



WOMEN'S REFUGE

ANNUAL REPORT 2017 - 2018

NATIONAL COLLECTIVE OF INDEPENDENT
WOMEN'S REFUGES INC
Ngā Whare Whakaruruhau o Aotearoa

With grateful thanks to our key partners, sponsors and supporters this year

Friends of Women's Refuge Trust

New Zealand Sculpture OnShore

Diamonds in the Ring

Ministry of Social Development

New Zealand Lottery Grants Board

Kanoa Lloyd

Ministry of Justice

Ann Calhoun

Melissa Davies

DoubleFish

The Warehouse

Tina Cross

Judy Bailey



Contents

REPORT FROM OUR CHIEF EXECUTIVE – DR ANG JURY	2
TE TAUMATA O TE KOWHAI – CORE GROUP REPORT 2018	5
OUR AMBASSADORS	6
NEW REFUGES	7
WHAT DOES WOMEN'S REFUGE DO?	8
OUR WHĀNAU ACROSS THE MOTU	10
DE-COLONISATION TRAINING	11
PROJECTS AND POLICIES	12
SUICIDE RESEARCH	13
OUR STRUCTURE	14
OUR VISION, PURPOSE & VALUES	15
MAHI NGĀTAHI	16
COUNSELLING FUND	20
HE TANGATA	22
STATISTICAL REPORT 2017-18	24
FINANCIAL STATEMENTS	26
AUDITOR'S REPORT	36

Report From Our Chief Executive

It's next to impossible to cram the activity of the past twelve months into the space allocated.

The year has been another of huge forward momentum for NCIWR. The change of government, while a cause for optimism has also involved an inevitable slowing of change as plans put in place by the previous government underwent review. Despite this period of uncertainty we have continued to work hard to maintain progress.

To place our work in context, sadly Aotearoa retains its hold on the unenviable top spot within the OECD for domestic violence and child abuse. Following the trajectory of previous years, Police attended a record number of family violence callouts. Once again, a completely unacceptable number of women and children lost their lives as the result of domestic violence. Notifications to child protection services remain unchanged at historic highs. Over the year NCIWR members again delivered a record number of bednights

across the country and overall demand across the suite of service offered by refugees continues to grow.

However, there does appear to be a glimmer of light emerging. The coalition government has kicked off their efforts by appointing Jan Logie to the role of Under Secretary for Family and Sexual Violence.

This provides the level of political profile desperately needed if significant change is to be achieved and paves the way for the development and resourcing of a new national strategy. Secretary Logie has already championed the enactment of the Domestic Violence – Victims' Protection Act and before the end of this year we expect to see the new Domestic Violence Bill back before Parliament. We have had close and significant involvement in this decision-making. The legislative activity was paralleled by a much needed boost in funding from Minister Sepuloni in acknowledgement of historic chronic underfunding. In making this announcement Minister Sepuloni recognised this was only the start and has tasked MSD with the development of a fair and equitable funding model and we are working closely with MSD on this project to ensure the interests of Women's Refuge are protected.

The recently announced state sector joint venture initiative, charged with the development and implementation of the forthcoming National Strategy also looks, promising.

Apart from the complexities of the external environment though, this past year has seen a far greater focus upon the internal well-being of the Movement. With the support of Core Group we have embarked upon an ongoing programme of organisational and professional development. We have commissioned an exciting new Takatāpui Nurturing Diversity package and are re-vamping the Advocacy training. Child Advocacy Hui will continue as an annual event. These, alongside the regular delivery of Recordbase and other service specific training, and our growing research reputation are creating a public profile that positions us well for whatever changes may be coming over the horizon.

The Responsive Workplaces programme has expanded significantly over the past year with the team engaging with a broad range of organisations including Downers, Sky City, St Johns and the Human Rights Commission. We've been heartened and impressed by the commitment expressed by these organisations! Kids in the Middle continues to gather momentum as we begin to look towards implementation. A record result from The Warehouse countertop appeal has provided a most welcome boost to this project.

Our focus on NCIWR generated research has continued throughout the year with the release of two substantial pieces of work; one exploring the connection between IPV, suicidality and self-harm, and the other exploring the relatively unknown experience

of reproductive coercion. Both have attracted significant media – all very positive despite the raw and distressing nature of the accounts we presented. We will be looking to continue this important work in the coming year as we believe it is vital that the lived everyday realities of women and children are not lost in the clutter of the larger conversation around coordinated services, systems and the like. Hearing about these realities may be discomfiting to many however it is crucial that they be kept to the forefront.

To the staff of National Office, both old and new, I can't thank you enough for your amazing effort over the past year. It's been an extremely busy, often challenging, sometimes frustrating and fast moving twelve months. You are all truly incredible! I thank you especially for your support and would like to acknowledge the work and commitment I see from each and every one of you in supporting our efforts to create a safer life for New Zealand women, children and whānau. I would especially like to acknowledge the work of Ruth McIntyre who recently left us to pursue opportunities in Australia. Thank you Ruth! Your support, imagination, courage and most of all humour, have been an amazing gift to us all!

I would like to thank the members of Core Group for their support over the past year. I would also like to offer them a well-deserved thank you on behalf of the entire movement. Their commitment to the wide ranging and

challenging work they do on behalf of member refugees, in addition to the demands of their everyday work, is to be applauded!

To the staff of all NCIWR member refugees, both paid and unpaid – a huge thank you of all! I know that we've continued to ask a lot of you over the past year as we attempt to accommodate ever increasing accountability requirements. I totally recognise the additional burden this imposes and thank you from the bottom of my heart for your effort. Believe me when I say that this will all be worth it as we move into a time that looks to be ever more reliant upon good reliable data to justify our continued existence! Thanks again for your continuing commitment and dedication to the women and children of Aotearoa, New Zealand!

A very special thank you must also be extended to all of the sponsors and donors who have supported us so generously over the past year. A special mention must again go to The Warehouse, this year's countertop sales appeal raised a record total and our partnership remains strong.

“Despite this period of uncertainty we have continued to work hard to maintain progress.”

Thanks also to our many other friends and supporters, both corporate and otherwise, with a huge thanks especially to people such as Ann Calhoun and Neil and Sharon Finn. Your year on year support demonstrates a level of faith in NCIWR that gives us heart to, keep pushing.

