rent of premises | 142 | 142 |
| Other equity reserves | | |
| Designated funds | 2,246 | 1,666 |
| Restricted funds | 298 | 244 |
| Investment Revaluation Reserve | 765 | 679 |
| TOTAL | 3,309 | 2,589 |

Designated funds

Designated funds are funds that have been set aside by the Core Group and NCIWR for specific purposes.

Restricted funds

Designated funds are funds that have been set aside for specific expenditure criteria.

Investment Revaluation Reserve

This reserve records the movements in fair value of available-for-sale financial assets. Upon sale of available-for-sale financial instruments, the accumulative balance of fair value gains/(losses) related to that asset are reclassified to the surplus or deficit for the year.

Commitments

There are no material commitments as at balance date.

Contingent assets and contingent liabilities

There are no other contingent assets or liabilities at balance date.

Operating leases

Operating leases are held for premises used for office space, retail operations, photocopier lease.

| | \$000's 2019 | \$000's 2018 |
|---|-----------------|-----------------|
| <i>Non-cancellable operating leases are payable as follows:</i> | - | - |
| Less than one year | 99 | 169 |
| Between one and five years | 2 | 98 |
| TOTAL | 101 | 267 |

Operating leases are held for premises used for transitional housing lease commitments.

Non-cancellable operating leases are payable as follows:

| | | |
|----------------------------|--------------|--------------|
| Less than one year | 1,509 | 1,283 |
| Between one and five years | 165 | 1,163 |
| TOTAL | 1,674 | 2,446 |

Related party transactions

Related party transactions arise when an entity or person(s) has the ability to significantly influence the financial and operating policies of the entity.

The Society has a related party relationship with the 39 affiliated members together with its Core Group members and other key management personnel.

Related party disclosures have not been made for transactions with related parties that are within a normal supplier relationship on terms and condition no more or less favourable than those that it is reasonable to expect the entity would have adopted in dealing with the party at arm's length in the same circumstances.

Transactions with related parties

The following transactions were carried out with related parties:

Key management compensation

The Collective has a related party relationship with its key management personnel. Key management personnel includes the Board members and senior management.

Key management personnel includes the following expenses:

| | \$000's 2019 | \$000's 2018 |
|---|-----------------|-----------------|
| Salaries and other short-term benefits | 397 | 424 |
| Total remuneration paid | 397 | 424 |
| Number of FTEs recognised as key management personnel | 4 | 6 |

Transactions with affiliated members

The Society has a related party relationship with its 39 affiliated members who are contracted to deliver services from time to time on behalf of the Society.

Transactions with affiliated members is as follows:

| | \$000's 2019 | \$000's 2018 |
|---|-----------------|-----------------|
| Payments to the affiliated members for delivery of contracted services on behalf of the Society | 10,905 | 8,334 |
| Payments to the affiliated members of fundraising receipts | 516 | 793 |
| Payments to the affiliated members for EHC contract services | 1,448 | 1,666 |
| Total value of services provided by affiliates | 12,869 | 10,793 |

| | | |
|--|-----------|-----------|
| Receipts from the affiliated members for registration fees | 34 | 30 |
| Receipts from the affiliated members for affiliation fees | 59 | 55 |
| Total value of services provided by the Society to affiliates | 93 | 85 |

Year end receivable/(payable) with affiliated members:

| | | |
|--|-----------|-----------|
| Receivable from the affiliated members | 56 | 17 |
| Total | 56 | 17 |

| | | |
|-----------------------------------|--------------|--------------|
| Payable to the affiliated members | (819) | (351) |
| Total | (819) | (351) |



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Report of the Independent Auditor on Summary Financial Statements

To the Members of National Collective of Independent Women's Refugees Incorporated

Opinion

The summary financial statements, which comprise the summary statement of financial position as at 30 June 2019, the summary statement of comprehensive income, summary statement of changes in net assets and summary statement of cash flows for the year then ended, and related notes, are derived from the audited financial statements of National Collective of Independent Women's Refugees Incorporated (the "Society") for the year ended 30 June 2019.

In our opinion, the accompanying summary financial statements are consistent, in all material respects, with the audited financial statements, in accordance with PBE FRS 43 *Summary Financial Statements* issued by the New Zealand Accounting Standards Board.

Summary Financial Statements

The summary financial statements do not contain all the disclosures required by New Zealand Equivalents to International Public Sector Accounting Standards – Reduced Disclosure Regime (NZ IPSAS with RDR). Reading the summary financial statements and the auditor's report thereon, therefore, is not a substitute for reading the audited financial statements and the auditor's report thereon. The summary financial statements and the audited financial statements do not reflect the effects of events that occurred subsequent to the date of our report on the audited financial statements.

Other Information

The Core Group are responsible for the other information. The other information comprises the information included in the page 1 to 25 of the annual report 2019. Our opinion on the summary financial statements does not cover the other information and we do not express any form of audit opinion or assurance conclusion thereon. We have read the other information and, in doing so, considered whether the other information is materially inconsistent with the summary financial statements, or our knowledge obtained in the audit of the summary financial statements or otherwise appears to be materially misstated. We have nothing to report in this regard.

The Audited Financial Statements and Our Report Thereon

We expressed an unmodified audit opinion on the audited financial statements in our report dated 12 September 2019.

The Core Group's Responsibility for the Summary Financial Statements

The Core Group are responsible on behalf of the Society for the preparation of the summary financial statements in accordance with PBE FRS 43 *Summary Financial Statements*.

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Auditor's Responsibility

Our responsibility is to express an opinion on whether the summary financial statements are consistent, in all material respects, with the audited financial statements based on our procedures, which were conducted in accordance with International Standard on Auditing (New Zealand) (ISA (NZ)) 810 (Revised) *Engagements to Report on Summary Financial Statements*.

An associated entity of the firm provides software consultancy services to the Society. Other than in this capacity, and our capacity as auditor, the firm has no other relationship with, or interests in, the Society.

Crowe New Zealand Audit Partnership

CHARTERED ACCOUNTANTS
16 Oct 2019

Businesses, charities, government agencies and individuals who care about us

| | | | |
|----------------------------|----------------------|---------------------------|------------------------------|
| Alchemy Agencies | Findex | Monsoon Creative | Rotary New Zealand |
| Altrusa Club of Wellington | Fix & Fogg | Mattel | Ruby NZ |
| ANZ | Good Bitches Baking | National Council of Women | Spark |
| Base.IT | I got your backpack | Nikau Foundation | Starbucks NZ |
| Beautyspot | Helen Stewart Royale | NZME | Tory and Ko |
| Bunnings | KidsCan | Open2view | Wild Bamboo |
| Contact Energy | KPMG | Outward Bound | Women's Self Defence Network |
| Crowe | Little Sprouts | Ripe Coffee | Zonta |
| Dynamix Recruitment | Love Intimo | Rose & Thorne | West Georgia Trust |



WOMEN'S REFUGE

www.womensrefuge.org.nz 0800 REFUGE (0800 733 843)