To our creative partners, John, Ken and Tara of Doublefish – thank you! You never cease to amaze me with the fresh ideas that keep coming and this year's work has been truly outstanding!

I look forward to the year to come!



Dr Ang Jury, Chief Executive



Te Taumata O Te Kowhai

Tihei Mauri Ora, E nga mana, e nga reo, e rau rangatira ma. Tena koutou katoa

As we reflect on the past year, we acknowledge both challenges and opportunities that presented and are extremely proud of the positive achievements Te Taumata o te Kowhai Core Group has been a part of.

The foundations are in place and our mission continues to be advanced by the dedicated efforts of our Chief Executive, National Office Staff and Member Refuges around the country who support women and children to live free from domestic Violence.

Te Taumata o te Kowhai Core Group would like to acknowledge our regions and Member Refuges for entrusting us to represent you in our decision making which has always been about representing the needs and aspirations of women and children we are supporting.

We would like to express our heartfelt gratitude and thanks to our Chief Executive Dr Ang Jury, not only for her dedication to the movement but also for her tireless and strong leadership, and her desire to continue building and strengthening relationships with Stakeholders, Government agencies, Member Refuges, Funders and Donors, to name a few. Thanks to her efforts and those of the Staff at National Office, the Movement continues to be taken from strength to strength.

Core Group welcomed four new members at last year's AGM and of course, said goodbye to four past Core Group reps. With this in mind and having the collective desire to provide the level of service National Office and our member Refuges deserve, our main focus has concentrated on Professional Development for Core Group and the Movement. Training programmes have been implemented and plans put in place to ensure professionalism and growth continues.

Core Group is dedicated to the work carried out by previous Core Groups in the area of Parallel Development by allocating funds to support members to attend Te Pumaomao De-colonisation training with Takawai and Chris Murphy.

The first Managers' Training was held in Wellington in August this year and Core

Group were delighted that the Managers Training was so well received and attended. Due to the positive feedback following the training, Core Group will endeavour to provide Managers with future training opportunities.

After ongoing work carried out by Takatāpui and Lesbian Caucus our Lesbian Visibility cornerstone has been changed to Takatāpui Nurturing Diversity. The cornerstone now reflects the diverse membership of the National Collective of Independent Women's Refuges (NCIWR). As a result of this our Constitution was revised and updated to include the change in the corner stone. Core Group consolidated their commitment to Takatāpui Nurturing Diversity by supporting the development of a training programme conducted by Elizabeth Kerekere. We expect that this training will be available to member Refuges in the near future.

In this financial year our current Coalition Government has provided an injection of money to Refuge which was gratefully received. We are hopeful the increase in baseline funding will continue to grow in future years.

Lastly, we would like to thank our Funders and Donors, and we pay a special thank you to our extremely dedicated and hardworking Secretariat Support, An Wells, for her

continued commitment to Te Taumata o te Kowhai Core Group.



Aleen Henderson-Hanley and Lyn Buckley
(Co-Chairs)



Hāpaitia te ara tika pūmau ai te rangatira mō ngā uri
whakatipu

Foster the pathway of knowledge to strength,
independence and growth for future generations

Our Ambassadors

Kanoa Lloyd

This year, we were delighted to gain the support of two new, fabulous Ambassadors for Women's Refuge – Kanoa Lloyd and Melissa Davies. They will join our current amazing Ambassadors Judy Bailey and Tina Cross.

Gisborne-born Ngāti Porou Kanoa Lloyd traded in stints as a university student and massage therapist to join the presenting team on after school show Sticky TV. From 2014, Lloyd was a weather presenter for 3 News at 6pm, where she won headlines for daring to introduce some Te Reo. In February 2017, Lloyd became one of the three inaugural presenters of 7pm current affairs/entertainment show The Project.

To kick off her relationship with Women's Refuge, Kanoa auctioned a morning tea with her amazing self, and a dress of the bidder's choice from Auckland designer Ingrid Starnes. She also generously donated her time to us,



Kanoa knows first-hand what it's like to need Women's Refuge. She was kindergarten age when she spent time in a refuge with her mother and her sister, describing it as "a brief blip on the radar" of her life. As a result, she says the organisation's work is, "critical and hugely impactful".

"I think for most people, when they think about Women's Refuge they think about Women's Refuge safe houses and the really important work that they do there, but over half of the people that go into those safe houses every year are children."

"So there are lots of kids that are spending time in these places. There are thousands of women and children that go through Women's Refuge services."

"They do education, they do counselling services and they help set families up so they can live violence-free lives. I just think the work that they do is completely amazing."

Melissa Davies

Media presenter and reporter Melissa Davies has been bringing the news to television with an extensive media career, now working at Newshub.

From breakfast programmes to the 6 o'clock news, she's travelled the globe covering various and wide-ranging stories.

She's covered the London 2012 Olympics and the Rio 2016 Olympics, Glasgow Commonwealth Games and the 2015 Rugby World Cup. She was also the Newshub correspondent in Bermuda for the 2017 America's Cup.

Melissa names her two career highlights however, as covering the centenary of the Gallipoli landings and the funeral of Nelson Mandela.

We were incredibly honoured to have Melissa on-board. This year she was an amazing MC for us, attending a breakfast launching our Annual Appeal.



New Refuges

Kāpiti Women's Refuge

This year we welcomed two new refuges into the Collective, allowing services to expand and more women and children to receive the help they need.

Kāpiti Women's Centre was formed in 1988 by a group of women who were inspired and motivated by a presentation by members of the Boston Women's Health Collective. The collective was incorporated in 1989 and since has worked to broaden the scope of their operations as well as fundraise to provide their services out of a custom built premises designed specifically for women and children.

In 2016 Kāpiti Women's Centre approached the National Collective of Independent Women's Refuges (NCIWR) to be able to provide domestic violence services within the Kāpiti region. In 2017, NCIWR began to support the Centre to begin providing services to women and children in the Kāpiti

region. Robyn Blumsky was an integral part of this process by providing her expertise and knowledge as an advocate in the region leading up to the Centre integrating the Family Violence Support services into their business as usual.

Following their formal affiliation to NCIWR in October of 2017 the Centre begun providing Family Violence Support services. The Centre currently employs one full time advocate and a part-time safehouse advocate to support the work within their community. The services have had a large uptake and the Centre is already noticing how this additional support is making a difference in their community.

It is important to acknowledge that previous to this, Whare Tiaki Wahine Women's Refuge maintained services in Kāpiti for five years before the Kāpiti Women's Centre assumed the role.



Te Roopu Whakaruruhau O Ngā Wahine Māori – Māori Women's Refuge Inc.

Te Roopu Whakaruruhau O Nga Wahine Māori was established many years ago to provide kaupapa Māori services in the Horowhenua, Manawatu and Palmerston North region to wahine and tamariki experiencing the effects of domestic violence.

Te Roopu Whakaruruhau O Nga Wahine Māori withdrew membership from NCIWR in 2011-12 and has since undergone a major overhaul.

Early in 2018 the process began for Te Roopu Whakaruruhau O Nga Wahine Māori to yet again become an affiliated member of the Collective. This opportunity has seen Te Roopu Whakaruruhau O Nga Wahine Māori undergo the establishment of a new contract with the Ministry of Social Development and the welcoming of a new board to guide this organisation through a time of change.

In September 2018, Naomi Oggs was appointed as the Manager of Te Roopu Whakaruruhau O Ngā Wahine Māori and was followed by a full time and part time advocate to start providing kaupapa Māori services in the region. A blessing and mihi Whakatau marked the re-opening of the safe house and beginning of the new journey that this whare will take as they begin service delivery.

What does Women's Refuge do?

This year we sought to answer the question “What does Women's Refuge do?” Many people think that we're only safe-houses, but we're so much more than just that.

At Women's Refuge we put lives back together any way we can. We wanted to tell the story of what Women's Refuge does in a way that resonated with people. To achieve this goal, our new branding video was born and we were fortunate enough to have some wonderful people help us tell the country about the thousands of ways that we help put lives back together.



“If Women's Refuge hadn't intervened, I think I'd be dead or maimed or on a whole heap of drugs.”



“They provided us with spotlights on the outside of the house, and set up a safe room for us so that we can have somewhere to go while we were waiting for the police to come”.



“My children wouldn't be living with me right now if it wasn't for Women's Refuge.”



“I was very surprised about what kind of services they offered me and my children.”



"I didn't understand things like the court process and my entitlements and they were really clear with me about that."



"I never thought in my wildest dreams that I would be accessing the Women's Refuge."



"As a child you feel safe when your mother is safe."

Many people think that we're only safe-houses, but we're so much more than just that.

Our Whānau Across the Motu (Hui)

Tauiwi Hui was hosted by Napier and Hastings Women's Refuges in June, 2018, at Kennedy Park Resort in Napier.

This Hui was widely considered a success, bringing together tauiwi workers from around the country to discuss the status, progress and issues concerning tauiwi in the movement.

Mai Chen also attended on the first day of the Hui to present on #MyIdentity, informing further discussions about and planning for the increasing cultural and ethnic diversity of Aotearoa New Zealand, and of the Women's Refuge Movement.



Te Whare Pounamu Wahine at the Tangata Whenua Hui

Tangata Whenua Hui

The 2018 Tangata Whenua Hui was held in Te Wai Pounamu at Arai Te Uru Marae, Dunedin. All were welcomed with a beautiful Wero Pōwhiri by Wāhine Rangatira, Viki Totoro.

The day began with honouring Wāhine who led the way in the Movement and reflecting on what this means for the Movement today. Also, how to support ourselves in creating a pathway for Ngā Hine – succession planning, was explored. Viki presented on lessons from the Taiaha focusing on the rituals of encounter.

Meteria Turei presented and shared her story. Meteria has been a long-time supporter of the Women's Refuge and has been in support of Te Whare Pounamu in many events over the years. She highlighted the difficult choices faced by beneficiaries.

Mereana Pitman, Ariana Simpson, Glenys and Ruahine Albert presented on the Waitangi Tribunal Claim that was lodged in 2009. This was supported by 10 Māori Whare at that time and a hearing had been scheduled for February 2018.

Poroporoaki was a time to thank, acknowledge and farewell to those travelling distances for a safe trip home. Mahia Te Tomo Henderson was recognised for all her years of serving Whānau – Hapū – Iwi and communities under this Kaupapa.

Ngā mihi mahana me āku
aroha ki ā koe. Pupuritia te
mana te ihi te wehi te wāna

De-colonisation Training

Takawai and Chris Murphy took members of the Women's Refuge Movement on a journey through colonization, Te Tiriti o Waitangi, and what that means in Aotearoa New Zealand today.

This powerful two day noho Marae workshop was challenging, insightful, and moving, and made everyone involved truly reflect on their identity, history and legacy.

Takawai and Chris drew on their own partnership as a married couple of Māori and Pākehā identities, as well as facilitating role plays with workshop participants to enable active participation in important historical events contributing to lingering inequalities today. The way the two day workshop was carefully crafted left everyone with a new found insight and awareness of our history, and also of the paths to true equality and embodiment of Te Tiriti o Waitangi.



Chris Murphy, Co-Facilitator



Takawai Murphy, Facilitator



Attendees at the training

Projects & Policy

Kids in the Middle

The first phase of the Kids in the Middle Project was undertaken over several months in July and August, 2018.

Advocates and Managers from ten Refuges around the country shared their knowledge and insights of the kinds of programmes and support they offer to children. They shared where the gaps are, what they have observed works well (and what doesn't work well) with children, how children are coping and making sense of their experiences of family violence, what the trends are that are affecting children, and what the relationships are like between children and their parents and other family members, and between Refuges and other agencies and organisations working in child protection.

This phase of the Kids in the Middle Project evidenced the vast knowledge and insights Women's Refuge advocates have into the needs of children who have been exposed to violence in their homes, but also, and notably, the gaps in resourcing to have someone available exclusively for children and their needs in Refuges. Children need someone who they can build trust and rapport with, who can listen to and respond to their needs, support them to process and understand what they have been through, and to build skills around safely recognising and responding to their own feelings and triggers in the future. Children also need someone to communicate their needs to the adults and other professionals in their lives, and for those adults to learn ways to be safe, secure and protective.

The next phase of the Kids in the Middle project will involve partnering with a select number of children and their families in Refuges to follow the children's journeys, and to better understand from their perspective what would best support their engagement with Refuge.





Intimate partner violence, self-harm and suicidality

Earlier this year, National Collective of Independent Women's Refuges, led by Policy Advisor Dr Natalie Thorburn, undertook a large scale piece of research exploring the connection between women's experiences of intimate partner violence and thoughts and attempts of self-harm and suicide.

Over 1200 people responded to an online survey with their stories of how their experience of intimate partner violence, and other abuse such as childhood abuse

and neglect, led to them considering and/or attempting self-harm and suicide. Many of the emotional experiences as a result of abuse from an intimate partner were also linked to self-harm and suicidal thoughts, feelings and attempts. Abusers often behave in ways that make survivors feel worthless, degraded, unsafe, and trapped, so self-harm and/or suicide may seem like the only way out.

Childhood abuse (including physical abuse at 40.86%, sexual abuse at 41.14%, psychological abuse at 52%, and neglect at 28.86%) was experienced by the majority of respondents, with less than ten percent not being subjected to one or more of these categories. Most experienced multiple types of abuse. All respondents had been

subjected to one or more categories of IPV, such as physical abuse, sexual abuse, verbal abuse, psychological abuse, economic abuse, and spiritual/religious abuse. Many provided descriptions of the abuse by an intimate partner, and linked these stories of pain, distress, and trauma to their earlier experiences of childhood and adolescence, and some made direct links between these experiences and their subsequent attempts to hurt themselves or to end their lives.

Self-harm provided a means for survivors to physically enact their shame and distress, and to punish themselves when feeling worthless or inadequate. Forms of self-harm varied, and included some lesser-known methods such as 'cutting off contact with people that

made them feel good' (used by over 50% of respondents) and 'seeking out unwanted sex' (used by over 40%). Other common methods included depriving themselves of food and water, cutting themselves, depriving themselves of activities that made them feel good, pulling out their hair, and burning themselves.

All respondents had considered suicide, and almost half had attempted it – often as a response to overwhelming feelings of worthlessness or hopelessness.

Finally, respondents to this survey were asked about their experiences seeking support for their feelings and thoughts of self-harm and suicide. While some respondents reflected on helpful responses they received from professionals, such as non-judgement, a listening ear, and support around putting their emotional experiences into the context of their partner's abuse, many respondents received punitive, judgmental, and unkind responses to disclosures. They were clear that practitioners had missed important opportunities to offer support, and that if medical and social service

practitioners had been better equipped to help, their experiences could have been very different. These accounts evidence the need for a robust and widespread understanding of the impacts of intimate partner violence, and how to safely and non-punitively respond to disclosures of IPV and associated emotional and psychological experiences, including instances of self-harm and suicidality. Accordingly, the findings from this research were used to develop resources and training, and were also given to the Mental Health Inquiry.



Our Structure

The National Collective of Independent Women's Refuges (NCIWR) is the umbrella organisation for 41 affiliated refuges located throughout Aotearoa.

The governing body for organization is Te Taumata O Te Kōwhiri Core Group. For the 2017-18 financial period the four regions were represented by the following women.

Māori

Megan Grace, Te Hiku o Te Ika
Aleen Henderson-Hanley,
(Co-Chair) Te Puku o Te Ika
Wenda Parata - Muir, Te Waka a Maui
Ange Chaney, Te Upoko o Te Ika

Tauīwi

Lyn Buckley, (Co-Chair) Lower North
Katie O'donnell, Southern
Meghan Thomassen, Central
Rhonda Cox-Niessen, Northern

Organisation Structure



“In all of our endeavours we aim to work in a way that honours each other, the Movement, and the women, children and Whānau we support.”

Our Vision, Purpose & Values

Our Vision

Leadership that influences the prevention and elimination of domestic violence.

Our Purpose

To liberate women, children, families and whānau from family violence by providing quality services and social commentary.

Our Values

Whakapapa: Relationships built on kinship and reciprocity.

Tikanga: Practising with integrity.

Wairua: Honouring diversity.

Tapu: Promoting self-understanding and development.

Mauri: Maintenance of the individual identity and values within a collective.

Mana: Inspirational leadership.

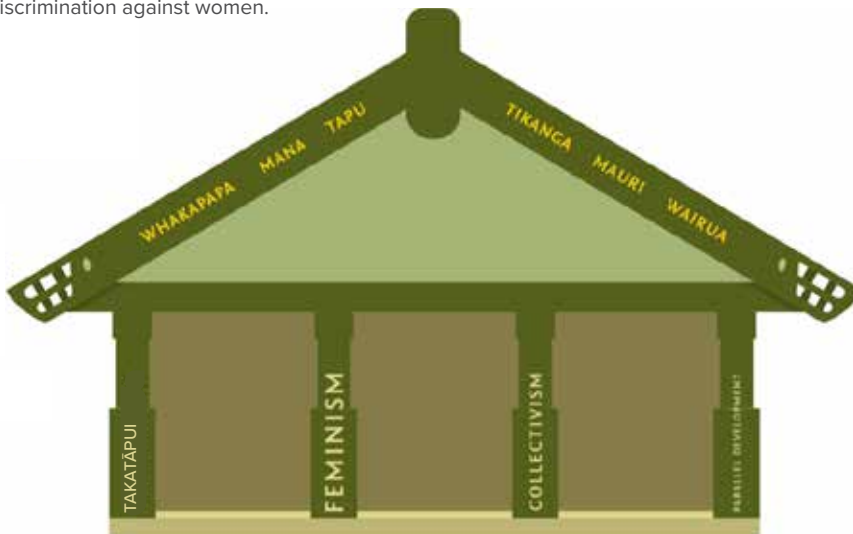
Four Cornerstones Underpin Our Values

Parallel development: A model based on partnership consistent with Te Tiriti o Waitangi, promoting services by Māori for Māori. Tangata whenua and Taiwi working in partnership and supporting development side-by-side.

Takatāpui nurturing diversity: Supporting women's choices around sexuality and identity, working to eliminate all forms of discrimination against women.

Feminism: We oppose all forms of oppression against women, acknowledge the existence of gender-based violence and celebrate women's contribution to society.

Collectivism: Maintaining the values of collectivism within the organisations via shared responsibilities, encouraging all to have a voice, working as a group and supporting others.



Mahi Ngātahi

At Women's Refuge we rely on our supporters to help us reach our goal of raising the over \$1 million required every year to keep us going.

Our supporters have been incredible this year donating in a variety of ways and in doing so, allowing us to continue helping women and children.

The Warehouse

Through the Twice the Joy Campaign with the Warehouse we were able to provide tamariki at our Refuges with some fantastic Christmas presents this year. Being able to provide a bit of Christmas cheer to the women and children staying in our Refuges is invaluable. Also, thanks to the amazing effort of Warehouse staff, we had another successful campaign through our partnership.

The funds raised will go to our Kids in the Middle Project which aims to provide the

thousands of children we work with every year a safe environment and one-on-one advocacy support.

Visa Wellington on a Plate

At Christmas time last year, we were disheartened to receive some negative feedback when it was suggested to think beyond tinned chickpeas and tomatoes to stock our Refuge pantries. Instead of putting themselves in to the shoes of our clients and what they were experiencing, we were inundated with recipes and suggestions of how to use these ingredients; so for this year's Visa Wellington on a Plate we teamed up with The Larder, an award winning restaurant in Wellington (owned by Chef Jacob Brown and his wife Sarah Bullock) to present Can Do!

The event itself celebrated the humble can with dishes prepared using delicious ingredients fresh from the tin with a five course meal. Jacob and Sarah pulled out all the stops and tickets sold out very quickly for the two events they presented. In addition, a one-of-a-kind Women's Refuge Festival Dish was crafted - Jacob's Cassoulet in a CAN: Duck, pork, saucisson and haricot beans. A portion of the proceeds of this mouth-watering dish were donated to Women's Refuge.

We are grateful to all those that supported



the event including Sarah and Jacob who provided an innovative and exciting experience that highlighted that for Women's Refuge wholesome food in cans is an indispensable part of taking care of the thousands of families we shelter from domestic violence every year.

Fix & Fogg

Our partnership with Fix & Fogg has gone from strength to strength and we can't thank them enough for supplying our safe houses with their gourmet, natural peanut butter. This year they went a step further and raised funds for Women's Refuge through a Peanut Butter Cup Smoothie Bowl event and auctioning off a gigantic jar of delicious award-winning Dark Chocolate Peanut Butter.



Thanks to our partnership with **BON Organic Tampons** we are able to offer women staying at our Refuges their high-end luxury product.

For every pack of their certified organic tampons sold, BON generously donates one pack to Women's Refuge.

Rhys Clareburt, Director of BON Health Group commented: "The reason why BON chose to partner with Women's Refuge is we believe this is the only charity that truly provides an end to

end solution to help women in need. Not only does it have the facilities to help women in times of crisis, the Women's Refuge also provide education and support systems to ensure New Zealand women are in safe and supportive environments.

"Given that one of the key values of our brand is to empower women, we thought our values aligned well with Women's Refuge and we take great pride in knowing our donation is going to such a great cause and giving women in their time of need one less thing to worry about".



Rose & Thorne

New Zealand Lingerie company Rose & Thorne, have continued to donate their beautiful underwear to our clients.

A brand new pair of knickers goes a long way in restoring confidence and dignity in those who are experiencing difficult times.

Not only do Rose & Thorne donate directly to Women's Refuge but their customers can donate too – often these donations come with a personal note of encouragement showing our clients that they are not alone in facing the challenging journey ahead.

Never too young to fundraise

We wanted to shine a spotlight on one of our youngest supporters this year. 10 year old Madeleine put in a lot of hard work to raise \$250 for Women's Refuge, making and selling her own handmade hair scrunchies!

Maddy explained how her idea came about:

"At school, our theme this year is 'girls for girls' and I wanted to raise money to help other women. Women's Refuge is a charity that also helps children because family violence affects everyone.

My idea was to make and sell scrunchies at our school market day. I thought lots of people would buy them because they are quite fashionable. We produced booklets to show how to wear them, modern style. My friend Lucy helped me make them and we designed them in school colours as well as furry and silky ones. Lucy, Anika and Nancy helped me sell the creations."



Madeleine with her stand



Well known Auckland based singer/ songwriter and MC – released a new single in June this year to draw attention to the objectification of women and raise money for Women's Refuge.

Tali, who has an extensive career in the international electronic music scene spanning decades, hopes that the messages can motivate some social change and get New Zealanders to think about the impact of objectification and shaming women.

"I don't feel there is any point in singing about such a message without trying to do something for those who are at the heart of the subject"

DJ Tali

"I don't feel there is any point in singing about such a message without trying to do something for those who are at the heart of the subject," says Tali. "Violence and abuse against women is a huge problem in New Zealand so hopefully I can not only raise awareness, but also money to help the thousands of women, and their children, experiencing violence."

Bequests

This year we were notified of an incredibly generous bequest of \$200,000 that was recieved in the 2018-19 year, from the estate of Julia Mary Reynolds.

We are extremely grateful to those who leave us a legacy gift and this gift in particular will make a huge difference to the number

of women and children we can assist who are experiencing family violence.

We were lucky enough to be put in contact with Ms. Reynolds' brother Robert who shared some of the details of her life with us.

Ms. Reynolds was born on the 18th of March, 1932 in Mt. Albert. Four years after her birth, her family relocated to Epsom. Her father was an architect and her mother was the youngest of ten children. Her family is traced back to John Schischka who arrived from Bohemia with many others in 1866. Ms. Reynolds was an accomplished swimmer in her youth participating in the British Empire Games in 1950. She was also passionate about horses which saw her away from the family home often. After becoming



a nurse at Greenlane Hospital, she bought a small farm in Takanini. She would move on to bigger farms pursuing her interest in horseback riding while working as a district nurse. Her brother says that she "never married but turned down many opportunities".

Robert goes on to say "In her senior years she loved the Orchestra, playing Bridge and went on cruises".

By all accounts, Ms. Reynolds was an independent, kind and generous woman. We feel extremely fortunate that she chose Women's Refuge.

Counselling Fund

Whakawhanake Fund

Proceeds of The Warehouse fundraising has helped to provide support to younger clients of Women's Refuge that are no longer able to participate in everyday, childhood activities due to the effects of family violence.

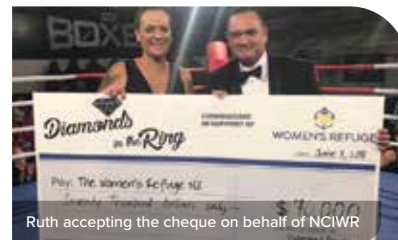
The Whakawhanake Fund helps to financially support these children with sporting, music, school camps, trips, Outward Bound and other extracurricular activities that under different circumstances would be possible.

One young man and his whānau that this fund has assisted is 11 year old "Max". Max is one of 10 kids, his mother fled their home town to escape a life of violence. Max is a talented sports player, but the relocation costs associated with moving meant that his family could not afford the uniform, training

and competition fees that would enable him to continue progressing in this sport.

The Whakawhanake Fund covered these costs.

"Max's ongoing participation in this sport has increased his confidence and helped him establish a new community network in his new hometown. Thanks to this fund he was able to attend the national championships and placed 13th overall. This is a huge achievement that Max, his Whānau and sporting club are incredibly proud of."



Diamonds in the Ring

What could boxing possibly have to do with family violence? Other than being an incredibly successful fundraiser, not a lot. While some may perceive it to be an odd fit, Diamonds in the Ring organisers Daniella Smith and Kara Smith thought it was the perfect opportunity to raise money for Women's Refuge, empower women and highlight that domestic violence isn't boxing a boxing match.

Daniella and Sarah, joined by other core members of the Diamonds in the Ring Group, Kara Smith, Joanne Wainwright and Natalie Dudley planned, promoted and ran the Diamonds in the Ring Boxing event. Combined with over 60 potential boxers, 2 teams and a very selfless support network, they fought for a very special cause – to raise money, awareness and support for Women's Refuge.

"Many people think that's what DV is about, it's a fight, a boxing match. But it's nothing close to that. We wanted to dispel that myth by showing the country that unlike family violence, our boxers are prepared, it's an equal match up, it's controlled and fine-tuned technique, but most importantly that they want to be there," says Daniella "domestic violence is none of that".

2017 was the second year running for the team at Diamonds in the Ring and they put on another stellar event that raised a massive \$70,000. A portion of the donation will be used for the Diamonds in the Ring Scholarship which helps support clients who are studying.

This scholarship is an award to support survivors of family violence through educational study. Studying and gaining confidence through education was quite possibly one of the most empowering experiences ever for Daniella, who also founded the Diamond Boxing Academy. Through her own experiences, Daniella realised the power of having an education and wanted to provide that same opportunity to others.

Friends of Refuge Counselling Fund

The Friends of Refuge Counselling Fund provided by the proceeds of the New Zealand Sculpture OnShore event has been invaluable to us to help contribute to the cost of contracting an external domestic violence specialist counsellor to provide counselling to clients of Women's Refuge.

Since initiating this service, this fund has been extremely beneficial as it allows our clients to access specialist domestic violence counselling service with no wait list.

This service is made available to those clients who need, in addition to our social work services, some professional specialist counselling to support their healing at a vulnerable time in their lives. While receiving the counselling service, clients are able to continue to access support from their Refuge social worker who provides encouragement, information and advocacy to survivors of domestic violence; walking alongside and empowering them to make

safe decisions for their future. This fund has proved to be vital to supporting some of our most vulnerable clients, with over 48 women receiving specialist counselling.

"I've been able to avoid other bad relationships and keep myself safe. I'm monitoring my own thoughts and emotions. I have tools for protecting myself and I am understanding how to have more control over my emotions. I'm patting myself on the back."

Jenny*

Our People He Tangata



Kaumatua Kuni Shepherd and
Julie Hart



Fix & Fog



Our friends at The Warehouse with Twice the Joy bounty



Diamonds in the Ring boxers



Wenda Parata-Muir and Julie Hart



Rakus Pirini and Dawn Rangī-Smith



Wahine of Eastern Women's Refuge



Te Taumata o te kowhai Core group
with Dr Ang Jury



Ruth MacIntyre - Bardell, Sasha Ward-
Faint and Heather Campbell



Janice Jessiman, Ange Chaney and
Rakus Pirini



Sailor Bartleet and Co



Rhonda Cox-Nissen and friend



Wenda Parata-Muir



Our wonderful collectors



The Hurricanes, Melissa Davies, Jeff Groenwalde and National Office staff



Jacob Brown and Sarah Bullock from
The Larder, Miramar

Statistical Report 2017/18

Women's Refuge has the largest and most extensive data storage on domestic violence outside of government.

We have been collecting statistics for nearly 40 years. Our statistics are a vital part of the work that we do - they showcase what we've done to help women and children around the country, and guide us towards purposeful action in the future.



Women made up **54%**
and children **46%**
in our safe houses

48,045 referrals for women and children were made during the year

62,250 Crisis
line calls that is
170 per day



56,975 Bednights in
Safe houses

318 referrals in isolated
rural areas



33,143 Police Referrals
27,386 Women and children used
our services



Of which
53% Female and **47%** Male



Referral ethnicity:

Māori **32%**
Pakeha **33%**
Pacific Island **5%**
Asian **1%**
Other **5%**
Unknown **24%**

Referral sources:

Legal, Government,
Community and NGO **6%**
Sister Refuges/Transfers **12%**
Friends and Whānau **5%**
Crisis line, Education Sector
and unknown **1%**
Health Services **1%**
Police **71%**
Self **8%**



423 adults and **686** dependent children were able to safely stay in their own homes as a result of Whānau Protect
404 houses were upgraded using Whānau Protect

Age Breakdown of:



Women



Children



Summary Financial Reports

National Collective of Independent Women's Refuges

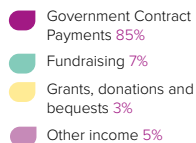
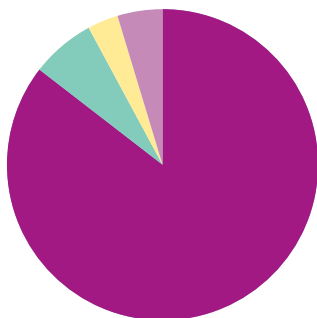
Ngā Whare Whakaruruhau O Aotearoa

Income Statement >> For the year ended 30 June 2018

	2018 \$(000's)	2017 \$(000's)
REVENUE		
Revenue from non-exchange transactions		
Fundraising	1,170	1,118
Grants, donations and bequests	562	967
Government contract payments	15,015	10,655
Total revenue from non-exchange transactions	16,747	12,740
Revenue from exchange transactions		
Dividend income	36	32
Interest income	125	43
Other revenue	660	382
Total revenue from exchange transactions	821	457
TOTAL REVENUE	17,568	13,197
EXPENSES		
Contributions to Refuges	9,388	9,142
National Leadership	1,672	1,775
Service Development and Delivery Services	5,424	1,531
Depreciation, amortisation and impairment expenses and loss on disposal	45	31
Other overhead and administrative expenses	238	205
TOTAL EXPENSES	16,767	12,684

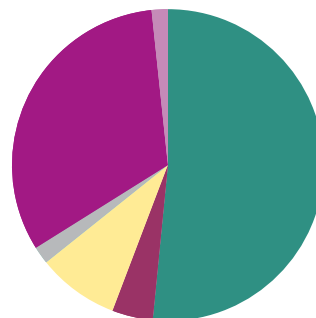
OPERATING SURPLUS/(DEFICIT)	801	513
SURPLUS (DEFICIT) FOR THE YEAR	801	513
OTHER COMPREHENSIVE REVENUE AND EXPENSES		
Gain/(loss) on revaluation of investments		
- Current year fair value movements	57	34
Total other comprehensive revenue expense	57	34
TOTAL COMPREHENSIVE REVENUE AND EXPENSES FOR THE YEAR	858	547

Our income was



Total income = 17568

Our expenditure was



Total expenditure = 16767

Statement of Financial Position >> As at 30 June 2018

	2018 \$(000's)	2017 \$(000's)
ASSETS		
Current		
Cash and cash equivalents	3,110	2,800
Receivables from non-exchange transactions	59	402
Receivables from exchange transactions	232	157
Prepayments	369	25
Total current assets	3,770	3,384
Non-current		
Property, plant and equipment	39	48
Intangible assets	9	20
Other non-current financial assets	679	622
Total non-current assets	727	690
TOTAL ASSETS	4,497	4,074
LIABILITIES		
Current		
Payables under exchange transactions	1,174	643
Employee entitlements	81	53
Deferred revenue	226	1,219
Total current liabilities	1,481	1,915
TOTAL LIABILITIES	1,481	1,915
NET ASSETS	3,016	2,159

EQUITY		
General funds	428	483
Designated funds	1,665	774
Restricted funds	244	280
Revaluation reserve	679	622
TOTAL EQUITY	3,016	2,159

These financial statements have been authorised for issue by the Board on

Chairperson Aileen Henderson-Hanley



Date: 30 October 2018

Chairperson Lyn Buckley



Date: 30 October 2018

Chief Executive Dr Ang Jury



Date: 30 October 2018

Statement of Changes in Net Assets >> For the year ended 30 June 2018

	\$(000's) General funds	\$(000's) Designated funds	\$(000's) Restricted funds	\$(000's) Revaluation funds	\$(000's) Total equity
Balance 1 July 2017	483	774	280	622	2,159
Changes in accounting policy	-	-	-	-	-
Restated opening balance	483	774	280	622	2,159
Surplus/(deficit) for the year	801	-	-	-	801
Other comprehensive revenue and expenses	-	-	-	57	57
Total comprehensive revenue and expense	801	-	-	57	858
Transfer to/(from) equity reserves in the year	856	891	(36)	-	-
BALANCE 30 JUNE 2018	428	1,665	224	679	3,016

Statement of Cash Flows >> For the year ended 30 June 2018

	2018 \$(000's)	2017 \$(000'S)
Cash flow from operating activities		
Cash was provided from/(applied to):		
Fundraising, donations, grants and bequests	1,704	1,921
Government contracts	14,181	10,975
Receipts from goods and services provided, exchange transactions	639	406
Payments to suppliers	(14,874)	(11,776)
Payments to employees	(1,421)	(1,089)
Net GST paid	(54)	1
Net cash from/(used in) operating activities	175	438
Cash flow from investing activities		
Cash was provided from/(applied to):		
Purchase of property, plant and equipment	(25)	5
Net cash from/(used in) investing activities	(25)	5
Cash flow from financing activities		
Cash was provided from/(applied to):		
Interest and dividends received	161	75
Net cash from/(used in) financing activities	161	75
Net increase/(decrease) in cash and cash equivalents	310	508
Cash and cash equivalents, beginning of the year	2,800	2,292
Cash and cash equivalents at end of the year	3,110	2,800

Summary Financial Reports

National Collective of Independent Women's Refuges

Ngā Whare Whakaruruhau O Aotearoa

Summary extract for the statement of Accounting Policies for the year ended 30 June 2018.

For the year ended 30 June 2018

Reporting Entity & Basis of preparation

These are summary financial statements of the National Collective of Independent Women's Refuge's Ngā Whare Whakaruruhau O Aotearoa, incorporated for the year ended 30 June 2018.

These financial statements contain summary financial information and specific disclosures that have been extracted from the full financial statements which were authorised for issue by the board on 30 October 2018.

Summary financial statements do not include all of the information and disclosures that are included in the full financial statements and therefore cannot be expected to provide as complete an understanding as would be gained from reading the full financial statements.

Full financial statements (which have been audited) are available upon request from Collective's National Office.

Presentation Currency and Rounding

The summary financial statements have been present in NZD\$ and have been rounded to the nearest thousand. They have been presented on a going concern basis.

Statements of Compliance - full financial statements:

The full financial statements have been prepared in accordance with Tier 2 Public Benefit Entity (PBE) Financial reporting standards as issued by the New Zealand external reporting Board (XRB). They comply with New Zealand equivalents to international Public Sector Accounting Standards reduced disclosure regime (NZ IPSAS with RDR) and other applicable Financial Reporting Standards are appropriate to Public benefit Entities.

The entity is eligible to report in accordance with Tier 2 PBE accounting standards on the basis that it does not have public accountability and annual expenditure does not exceed \$30 million.

There were no changes in accounting policies applied in the full financial statements.

The following specific disclosures have been extracted from the full financial statements:

	2018 \$000	2017 \$000
Expenses		
The following amounts were expensed in the surplus/(deficit) for the year:		
Audit fees	15,000	10,600
Wages & salaries	1,449,844	1,118,836
Rent of premises	225,186	385,493
Other equity reserves		
Designated funds	1,665,666	774,142
Restricted funds	244,107	280,305
Investment Revaluation Reserve	679,000	622,000
TOTAL	2,588,773	1,676,447

Designated funds

Designated funds are funds that have been set aside by the Core Group and NCIWR for specific purposes.

Restricted funds

Designated funds are funds that have been set aside for specific expenditure criteria.

Investment Revaluation Reserve

This reserve records the movements in fair value of available-for-sale financial assets. Upon sale of available-for-sale financial instruments, the accumulative balance of fair value gains/(losses) related to that asset are reclassified to the surplus or deficit for the year.

Commitments

There are no material commitments as at balance date.

Contingent assets and contingent liabilities

There are no other contingent assets or liabilities at balance date.

Events after the reporting period

Kowhai Tree Silverdale is undergoing a restructure process and will revert to being managed independently by Hestia Women's Refuge from 30 September 2018.

Operating leases

Operating leases are held for premises used for office space, retail operations, photocopier lease.

	2018 \$000	2017 \$000
OPERATING LEASES		
Operating leases are held for premises used for office space and retail operations and a photocopier lease.		
Non-cancellable operating leases are payable as follows:	-	-
Less than one year	168,606	164,935
Between one and five years	98,387	146,852
More than five years	386	87,978
TOTAL	267,379	399,765
Operating leases are held for premises used for transitional housing lease commitments.		
Non-cancellable operating leases are payable as follows:		
Less than one year	1,283,216	-
Between one and five years	1,162,962	-
More than five years	-	-
TOTAL	2,446,178	-

Related party transactions

Related party transactions arise when an entity or person(s) has the ability to significantly influence the financial and operating policies of the entity.

The Collective has a related party relationship with the 38 affiliated members together with its Board members and other key management personnel.

Related party disclosures have not been made for transactions with related parties that are within a normal supplier relationship on terms and condition no more or less favourable than those that it is reasonable to expect the entity would have adopted in dealing with the party at arm's length in the same circumstances.

Transactions with related parties

The following transactions were carried out with related parties:

Key management compensation

The Collective has a related party relationship with its key management personnel. Key management personnel includes the Board members and senior management.

Key management personnel includes the following expenses:

	2018	2017
Salaries and other short-term benefits	424,097	399,387
Total remuneration paid	424,097	399,387
Number of FTEs recognised as key management personnel	6	6

Transactions with affiliated members

The Collective has a related party relationship with its 38 affiliated members who are contracted to deliver services from time to time on behalf of the Collective.

Transactions with affiliated members is as follows:

	2018	2017
Payments to the affiliated members for delivery of contracted services on behalf of the Collective	8,334,479	8,375,308
Payments to the affiliated members of fundraising receipts	793,353	463,409
Total value of services provided by affiliates	9,127,832	8,838,717
Receipts from the affiliated members for registration fees	29,670	31,029
Receipts from the affiliated members for affiliation fees	55,500	53,625
Total value of services provided by the Collective to affiliates	85,170	84,654

**REPORT OF THE INDEPENDENT AUDITOR ON THE SUMMARY FINANCIAL STATEMENTS
To the Members of National Collective of Independent Women's Refuges Nga Whare
Whakaruruahu O Aotearoa Incorporated**

Opinion

The summary financial statements, which comprise the summary statement of financial position as at 30 June 2018, the summary income statement, summary statement of changes in net assets and summary statement of cashflows for the year then ended, and related notes, are derived from the audited financial statements of National Collective of Independent Women's Refuges Nga Whare Whakaruruahu O Aotearoa Incorporated (NCIW/R) for the year ended 30 June 2018.

In our opinion, the accompanying summary financial statements are consistent, in all material respects, with the audited financial statements, in accordance with PBE FRS-43: *Summary Financial Statements* issued by the New Zealand Accounting Standards Board.

Summary Financial Statements

The summary financial statements do not contain all the disclosures required by Tier 2 Public Benefit Entity (PBE) Financial Reporting Standards as issued by the New Zealand External Reporting Board (XRB). Reading the summary financial statements and the auditor's report thereon, therefore, is not a substitute for reading the audited financial statements and the auditor's report thereon. The summary financial statements and the audited financial statements do not reflect the effects that occurred subsequent to the date of our report on the audited financial statements.

The Audited Financial Statements and Our Report Thereon

We expressed an unmodified audit opinion on the audited financial statements in our report dated 30 October 2018.

Boards' Responsibility for the Summary Financial Statements

The Board is responsible on behalf of the Society for the preparation of the summary financial statements in accordance with PBE FRS -43: *Summary Financial Statements*.

Auditor's Responsibility

Our responsibility is to express an opinion on whether the summary financial statements are consistent, in all material respects, with the audited financial statements based on our procedures, which were conducted in accordance with International Standard on Auditing (New Zealand) (ISA (NZ)) 810 (Revised): *Engagements to Report on Summary Financial Statements*.

Other than in our capacity as auditor we have no relationship with, or interests in the Society.

Angela Kennedy, Chartered Accountant

STAPLES RODWAY AUDIT LIMITED
TAURANGA, New Zealand
30 October 2018

Businesses, charities, government agencies and individuals who care about us

Alchemy Agencies	I got your backpack	Nikau Foundation	Staples Rodway
Altrusa Club of Wellington	Helen Stewart Royale	NZME	Starbucks NZ
ANZ	KidsCan	Open2view	Tory and Ko
Base.IT	KPMG	Outward Bound	Wild Bamboo
Bunnings	Lewis Road Creamery	Ripe Coffee	Women's Self Defence
Contact Energy	Little Sprouts	Rose & Thorne	Network
Crowe Horwath	Love Intimo	Rotary New Zealand	Zonta
Fix & Fogg	Mattel	Ruby NZ	
Good Bitches Baking	National Council of Women	Spark	





WOMEN'S REFUGE

www.womensrefuge.org.nz 0800 REFUGE (0800 733 843)